

Canada BBB
2008 Statistics
Sorted by Complaint

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
TOTAL	3,067,564		29,412		18,483	62.8%	9,618	32.7%	1,311	4.5%
Cellular Phones Equipment & Service	6,550	92	1,079	1	972	90.1%	106	9.8%	1	0.1%
Furniture-Retail	28,091	18	1,016	2	738	72.6%	238	23.4%	40	3.9%
Roofing Contractors	165,489	1	886	3	292	33.0%	571	64.4%	23	2.6%
Telephone Communications	4,295	137	851	4	613	72.0%	232	27.3%	6	0.7%
Auto Dealers-New Cars	46,293	11	834	5	679	81.4%	154	18.5%	1	0.1%
Movers	111,105	2	659	6	387	58.7%	260	39.5%	12	1.8%
Internet Services	23,541	23	654	7	432	66.1%	219	33.5%	3	0.5%
Health Clubs	13,871	39	654	7	408	62.4%	233	35.6%	13	2.0%
Internet Shopping	19,641	28	469	8	192	40.9%	230	49.0%	47	10.0%
Computers-Dealers	22,671	25	460	9	396	86.1%	62	13.5%	2	0.4%
Natural Gas Companies	4,664	127	429	10	372	86.7%	57	13.3%	0	0.0%
Auto Dealers-Used Cars	47,266	10	395	11	270	68.4%	117	29.6%	8	2.0%
Auto Repair & Service	51,440	7	364	12	239	65.7%	121	33.2%	4	1.1%
Contractors-General	76,890	3	342	13	145	42.4%	184	53.8%	13	3.8%
Television - Cable, CATV & Satellite	4,604	131	320	14	169	52.8%	148	46.3%	3	0.9%
Paving Contractors	42,710	13	318	15	139	43.7%	159	50.0%	20	6.3%
Electronic Equipment & Supplies-Dealers	10,370	55	315	16	241	76.5%	70	22.2%	4	1.3%
Telephone Companies	3,945	147	305	17	297	97.4%	7	2.3%	1	0.3%
Florists-Retail	4,832	122	299	18	68	22.7%	230	76.9%	1	0.3%
Landscape Contractors	40,266	14	253	19	163	64.4%	85	33.6%	5	2.0%
Department Stores	1,217	348	244	20	221	90.6%	23	9.4%	0	0.0%
Home Improvements	49,812	9	243	21	123	50.6%	102	42.0%	18	7.4%
Work-At-Home Cos.	59,730	5	233	22	76	32.6%	92	39.5%	65	27.9%
Travel Agencies & Bureaus	16,904	33	233	22	137	58.8%	94	40.3%	2	0.9%
Lawn Maintenance	14,632	38	224	23	133	59.4%	88	39.3%	3	1.3%
Plumbing Contractors	51,203	8	220	24	161	73.2%	56	25.5%	3	1.4%
Appliances-Major-Dealers	10,263	58	218	25	190	87.2%	26	11.9%	2	0.9%
Home Builders	26,979	19	217	26	165	76.0%	50	23.0%	2	0.9%
Auto & Truck Brokers	5,738	101	215	27	50	23.3%	164	76.3%	1	0.5%
Windows	28,372	17	193	28	148	76.7%	42	21.8%	3	1.6%
Collection Agencies	11,780	48	193	28	146	75.6%	43	22.3%	4	2.1%
Computers Software & Services	18,603	29	186	29	133	71.5%	46	24.7%	7	3.8%
Satellite Equipment & Supplies	2,100	250	183	30	167	91.3%	16	8.7%	0	0.0%
Heating & Air Conditioning	54,611	6	179	31	138	77.1%	40	22.3%	1	0.6%
Advance Fee Brokers	8,599	71	178	32	0	0.0%	70	39.3%	108	60.7%
Beauty Salons	10,248	59	174	33	98	56.3%	51	29.3%	25	14.4%
Auto Renting & Leasing	6,439	93	165	34	99	60.0%	65	39.4%	1	0.6%
Dry Cleaners	4,290	138	165	34	83	50.3%	80	48.5%	2	1.2%
Hotels	5,243	116	161	35	104	64.6%	56	34.8%	1	0.6%
Telephone Service-Long Distance	2,368	228	159	36	119	74.8%	39	24.5%	1	0.6%
Video Tapes & Discs Sales & Rentals	1,246	342	150	37	123	82.0%	7	4.7%	20	13.3%
Mail Order & Catalog Shopping	4,040	144	142	38	74	52.1%	31	21.8%	37	26.1%
Discount Stores	3,489	165	138	39	103	74.6%	34	24.6%	1	0.7%
Snow Removal Service	5,583	106	135	40	29	21.5%	30	22.2%	76	56.3%
Construction & Remodeling Services	24,096	22	131	41	53	40.5%	73	55.7%	5	3.8%
Auto Parts & Supplies-New	4,088	142	126	42	73	57.9%	52	41.3%	1	0.8%
Health & Diet Products - Retail	8,130	76	125	43	66	52.8%	56	44.8%	3	2.4%

Canada BBB
2008 Statistics
Sorted by Complaint

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Advertising Specialties	2,633	215	123	44	10	8.1%	83	67.5%	30	24.4%
Heating Contractors	25,849	20	122	45	92	75.4%	29	23.8%	1	0.8%
General Merchandise-Retail	6,150	97	121	46	83	68.6%	27	22.3%	11	9.1%
Auto Services	6,940	89	120	47	89	74.2%	31	25.8%	0	0.0%
Delivery Service	4,692	126	119	48	78	65.5%	40	33.6%	1	0.8%
Jewelers-Retail	13,391	42	118	49	86	72.9%	29	24.6%	3	2.5%
Concrete Contractors	21,508	26	114	50	52	45.6%	58	50.9%	4	3.5%
Dating Service	5,425	110	114	50	69	60.5%	40	35.1%	5	4.4%
Carpet & Rug Dealers-New	15,588	37	111	51	84	75.7%	25	22.5%	2	1.8%
Computers-Training	1,408	318	110	52	109	99.1%	0	0.0%	1	0.9%
Floor Laying, Refinishing & Resurfacing	12,421	45	104	53	60	57.7%	44	42.3%	0	0.0%
Computers-Service & Repair	7,481	83	103	54	76	73.8%	26	25.2%	1	1.0%
Restaurants	9,182	66	101	55	66	65.3%	31	30.7%	4	4.0%
Beauty Supplies & Equipment	2,935	194	101	55	10	9.9%	89	88.1%	2	2.0%
Limousine Service	10,860	52	100	56	24	24.0%	73	73.0%	3	3.0%
Painting Contractors	24,936	21	99	57	53	53.5%	44	44.4%	2	2.0%
Not Elsewhere Classified	64,635	4	96	58	38	39.6%	30	31.3%	28	29.2%
Parking Facilities	1,315	332	93	59	56	60.2%	37	39.8%	0	0.0%
Kitchen & Bath - Design & Remodeling	17,578	32	92	60	52	56.5%	33	35.9%	7	7.6%
Property Management	9,764	63	92	60	78	84.8%	14	15.2%	0	0.0%
Security Control Equipment & System Monitors	13,446	40	89	61	75	84.3%	12	13.5%	2	2.2%
Television Program Distributors	589	501	88	62	1	1.1%	0	0.0%	87	98.9%
Insurance Companies	13,417	41	87	63	77	88.5%	9	10.3%	1	1.1%
Banks	37,188	15	86	64	80	93.0%	6	7.0%	0	0.0%
Windows - Installation & Service	43,864	12	85	65	64	75.3%	21	24.7%	0	0.0%
Fence Contractors	16,452	34	85	65	48	56.5%	35	41.2%	2	2.4%
Consumer Finance & Loan Co.	5,719	102	84	66	60	71.4%	21	25.0%	3	3.6%
Internet Marketing Services	4,715	125	84	66	33	39.3%	47	56.0%	4	4.8%
Motels	3,687	155	82	67	51	62.2%	31	37.8%	0	0.0%
Auto Manufacturers & Distributors	3,118	181	82	67	73	89.0%	9	11.0%	0	0.0%
Airlines	1,359	326	81	68	22	27.2%	57	70.4%	2	2.5%
Auto Body Repair & Painting	23,365	24	79	69	49	62.0%	30	38.0%	0	0.0%
Pharmacies	7,665	81	77	70	19	24.7%	27	35.1%	31	40.3%
Publishers-Directory & Guide	4,544	133	76	71	57	75.0%	19	25.0%	0	0.0%
Electronic Equipment & Suppliers - Service & Repair	1,586	288	76	71	59	77.6%	14	18.4%	3	3.9%
Electronic Equipment & Supplies - Wholesale & Manufacturers	777	435	73	72	66	90.4%	7	9.6%	0	0.0%
Photographers-Portrait	2,717	208	72	73	36	50.0%	34	47.2%	2	2.8%
Carpet & Rug Cleaners	20,965	27	70	74	49	70.0%	20	28.6%	1	1.4%
Recreational Vehicles - Dealers	6,369	95	70	74	53	75.7%	17	24.3%	0	0.0%
Ticket Sales-Events	781	433	69	75	9	13.0%	60	87.0%	0	0.0%
Telephone Equipment & Systems Dealers	2,103	248	66	76	63	95.5%	3	4.5%	0	0.0%
Paralegals	3,555	161	64	77	17	26.6%	43	67.2%	4	6.3%
Video Equipment-Service & Repair	867	410	64	77	4	6.3%	4	6.3%	56	87.5%

Canada BBB
2008 Statistics
Sorted by Complaint

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Burglar Alarm Systems - Dealers, Monitoring & Svc.	7,772	80	62	78	53	85.5%	9	14.5%	0	0.0%
Furniture Designers & Custom Builders	2,946	191	62	78	51	82.3%	11	17.7%	0	0.0%
Recycling Centers	1,409	317	62	78	34	54.8%	25	40.3%	3	4.8%
Telemarketing Service(s)	2,997	188	60	79	41	68.3%	15	25.0%	4	6.7%
Financial Services	15,666	36	58	80	36	62.1%	20	34.5%	2	3.4%
Swimming Pool Contractors, Dealers, Design	8,495	72	58	80	45	77.6%	13	22.4%	0	0.0%
Towing-Automotive	2,144	245	58	80	29	50.0%	29	50.0%	0	0.0%
Appliances-Major-Parts & Supplies	9,123	67	57	81	35	61.4%	18	31.6%	4	7.0%
Television Home Shopping	349	620	57	81	25	43.9%	32	56.1%	0	0.0%
Web Design	12,302	46	55	82	31	56.4%	20	36.4%	4	7.3%
Tire Dealers	8,255	75	55	82	46	83.6%	9	16.4%	0	0.0%
Beds-Retail	1,918	263	55	82	36	65.5%	19	34.5%	0	0.0%
Advertising-Direct Mail	1,341	327	55	82	52	94.5%	3	5.5%	0	0.0%
Transmissions-Automobile	10,416	54	53	83	41	77.4%	12	22.6%	0	0.0%
Spas & Hot Tubs - Dealers	6,163	96	53	83	35	66.0%	16	30.2%	2	3.8%
Loans	18,229	31	52	84	31	59.6%	16	30.8%	5	9.6%
Travel Clubs	3,505	164	51	85	43	84.3%	7	13.7%	1	2.0%
Building Materials	8,458	73	50	86	40	80.0%	10	20.0%	0	0.0%
Overhead Garage Doors	8,388	74	50	86	35	70.0%	15	30.0%	0	0.0%
Marketing Programs & Services	3,635	157	50	86	32	64.0%	18	36.0%	0	0.0%
Timeshare Companies	3,016	186	50	86	33	66.0%	17	34.0%	0	0.0%
Utility Contractors	728	449	50	86	50	100.0%	0	0.0%	0	0.0%
Modeling & Talent Agencies	10,319	56	49	87	26	53.1%	22	44.9%	1	2.0%
Credit Cards & Plans	3,334	171	49	87	38	77.6%	8	16.3%	3	6.1%
Electric Companies	2,251	235	49	87	41	83.7%	7	14.3%	1	2.0%
Office Supplies	1,447	311	49	87	37	75.5%	12	24.5%	0	0.0%
Floor Materials - Retail	7,163	87	48	88	27	56.3%	19	39.6%	2	4.2%
Driving Instruction	3,832	151	47	89	26	55.3%	20	42.6%	1	2.1%
Wedding Supplies & Services	1,946	260	46	90	40	87.0%	6	13.0%	0	0.0%
Womens Apparel-Retail	1,652	281	46	90	26	56.5%	17	37.0%	3	6.5%
Television & Radio-Dealers	1,574	291	46	90	13	28.3%	33	71.7%	0	0.0%
Mattresses	1,060	375	46	90	27	58.7%	18	39.1%	1	2.2%
Gutters & Downspouts	11,422	49	45	91	32	71.1%	12	26.7%	1	2.2%
Auto Warranty Processing Service	3,260	174	45	91	34	75.6%	11	24.4%	0	0.0%
Vacation Time Share	3,252	175	45	91	31	68.9%	14	31.1%	0	0.0%
Internet - Web Hosting	2,671	213	45	91	23	51.1%	19	42.2%	3	6.7%
Cosmetics & Perfumes-Retail	843	415	45	91	8	17.8%	36	80.0%	1	2.2%
Relocation Service	3,984	146	44	92	24	54.5%	19	43.2%	1	2.3%
Doors	3,756	153	44	92	29	65.9%	15	34.1%	0	0.0%
Weight Control Services	2,950	190	44	92	29	65.9%	12	27.3%	3	6.8%
Clothing - Retail	503	543	44	92	19	43.2%	13	29.5%	12	27.3%
Pest Control Services	11,270	50	42	93	24	57.1%	13	31.0%	5	11.9%
Heating Equipment & Systems Cleaning & Repair	5,762	99	42	93	19	45.2%	22	52.4%	1	2.4%
Video Tapes & Discs-Dealers	1,238	344	42	93	1	2.4%	2	4.8%	39	92.9%
Lotteries-Foreign	12,688	43	41	94	1	2.4%	11	26.8%	29	70.7%
Bridal Shops	3,214	176	41	94	30	73.2%	9	22.0%	2	4.9%

Canada BBB
2008 Statistics
Sorted by Complaint

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Photographers-Commercial	3,085	184	41	94	18	43.9%	22	53.7%	1	2.4%
Electric Contractors	28,924	16	40	95	23	57.5%	17	42.5%	0	0.0%
Motorcycles-Dealers	3,308	173	40	95	26	65.0%	14	35.0%	0	0.0%
Moving Services-Labor & Materials	2,851	201	40	95	24	60.0%	13	32.5%	3	7.5%
Sporting Goods-Retail	2,757	205	39	96	27	69.2%	8	20.5%	4	10.3%
Service Stations-Gasoline & Oil	1,704	278	39	96	23	59.0%	16	41.0%	0	0.0%
Tanning Salons	1,215	349	39	96	15	38.5%	15	38.5%	9	23.1%
Hair Removal - Laser & Electrolysis	2,200	242	38	97	10	26.3%	17	44.7%	11	28.9%
Kitchen Cabinets & Equipment-Household	12,224	47	37	98	23	62.2%	13	35.1%	1	2.7%
Plumbing Drains & Sewer Cleaning	2,921	197	36	99	19	52.8%	17	47.2%	0	0.0%
Air Purifying & Cleaning Systems & Equipment	2,757	205	36	99	22	61.1%	14	38.9%	0	0.0%
Counter Tops	5,363	113	35	100	12	34.3%	23	65.7%	0	0.0%
Stone Setting	2,470	224	35	100	11	31.4%	23	65.7%	1	2.9%
Granite	3,897	148	34	101	26	76.5%	8	23.5%	0	0.0%
Lubricating Service - Automotive	3,114	182	34	101	27	79.4%	7	20.6%	0	0.0%
Furniture Manufacturers	2,294	230	34	101	25	73.5%	9	26.5%	0	0.0%
Manufacturers Agents & Representatives	536	524	34	101	31	91.2%	3	8.8%	0	0.0%
Real Estate	16,354	35	33	102	24	72.7%	9	27.3%	0	0.0%
House Cleaning	11,147	51	33	102	26	78.8%	6	18.2%	1	3.0%
Duct Cleaning	7,008	88	33	102	22	66.7%	11	33.3%	0	0.0%
Tax Return Preparation	6,783	90	33	102	28	84.8%	5	15.2%	0	0.0%
Newspapers	2,285	232	33	102	30	90.9%	2	6.1%	1	3.0%
Shoes-Retail	1,660	280	33	102	16	48.5%	15	45.5%	2	6.1%
Appliances-Small-Supplies & Parts	681	466	33	102	33	100.0%	0	0.0%	0	0.0%
Day Spas	567	511	33	102	15	45.5%	16	48.5%	2	6.1%
Manufacturers & Producers	6,056	98	32	103	18	56.3%	14	43.8%	0	0.0%
Appliances-Small-Dealers	830	418	32	103	17	53.1%	14	43.8%	1	3.1%
Business Opportunity Companies	8,599	71	31	104	6	19.4%	24	77.4%	1	3.2%
Bathtubs & Sinks-Repair & Refinish	4,994	119	31	104	14	45.2%	14	45.2%	3	9.7%
Air Conditioning Contractors & Systems	4,281	139	31	104	13	41.9%	18	58.1%	0	0.0%
Training Programs	3,424	167	31	104	10	32.3%	18	58.1%	3	9.7%
Pet Shops	2,015	254	31	104	18	58.1%	12	38.7%	1	3.2%
Pizza	697	461	31	104	18	58.1%	13	41.9%	0	0.0%
Fireplaces	5,390	112	30	105	24	80.0%	6	20.0%	0	0.0%
Vacuum Cleaners-Household-Dealers	3,334	171	30	105	18	60.0%	11	36.7%	1	3.3%
Magazines - Distributors	704	459	30	105	29	96.7%	0	0.0%	1	3.3%
Tree Service	10,264	57	29	106	14	48.3%	14	48.3%	1	3.4%
Siding Contractors	9,881	61	29	106	21	72.4%	8	27.6%	0	0.0%
Schools-Business & Vocational	7,233	86	29	106	21	72.4%	6	20.7%	2	6.9%
Business Services (General)	4,396	135	29	106	27	93.1%	1	3.4%	1	3.4%
Storage Units - Household & Commercial	2,904	199	29	106	15	51.7%	13	44.8%	1	3.4%
Services (General)	295	658	29	106	23	79.3%	6	20.7%	0	0.0%
Grocers-Retail	3,381	169	28	107	22	78.6%	6	21.4%	0	0.0%
Marketing Consultants	2,714	209	28	107	11	39.3%	16	57.1%	1	3.6%

Canada BBB
2008 Statistics
Sorted by Complaint

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Upholsterers	2,351	229	28	107	16	57.1%	11	39.3%	1	3.6%
Home Inspection Service	12,542	44	27	108	14	51.9%	13	48.1%	0	0.0%
Sweepstakes	3,572	159	27	108	0	0.0%	24	88.9%	3	11.1%
Computers-Supplies & Parts	2,962	189	27	108	17	63.0%	9	33.3%	1	3.7%
Advertising-Directory & Guide	862	412	27	108	24	88.9%	3	11.1%	0	0.0%
Toys-Wholesale & Manufacturers	142	782	27	108	27	100.0%	0	0.0%	0	0.0%
Water Soft & Conditioning Equipment Service & Supplies	5,119	117	26	109	17	65.4%	9	34.6%	0	0.0%
Energy Management & Conservation Const	1,942	261	26	109	18	69.2%	8	30.8%	0	0.0%
Pet Supplies & Foods-Retail	1,810	269	26	109	16	61.5%	10	38.5%	0	0.0%
Optical Goods - Retail	488	551	26	109	17	65.4%	6	23.1%	3	11.5%
Insurance Services	8,788	69	25	110	21	84.0%	3	12.0%	1	4.0%
Property Maintenance	4,019	145	25	110	16	64.0%	9	36.0%	0	0.0%
Advertising Agencies & Counselors	2,078	251	25	110	13	52.0%	11	44.0%	1	4.0%
Auctioneers	1,411	316	25	110	15	60.0%	10	40.0%	0	0.0%
Sound Systems & Equipment	1,197	351	25	110	23	92.0%	1	4.0%	1	4.0%
Publishers-Book	3,452	166	24	111	23	95.8%	1	4.2%	0	0.0%
Hardware-Retail	3,154	179	24	111	18	75.0%	6	25.0%	0	0.0%
Taxicabs	1,040	379	24	111	12	50.0%	12	50.0%	0	0.0%
Car Wash & Polish	885	404	24	111	15	62.5%	8	33.3%	1	4.2%
Florists-Wholesale	309	648	24	111	0	0.0%	23	95.8%	1	4.2%
Building Contractors	5,289	115	23	112	14	60.9%	9	39.1%	0	0.0%
Printers	1,887	265	23	112	12	52.2%	11	47.8%	0	0.0%
Resorts	1,514	300	23	112	17	73.9%	6	26.1%	0	0.0%
Exercise & Physical Fitness Programs	1,297	336	23	112	16	69.6%	7	30.4%	0	0.0%
Telephone Pre-paid Card Sales & Dist.	858	413	23	112	14	60.9%	5	21.7%	4	17.4%
Health & Fitness Program Consultants	645	476	23	112	18	78.3%	5	21.7%	0	0.0%
Office Supplies by Telemarketing	479	557	23	112	10	43.5%	13	56.5%	0	0.0%
Glass- Plate and Window, Etc.	5,610	105	22	113	13	59.1%	8	36.4%	1	4.5%
Real Estate Developers	3,841	150	22	113	16	72.7%	6	27.3%	0	0.0%
Windows-Repairing	2,214	240	22	113	12	54.5%	10	45.5%	0	0.0%
Electric Equipment-Service & Repair	1,497	305	22	113	19	86.4%	3	13.6%	0	0.0%
Prize Promotions	1,303	335	22	113	0	0.0%	4	18.2%	18	81.8%
Real Estate Rental Service	997	387	22	113	12	54.5%	10	45.5%	0	0.0%
Men's Clothing & Furnishings - Retail	717	455	22	113	5	22.7%	17	77.3%	0	0.0%
Patio, Porch & Deck Enclosures	5,680	103	21	114	17	81.0%	4	19.0%	0	0.0%
Auto Repair - Windshield, Glass Shops	4,641	129	21	114	16	76.2%	5	23.8%	0	0.0%
Exercise Equipment	1,509	301	21	114	17	81.0%	4	19.0%	0	0.0%
Fire & Water Damage Restoration	9,873	62	20	115	17	85.0%	3	15.0%	0	0.0%
Computers-Sys Designers & Consult	7,321	85	20	115	16	80.0%	3	15.0%	1	5.0%
Buying Clubs & Group Purchasing Service	4,040	144	20	115	17	85.0%	3	15.0%	0	0.0%
Wholesalers & Distributors	2,938	193	20	115	11	55.0%	7	35.0%	2	10.0%
Oils-Fuel	2,927	196	20	115	19	95.0%	1	5.0%	0	0.0%
Credit-Debt Consolidation Services	1,802	270	20	115	10	50.0%	2	10.0%	8	40.0%
Food Plans	1,542	295	20	115	15	75.0%	5	25.0%	0	0.0%

Canada BBB
2008 Statistics
Sorted by Complaint

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Business Promotions - General	1,231	345	20	115	8	40.0%	11	55.0%	1	5.0%
Caterers	3,331	172	19	116	7	36.8%	12	63.2%	0	0.0%
Pet Grooming	1,745	274	19	116	15	78.9%	4	21.1%	0	0.0%
Opticians	1,516	299	19	116	12	63.2%	7	36.8%	0	0.0%
Water Treatment Equipment, Service & Supplies	1,499	304	19	116	8	42.1%	11	57.9%	0	0.0%
Telephone & Television Cable Contractors	972	390	19	116	16	84.2%	3	15.8%	0	0.0%
Clothes-Consignment & Resale	549	520	19	116	13	68.4%	6	31.6%	0	0.0%
Furniture Rent & Lease	439	575	19	116	12	63.2%	7	36.8%	0	0.0%
Payday Loans	432	578	19	116	11	57.9%	8	42.1%	0	0.0%
Mortgage Brokers	18,306	30	18	117	14	77.8%	2	11.1%	2	11.1%
Business & Trade Organizations	2,817	203	18	117	7	38.9%	9	50.0%	2	11.1%
Auto Parts & Supplies-Used & Rebuilt	2,613	216	18	117	6	33.3%	12	66.7%	0	0.0%
Toys-Retail	1,585	289	18	117	17	94.4%	1	5.6%	0	0.0%
Foundation Contractors	10,699	53	17	118	12	70.6%	2	11.8%	3	17.6%
Waterproofing Contractors	10,118	60	17	118	12	70.6%	4	23.5%	1	5.9%
Cabinet Manufacturer	7,606	82	17	118	10	58.8%	7	41.2%	0	0.0%
Health & Medical (General)	5,633	104	17	118	12	70.6%	5	29.4%	0	0.0%
Brake Service	3,010	187	17	118	14	82.4%	3	17.6%	0	0.0%
Books-Used & Rare	1,783	272	17	118	17	100.0%	0	0.0%	0	0.0%
Book, Compact Disc, & DVD Clubs	1,482	307	17	118	5	29.4%	11	64.7%	1	5.9%
Scholarships & Financial Aid	1,460	310	17	118	16	94.1%	1	5.9%	0	0.0%
Optical Goods - Service & Repair	1,101	366	17	118	16	94.1%	1	5.9%	0	0.0%
Fax Transmission Service	652	474	17	118	4	23.5%	12	70.6%	1	5.9%
Magazine Sales	513	538	17	118	13	76.5%	4	23.5%	0	0.0%
Recreation Centers	462	564	17	118	5	29.4%	12	70.6%	0	0.0%
Product Development & Marketing	152	772	17	118	13	76.5%	4	23.5%	0	0.0%
Excavating Contractors	4,934	120	16	119	12	75.0%	4	25.0%	0	0.0%
Water Filtration & Purification Equipment	3,521	163	16	119	9	56.3%	7	43.8%	0	0.0%
Security Guard & Patrol Service	3,043	185	16	119	8	50.0%	8	50.0%	0	0.0%
Tile-Ceramic-Contractors & Dealers	2,997	188	16	119	8	50.0%	7	43.8%	1	6.3%
Tours-Operators & Promoters	2,941	192	16	119	10	62.5%	6	37.5%	0	0.0%
Dentists	2,746	206	16	119	13	81.3%	3	18.8%	0	0.0%
Disc Jockeys	2,506	220	16	119	7	43.8%	8	50.0%	1	6.3%
Check Cashing Service	2,477	223	16	119	15	93.8%	0	0.0%	1	6.3%
Auto Detailing	2,424	226	16	119	9	56.3%	5	31.3%	2	12.5%
Child Care Centers	2,136	247	16	119	6	37.5%	9	56.3%	1	6.3%
Martial Arts	1,989	257	16	119	9	56.3%	6	37.5%	1	6.3%
Auto Transporters & Drive-Away Companies	1,907	264	16	119	12	75.0%	4	25.0%	0	0.0%
Boat Dealers	1,625	284	16	119	14	87.5%	2	12.5%	0	0.0%
Hardwood Floor Contractors	1,519	297	16	119	9	56.3%	7	43.8%	0	0.0%
Safety & Rescue Equipment Sales & Services.	222	713	16	119	2	12.5%	14	87.5%	0	0.0%
Associations	8,120	77	15	120	14	93.3%	1	6.7%	0	0.0%
Swimming Pool Service & Repair	4,900	121	15	120	10	66.7%	5	33.3%	0	0.0%
Patio & Deck Builders	2,727	207	15	120	5	33.3%	10	66.7%	0	0.0%

Canada BBB
2008 Statistics
Sorted by Complaint

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Gift Shops	2,051	253	15	120	7	46.7%	8	53.3%	0	0.0%
Office Furniture & Equipment	1,819	268	15	120	13	86.7%	2	13.3%	0	0.0%
Appliances - Major - Service & Repair	1,098	367	15	120	7	46.7%	8	53.3%	0	0.0%
Importers	474	559	15	120	3	20.0%	12	80.0%	0	0.0%
Furniture-Wholesale	345	622	15	120	7	46.7%	8	53.3%	0	0.0%
Gas-Propane	263	682	15	120	14	93.3%	1	6.7%	0	0.0%
Balloons-Manned	215	718	15	120	5	33.3%	8	53.3%	2	13.3%
Satellite Communication-Common Carrier	185	743	15	120	13	86.7%	2	13.3%	0	0.0%
Magazine Sales by Mail	76	844	15	120	5	33.3%	3	20.0%	7	46.7%
Mason Contractors	8,717	70	14	121	9	64.3%	4	28.6%	1	7.1%
Asphalt	2,696	210	14	121	4	28.6%	4	28.6%	6	42.9%
Bedding	2,281	233	14	121	10	71.4%	4	28.6%	0	0.0%
Musical Instruments-Dealers	2,219	239	14	121	12	85.7%	2	14.3%	0	0.0%
Vacation Certificates & Vouchers	1,518	298	14	121	6	42.9%	7	50.0%	1	7.1%
Fireplace Equipment-Retail	1,323	329	14	121	12	85.7%	2	14.3%	0	0.0%
Engines-Fuel Conversion	810	423	14	121	9	64.3%	5	35.7%	0	0.0%
Refrigeration Equipment - Commercial - Sales & Service	608	493	14	121	1	7.1%	11	78.6%	2	14.3%
Video Games-Dealers	481	555	14	121	7	50.0%	6	42.9%	1	7.1%
Sightseeing Tours	474	559	14	121	10	71.4%	4	28.6%	0	0.0%
Bus Lines	370	607	14	121	9	64.3%	5	35.7%	0	0.0%
Baby Accessories & Service(s)	345	622	14	121	11	78.6%	3	21.4%	0	0.0%
Convenience Stores	320	642	14	121	9	64.3%	5	35.7%	0	0.0%
Campgrounds & RV Parks	269	676	14	121	9	64.3%	5	35.7%	0	0.0%
Internet Selling Services	211	720	14	121	9	64.3%	4	28.6%	1	7.1%
Consignment Service	123	799	14	121	1	7.1%	3	21.4%	10	71.4%
Schools - Academic - Colleges & Universities.	9,565	65	13	122	9	69.2%	4	30.8%	0	0.0%
Employment Agencies	5,741	100	13	122	11	84.6%	2	15.4%	0	0.0%
Interior Decorators & Designers	5,579	107	13	122	11	84.6%	2	15.4%	0	0.0%
Funeral Directors	3,857	149	13	122	6	46.2%	7	53.8%	0	0.0%
Kennels & Pet Boarding	3,408	168	13	122	8	61.5%	4	30.8%	1	7.7%
Chimney Builders & Repair	3,204	177	13	122	8	61.5%	4	30.8%	1	7.7%
Banquet Facilities	2,680	212	13	122	7	53.8%	6	46.2%	0	0.0%
Mufflers & Exhaust Systems	1,580	290	13	122	10	76.9%	3	23.1%	0	0.0%
Auto Wrecking	1,501	303	13	122	7	53.8%	6	46.2%	0	0.0%
Bed & Breakfast	1,250	341	13	122	7	53.8%	5	38.5%	1	7.7%
Lighting Fixtures-Retail	1,191	353	13	122	5	38.5%	8	61.5%	0	0.0%
Optometrists-O.D.	619	487	13	122	9	69.2%	4	30.8%	0	0.0%
Auto Repair & Service-Equipment & Supplies	614	489	13	122	9	69.2%	3	23.1%	1	7.7%
Cleaning Systems Press, Chemical, Etc	600	497	13	122	2	15.4%	11	84.6%	0	0.0%
Product Sales - General	541	523	13	122	6	46.2%	6	46.2%	1	7.7%
Nail Salons	462	564	13	122	9	69.2%	4	30.8%	0	0.0%
Radio Communication Equipment & Systems	429	581	13	122	12	92.3%	1	7.7%	0	0.0%
Psychics	361	612	13	122	7	53.8%	6	46.2%	0	0.0%

Canada BBB
2008 Statistics
Sorted by Complaint

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Filters Air & Gas Cleaning	305	650	13	122	10	76.9%	2	15.4%	1	7.7%
Alterations-Clothing	283	666	13	122	9	69.2%	4	30.8%	0	0.0%
Public Utility Consultants	264	681	13	122	13	100.0%	0	0.0%	0	0.0%
Business Consultants	6,415	94	12	123	8	66.7%	4	33.3%	0	0.0%
Heating Equipment	5,405	111	12	123	11	91.7%	1	8.3%	0	0.0%
Driving Proficiency Test Service	4,553	132	12	123	7	58.3%	5	41.7%	0	0.0%
Nanny Service	3,201	178	12	123	7	58.3%	5	41.7%	0	0.0%
Computer Software Publishers & Developers	1,994	256	12	123	4	33.3%	4	33.3%	4	33.3%
Art Galleries, Dealers & Consultants	1,918	263	12	123	2	16.7%	9	75.0%	1	8.3%
Skin Care	1,751	273	12	123	6	50.0%	3	25.0%	3	25.0%
Market Survey Companies	1,729	275	12	123	3	25.0%	9	75.0%	0	0.0%
Vending Machines	1,609	286	12	123	2	16.7%	10	83.3%	0	0.0%
Garage Builders	1,537	296	12	123	11	91.7%	1	8.3%	0	0.0%
Contact Lenses	1,376	324	12	123	6	50.0%	4	33.3%	2	16.7%
Transportation Services	1,330	328	12	123	8	66.7%	4	33.3%	0	0.0%
Tutoring	1,330	328	12	123	9	75.0%	3	25.0%	0	0.0%
Photographic Equipment & Supplies-Retail	1,322	330	12	123	10	83.3%	1	8.3%	1	8.3%
Online Drug & Prescription Services	1,270	338	12	123	2	16.7%	1	8.3%	9	75.0%
Lumber-Retail	1,129	360	12	123	7	58.3%	5	41.7%	0	0.0%
Mailing Services	726	450	12	123	9	75.0%	3	25.0%	0	0.0%
Cosmetic Sales	668	468	12	123	4	33.3%	8	66.7%	0	0.0%
Shoe Repair	660	470	12	123	8	66.7%	4	33.3%	0	0.0%
Pipe Line, Oil & Gas Wholesaler & Distributors	617	488	12	123	12	100.0%	0	0.0%	0	0.0%
Soliciting Organizations	606	494	12	123	8	66.7%	4	33.3%	0	0.0%
Medical Testing Companies	581	505	12	123	10	83.3%	2	16.7%	0	0.0%
Grocery - Bulk Food Stores	558	515	12	123	10	83.3%	2	16.7%	0	0.0%
Auto Alarms & Security Systems	534	525	12	123	9	75.0%	2	16.7%	1	8.3%
Stoves-Wood, Coal, Etc.	513	538	12	123	7	58.3%	5	41.7%	0	0.0%
Auto Customizing	344	623	12	123	5	41.7%	6	50.0%	1	8.3%
Camps	319	643	12	123	6	50.0%	6	50.0%	0	0.0%
Internet - Based Telephone Service	288	662	12	123	1	8.3%	11	91.7%	0	0.0%
Coupon Book Promotions	261	684	12	123	11	91.7%	1	8.3%	0	0.0%
Insulation Contractors	9,672	64	11	124	7	63.6%	4	36.4%	0	0.0%
Investment Advisory Service	5,566	108	11	124	8	72.7%	2	18.2%	1	9.1%
Draperies & Curtains - Retail & Custom	5,326	114	11	124	7	63.6%	4	36.4%	0	0.0%
Carpenters	4,439	134	11	124	2	18.2%	9	81.8%	0	0.0%
Nurseries-Plants, Trees, Etc	3,647	156	11	124	10	90.9%	1	9.1%	0	0.0%
Immigration & Naturalization Consultants	2,504	221	11	124	4	36.4%	6	54.5%	1	9.1%
Handyman Services	2,487	222	11	124	5	45.5%	6	54.5%	0	0.0%
Modeling Schools	2,421	227	11	124	6	54.5%	4	36.4%	1	9.1%
Furniture Repair & Refinish	2,139	246	11	124	8	72.7%	3	27.3%	0	0.0%
Accountants	2,100	250	11	124	7	63.6%	4	36.4%	0	0.0%
Industrial Manufacturers	1,663	279	11	124	8	72.7%	3	27.3%	0	0.0%
Trust Companies	1,320	331	11	124	10	90.9%	0	0.0%	1	9.1%

Canada BBB
2008 Statistics
Sorted by Complaint

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Marine Sales & Service	643	478	11	124	9	81.8%	2	18.2%	0	0.0%
Magazines - Subscription Agents	519	535	11	124	7	63.6%	2	18.2%	2	18.2%
Liquidators	325	639	11	124	4	36.4%	7	63.6%	0	0.0%
First Aid Instruction	186	742	11	124	8	72.7%	3	27.3%	0	0.0%
Electrical Power Systems Maintenance	179	749	11	124	1	9.1%	10	90.9%	0	0.0%
Appliances-Small-Wholesale & Manufacturers	141	783	11	124	11	100.0%	0	0.0%	0	0.0%
Fingernail Salons	46	874	11	124	7	63.6%	4	36.4%	0	0.0%
Lawyers	5,543	109	10	125	4	40.0%	6	60.0%	0	0.0%
Janitor Service	5,026	118	10	125	7	70.0%	3	30.0%	0	0.0%
Window Cleaning	3,945	147	10	125	5	50.0%	5	50.0%	0	0.0%
Bookkeeping Service	3,537	162	10	125	4	40.0%	5	50.0%	1	10.0%
Schools-General Interest	2,238	237	10	125	6	60.0%	4	40.0%	0	0.0%
Resume Service	1,932	262	10	125	2	20.0%	7	70.0%	1	10.0%
Doors-Repair	1,887	265	10	125	8	80.0%	1	10.0%	1	10.0%
Veterinarians	1,628	283	10	125	9	90.0%	1	10.0%	0	0.0%
Freight Forwarding	1,381	323	10	125	7	70.0%	3	30.0%	0	0.0%
Plumbing Fixtures, Parts, Supplies-Retail	946	395	10	125	10	100.0%	0	0.0%	0	0.0%
Siding Materials	768	437	10	125	4	40.0%	6	60.0%	0	0.0%
Roofing Materials	746	442	10	125	10	100.0%	0	0.0%	0	0.0%
Craft Supplies	601	496	10	125	8	80.0%	2	20.0%	0	0.0%
Electric Equipment & Supplies-Retail	532	527	10	125	3	30.0%	7	70.0%	0	0.0%
Solar Energy Equipment & Systems Dealers	461	565	10	125	4	40.0%	6	60.0%	0	0.0%
Childrens & Infants Wear-Retail	433	577	10	125	3	30.0%	7	70.0%	0	0.0%
Dance Companies	386	599	10	125	8	80.0%	2	20.0%	0	0.0%
Auto Radios & Stereos-Sales & Repair	210	721	10	125	8	80.0%	2	20.0%	0	0.0%
Trailers-Truck	138	785	10	125	8	80.0%	2	20.0%	0	0.0%
Engines-Supplies, Equipment & Parts	121	801	10	125	5	50.0%	5	50.0%	0	0.0%
Baby Carriages & Strollers	63	857	10	125	7	70.0%	3	30.0%	0	0.0%
Financial Planning Consultants	8,934	68	9	126	7	77.8%	2	22.2%	0	0.0%
Credit & Debt Counseling	7,394	84	9	126	7	77.8%	1	11.1%	1	11.1%
Internet Gaming	4,607	130	9	126	9	100.0%	0	0.0%	0	0.0%
Chimney Cleaning	4,304	136	9	126	7	77.8%	2	22.2%	0	0.0%
Real Estate Services	3,591	158	9	126	5	55.6%	4	44.4%	0	0.0%
Cabinets	2,685	211	9	126	5	55.6%	4	44.4%	0	0.0%
Investigators	2,582	217	9	126	5	55.6%	4	44.4%	0	0.0%
Vacuum Cleaners-Service & Repair	2,065	252	9	126	8	88.9%	1	11.1%	0	0.0%
Job Listing & Advisory Services	1,982	258	9	126	1	11.1%	2	22.2%	6	66.7%
Water Companies-Bottled, Bulk, Etc.	1,710	276	9	126	8	88.9%	1	11.1%	0	0.0%
Publishers-Periodical	1,221	347	9	126	6	66.7%	3	33.3%	0	0.0%
Pet Health Plans	1,200	350	9	126	9	100.0%	0	0.0%	0	0.0%
Lawn & Garden Sprinkler Systems	1,160	358	9	126	5	55.6%	4	44.4%	0	0.0%
Porcelain Enamel Repair & Refinish	1,087	370	9	126	9	100.0%	0	0.0%	0	0.0%
Construction Management	1,050	376	9	126	6	66.7%	2	22.2%	1	11.1%
Hair Replacement	950	393	9	126	4	44.4%	5	55.6%	0	0.0%
Health Maintenance Organizations	725	451	9	126	5	55.6%	4	44.4%	0	0.0%

Canada BBB
2008 Statistics
Sorted by Complaint

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Wedding Consultants	658	471	9	126	7	77.8%	2	22.2%	0	0.0%
Hospital & Medical Equipment & Supplies	644	477	9	126	4	44.4%	5	55.6%	0	0.0%
Bank Equipment & Supplies	612	490	9	126	7	77.8%	2	22.2%	0	0.0%
Garden Centers	610	492	9	126	6	66.7%	3	33.3%	0	0.0%
Commercial Products Manufacturers	536	524	9	126	8	88.9%	1	11.1%	0	0.0%
Television & Radio-Service & Repair	531	528	9	126	3	33.3%	6	66.7%	0	0.0%
Lecture & Seminar Bureaus	447	572	9	126	8	88.9%	1	11.1%	0	0.0%
Employment Training	381	601	9	126	1	11.1%	8	88.9%	0	0.0%
Mobile Homes-Dealers	354	616	9	126	8	88.9%	1	11.1%	0	0.0%
Auto Inspection Stations	235	704	9	126	9	100.0%	0	0.0%	0	0.0%
Warehouses-Merchandise	188	740	9	126	1	11.1%	8	88.9%	0	0.0%
Snowmobiles	181	747	9	126	6	66.7%	3	33.3%	0	0.0%
Dog Breeders	179	749	9	126	4	44.4%	5	55.6%	0	0.0%
Garbage Disposals-Household	172	756	9	126	5	55.6%	4	44.4%	0	0.0%
Extended Warranty Contract Service Companies	165	762	9	126	8	88.9%	1	11.1%	0	0.0%
Tailors	144	780	9	126	5	55.6%	4	44.4%	0	0.0%
Music & Messaging Services	76	844	9	126	0	0.0%	9	100.0%	0	0.0%
Home Health Services	3,796	152	8	127	6	75.0%	2	25.0%	0	0.0%
Rubbish & Garbage Removal	2,101	249	8	127	4	50.0%	4	50.0%	0	0.0%
Video Production Services	1,557	293	8	127	5	62.5%	3	37.5%	0	0.0%
Credit Unions	1,552	294	8	127	8	100.0%	0	0.0%	0	0.0%
Appliances-Small-Service & Repair	1,401	319	8	127	5	62.5%	3	37.5%	0	0.0%
Computers-Networks	1,005	386	8	127	3	37.5%	5	62.5%	0	0.0%
Engines-Rebuild & Exchange	975	389	8	127	4	50.0%	4	50.0%	0	0.0%
Music Instruction-Instrumental	936	397	8	127	4	50.0%	4	50.0%	0	0.0%
Sportswear-Retail	805	427	8	127	7	87.5%	1	12.5%	0	0.0%
Travel & Moving Services	721	453	8	127	2	25.0%	6	75.0%	0	0.0%
Compact Discs, Tapes & Records - Retail	716	456	8	127	4	50.0%	4	50.0%	0	0.0%
Venetian Blinds-Dealers	685	465	8	127	5	62.5%	3	37.5%	0	0.0%
Vacation Rentals	530	529	8	127	1	12.5%	7	87.5%	0	0.0%
Personnel Consultants	421	585	8	127	6	75.0%	2	25.0%	0	0.0%
Yoga Instruction	374	605	8	127	6	75.0%	2	25.0%	0	0.0%
Home Centers	338	629	8	127	7	87.5%	1	12.5%	0	0.0%
Shoes-Orthopedic	324	640	8	127	5	62.5%	2	25.0%	1	12.5%
Sunroom & Solarium Design & Construction	268	677	8	127	3	37.5%	5	62.5%	0	0.0%
All-Terrain Vehicles	265	680	8	127	6	75.0%	2	25.0%	0	0.0%
Recreational Vehicles-Rent & Lease	218	715	8	127	5	62.5%	3	37.5%	0	0.0%
Lingerie	191	737	8	127	6	75.0%	2	25.0%	0	0.0%
Massage Equipment & Supplies	181	747	8	127	2	25.0%	6	75.0%	0	0.0%
Scalp Care	120	802	8	127	0	0.0%	0	0.0%	8	100.0%
Weed Control Service	111	811	8	127	7	87.5%	1	12.5%	0	0.0%
Correspondence Schools	7,798	79	7	128	7	100.0%	0	0.0%	0	0.0%
Locks & Locksmiths	4,090	141	7	128	4	57.1%	3	42.9%	0	0.0%
Stucco & Exterior Coating Contractors	3,356	170	7	128	3	42.9%	4	57.1%	0	0.0%

Canada BBB
2008 Statistics
Sorted by Complaint

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Truck Repair & Service	2,663	214	7	128	5	71.4%	2	28.6%	0	0.0%
Drainage Contractors	1,964	259	7	128	4	57.1%	3	42.9%	0	0.0%
Real Estate - Rentals by Individuals	1,707	277	7	128	4	57.1%	3	42.9%	0	0.0%
Insurance Consultants	1,571	292	7	128	7	100.0%	0	0.0%	0	0.0%
Animal Hospitals	1,239	343	7	128	7	100.0%	0	0.0%	0	0.0%
Bicycle-Dealers	1,167	357	7	128	5	71.4%	2	28.6%	0	0.0%
Investment Securities	1,125	362	7	128	4	57.1%	3	42.9%	0	0.0%
Buildings - Pre - Cut, Prefab & Modular - Dealers	1,079	372	7	128	3	42.9%	4	57.1%	0	0.0%
Landscape Designers	1,068	373	7	128	6	85.7%	0	0.0%	1	14.3%
Books-New	969	391	7	128	7	100.0%	0	0.0%	0	0.0%
Security Systems Consultants	937	396	7	128	4	57.1%	3	42.9%	0	0.0%
Personal Services	880	406	7	128	6	85.7%	1	14.3%	0	0.0%
Career & Outplacement Counseling	877	407	7	128	4	57.1%	3	42.9%	0	0.0%
Housewares-Retail	799	429	7	128	2	28.6%	5	71.4%	0	0.0%
Aluminum Products	741	444	7	128	7	100.0%	0	0.0%	0	0.0%
Commercial Products Wholesale & Distributor	642	479	7	128	6	85.7%	1	14.3%	0	0.0%
Food Products	534	525	7	128	7	100.0%	0	0.0%	0	0.0%
Hobby & Model Construction Supplies - Retail	533	526	7	128	3	42.9%	4	57.1%	0	0.0%
Insurance-Auto	517	536	7	128	6	85.7%	1	14.3%	0	0.0%
Computers-Wholesale & Manufacturers	510	539	7	128	6	85.7%	1	14.3%	0	0.0%
Shopping Service-Personal	446	573	7	128	3	42.9%	3	42.9%	1	14.3%
Firewood	435	576	7	128	4	57.1%	2	28.6%	1	14.3%
Waste Reduction, Disposal, Recycle Equipment	360	613	7	128	6	85.7%	1	14.3%	0	0.0%
Golf Courses-Public	332	632	7	128	7	100.0%	0	0.0%	0	0.0%
Recording Service-Sound & Video	321	641	7	128	2	28.6%	5	71.4%	0	0.0%
Gas-Propane-Equipment & Supplies	297	656	7	128	7	100.0%	0	0.0%	0	0.0%
Watches-Service & Repair	267	678	7	128	4	57.1%	3	42.9%	0	0.0%
Entertainment Bureaus	248	696	7	128	4	57.1%	2	28.6%	1	14.3%
Carpet Layers	226	710	7	128	1	14.3%	6	85.7%	0	0.0%
Webbing	184	744	7	128	0	0.0%	0	0.0%	7	100.0%
Hockey Clubs	154	770	7	128	3	42.9%	4	57.1%	0	0.0%
Ski Centers & Resorts	120	802	7	128	7	100.0%	0	0.0%	0	0.0%
Video Games-Supplies & Parts	53	867	7	128	1	14.3%	6	85.7%	0	0.0%
Hunting & Fishing Services	48	872	7	128	1	14.3%	6	85.7%	0	0.0%
Lawyers	3,567	160	6	129	5	83.3%	1	16.7%	0	0.0%
Tattoos	2,289	231	6	129	2	33.3%	3	50.0%	1	16.7%
Taxes-Consultants & Representatives	2,197	243	6	129	3	50.0%	3	50.0%	0	0.0%
Maids' & Butlers' Service	2,001	255	6	129	3	50.0%	2	33.3%	1	16.7%
Woodworking	1,860	267	6	129	2	33.3%	4	66.7%	0	0.0%
Irrigation Systems & Equipment	1,427	314	6	129	4	66.7%	2	33.3%	0	0.0%
Language Schools	1,398	320	6	129	3	50.0%	2	33.3%	1	16.7%
Schools - Academic - Special Education	1,226	346	6	129	4	66.7%	2	33.3%	0	0.0%
Monuments	1,196	352	6	129	4	66.7%	2	33.3%	0	0.0%

Canada BBB
2008 Statistics
Sorted by Complaint

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Skylights	1,170	356	6	129	1	16.7%	4	66.7%	1	16.7%
Boat-Charter	1,113	364	6	129	4	66.7%	2	33.3%	0	0.0%
Diamonds	1,007	385	6	129	6	100.0%	0	0.0%	0	0.0%
Foods-Carry Out	965	392	6	129	5	83.3%	1	16.7%	0	0.0%
Land Companies	849	414	6	129	3	50.0%	3	50.0%	0	0.0%
Identification Card Service	737	445	6	129	6	100.0%	0	0.0%	0	0.0%
Truck Dealers	731	447	6	129	4	66.7%	2	33.3%	0	0.0%
Games & Supplies	724	452	6	129	4	66.7%	2	33.3%	0	0.0%
Water Well Drilling & Service	685	465	6	129	6	100.0%	0	0.0%	0	0.0%
Photo Finishing-Retail	588	502	6	129	2	33.3%	3	50.0%	1	16.7%
Marinas	573	509	6	129	3	50.0%	3	50.0%	0	0.0%
Fabric Shops	567	511	6	129	5	83.3%	1	16.7%	0	0.0%
Camping Equipment	565	512	6	129	6	100.0%	0	0.0%	0	0.0%
Boat Repair	564	513	6	129	2	33.3%	4	66.7%	0	0.0%
Spas & Hot Tubs - Rental - Wholesale, Mfg..	478	558	6	129	4	66.7%	2	33.3%	0	0.0%
Energy Conservation Products-Wholesale & Manufacturers	469	562	6	129	5	83.3%	1	16.7%	0	0.0%
Landscaping Equipment & Supplies	449	571	6	129	4	66.7%	2	33.3%	0	0.0%
Auto Electric Service	407	591	6	129	5	83.3%	1	16.7%	0	0.0%
Jewelry Designers	330	634	6	129	2	33.3%	4	66.7%	0	0.0%
Garbage Disposal Equipment - Supplies & Parts	303	652	6	129	6	100.0%	0	0.0%	0	0.0%
Coatings-Protective	284	665	6	129	3	50.0%	3	50.0%	0	0.0%
Auto Dealers-Antique & Classic	277	671	6	129	0	0.0%	6	100.0%	0	0.0%
Carpet & Rug Pads, Linings & Accessories	272	674	6	129	4	66.7%	2	33.3%	0	0.0%
Schools - Academic - Pre & Kindergarten	268	677	6	129	5	83.3%	1	16.7%	0	0.0%
Decoration Contractors-Party, Convention, Etc	229	708	6	129	2	33.3%	4	66.7%	0	0.0%
Trucking-Motor Freight	217	716	6	129	3	50.0%	3	50.0%	0	0.0%
Water-Bottled & Bulk	197	732	6	129	2	33.3%	4	66.7%	0	0.0%
Auto Parts & Supplies-Wholesale & Manufacturers	188	740	6	129	3	50.0%	3	50.0%	0	0.0%
Credit Cards-Protection Service	183	745	6	129	4	66.7%	2	33.3%	0	0.0%
Fencing Instruction	177	751	6	129	1	16.7%	4	66.7%	1	16.7%
Trade Shows, Expositions & Fairs	170	758	6	129	1	16.7%	5	83.3%	0	0.0%
Amusement Parks & Places	153	771	6	129	3	50.0%	3	50.0%	0	0.0%
Leather Clothing-Retail	149	775	6	129	4	66.7%	2	33.3%	0	0.0%
Gymnasiums	121	801	6	129	5	83.3%	1	16.7%	0	0.0%
Sewing Machines-Service & Repair	121	801	6	129	4	66.7%	2	33.3%	0	0.0%
Video Games-Rent & Lease	39	881	6	129	2	33.3%	2	33.3%	2	33.3%
Lawyer Referral Service	18	918	6	129	0	0.0%	6	100.0%	0	0.0%
Copy & Duplicating Service	4,170	140	5	130	4	80.0%	1	20.0%	0	0.0%
Drywall Contractors	3,733	154	5	130	2	40.0%	2	40.0%	1	20.0%
Funeral Related Services	3,114	182	5	130	4	80.0%	1	20.0%	0	0.0%
Hearing Aids & Assistive Devices	2,928	195	5	130	5	100.0%	0	0.0%	0	0.0%
Home Design & Planning	2,791	204	5	130	3	60.0%	1	20.0%	1	20.0%

Canada BBB
2008 Statistics
Sorted by Complaint

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Signs	2,576	218	5	130	0	0.0%	5	100.0%	0	0.0%
Credit Reporting Agencies	2,444	225	5	130	3	60.0%	2	40.0%	0	0.0%
Furnaces-Industrial	2,231	238	5	130	3	60.0%	2	40.0%	0	0.0%
Graphic Designers	2,209	241	5	130	2	40.0%	3	60.0%	0	0.0%
Auto Service - Sound Systems Sales & Service.	1,606	287	5	130	4	80.0%	1	20.0%	0	0.0%
Pet Training	1,413	315	5	130	2	40.0%	3	60.0%	0	0.0%
Lawn & Garden Equipment & Supplies	1,312	333	5	130	2	40.0%	2	40.0%	1	20.0%
Legal Forms	1,303	335	5	130	5	100.0%	0	0.0%	0	0.0%
Dancing Instruction	1,264	340	5	130	4	80.0%	0	0.0%	1	20.0%
Leasing Service	1,127	361	5	130	1	20.0%	4	80.0%	0	0.0%
Mechanical Contractors	1,105	365	5	130	3	60.0%	2	40.0%	0	0.0%
Rental Service Stores & Yards	1,028	381	5	130	4	80.0%	1	20.0%	0	0.0%
Railings	950	394	5	130	1	20.0%	4	80.0%	0	0.0%
Financing	888	403	5	130	5	100.0%	0	0.0%	0	0.0%
Vertical Blinds	888	403	5	130	2	40.0%	3	60.0%	0	0.0%
Animal Shelters	804	428	5	130	3	60.0%	2	40.0%	0	0.0%
Kitchen Accessories	630	481	5	130	2	40.0%	2	40.0%	1	20.0%
Mobile Homes Distributors & Manufacturers	627	483	5	130	4	80.0%	1	20.0%	0	0.0%
Farm Equipment	589	501	5	130	3	60.0%	2	40.0%	0	0.0%
Concrete Products	568	510	5	130	5	100.0%	0	0.0%	0	0.0%
Pawnbrokers	549	520	5	130	4	80.0%	1	20.0%	0	0.0%
Glass-Stained & Leaded	543	522	5	130	3	60.0%	2	40.0%	0	0.0%
Casinos	516	537	5	130	2	40.0%	3	60.0%	0	0.0%
Organizing Services - Household & Business	505	541	5	130	2	40.0%	3	60.0%	0	0.0%
Beauty Schools	499	545	5	130	4	80.0%	1	20.0%	0	0.0%
Trucking Transportation Brokers	485	553	5	130	1	20.0%	4	80.0%	0	0.0%
Party Planning	349	620	5	130	4	80.0%	1	20.0%	0	0.0%
Sales & Order Books	347	621	5	130	2	40.0%	3	60.0%	0	0.0%
Holistic Practitioners	329	635	5	130	3	60.0%	1	20.0%	1	20.0%
Moving Equipment Rental	329	635	5	130	2	40.0%	3	60.0%	0	0.0%
Orthopedic Appliances	296	657	5	130	5	100.0%	0	0.0%	0	0.0%
Magazines - Dealers	294	659	5	130	1	20.0%	4	80.0%	0	0.0%
Appliances-Major-Rent & Lease	290	661	5	130	3	60.0%	2	40.0%	0	0.0%
Sales Promotion Service	268	677	5	130	4	80.0%	1	20.0%	0	0.0%
Stucco Manufacturers & Distributors	164	763	5	130	1	20.0%	4	80.0%	0	0.0%
Parking Area Maintenance & Marking	146	778	5	130	5	100.0%	0	0.0%	0	0.0%
Solar Energy Equipment & Systems Supplies & Parts	137	786	5	130	2	40.0%	3	60.0%	0	0.0%
Personal Security Guard Service	127	795	5	130	3	60.0%	2	40.0%	0	0.0%
Patent Agents	123	799	5	130	2	40.0%	0	0.0%	3	60.0%
Appliances-Major-Wholesale & Manufacturers	121	801	5	130	5	100.0%	0	0.0%	0	0.0%
Auto Race Cars	113	809	5	130	2	40.0%	3	60.0%	0	0.0%
Waste Containers	100	820	5	130	3	60.0%	2	40.0%	0	0.0%
Guns & Gunsmiths	94	826	5	130	4	80.0%	1	20.0%	0	0.0%
Jewelry Repair	87	833	5	130	3	60.0%	2	40.0%	0	0.0%

Canada BBB
2008 Statistics
Sorted by Complaint

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Infomercials	83	837	5	130	4	80.0%	1	20.0%	0	0.0%
Trailer Hitches	80	840	5	130	4	80.0%	1	20.0%	0	0.0%
Boots	76	844	5	130	5	100.0%	0	0.0%	0	0.0%
Seeds & Bulbs-Retail	47	873	5	130	3	60.0%	2	40.0%	0	0.0%
Accountants - Certified Public	7,978	78	4	131	3	75.0%	1	25.0%	0	0.0%
Market Research & Analysis	3,132	180	4	131	4	100.0%	0	0.0%	0	0.0%
Telephone Equipment & Systems Service & Repair	3,109	183	4	131	2	50.0%	2	50.0%	0	0.0%
Building Inspection	2,820	202	4	131	2	50.0%	2	50.0%	0	0.0%
Professional Services (General)	2,265	234	4	131	3	75.0%	0	0.0%	1	25.0%
Spas & Hot Tubs-Service & Repair	2,249	236	4	131	0	0.0%	4	100.0%	0	0.0%
Welding	1,791	271	4	131	3	75.0%	1	25.0%	0	0.0%
Grocers-Wholesale	1,433	313	4	131	4	100.0%	0	0.0%	0	0.0%
Septic Tanks & Systems Contractors & Dealers	1,271	337	4	131	3	75.0%	1	25.0%	0	0.0%
Real Estate Appraisers	1,185	355	4	131	4	100.0%	0	0.0%	0	0.0%
Bakers-Retail	1,093	369	4	131	1	25.0%	3	75.0%	0	0.0%
Log Cabins, Homes & Buildings	1,068	373	4	131	1	25.0%	3	75.0%	0	0.0%
Collectibles	1,042	378	4	131	2	50.0%	1	25.0%	1	25.0%
Travel Agent Mills	918	399	4	131	4	100.0%	0	0.0%	0	0.0%
Antiques-Dealers	895	402	4	131	3	75.0%	1	25.0%	0	0.0%
Screens-Door & Window	871	409	4	131	1	25.0%	3	75.0%	0	0.0%
Laboratories-Medical	862	412	4	131	4	100.0%	0	0.0%	0	0.0%
House & Building Movers	754	440	4	131	2	50.0%	2	50.0%	0	0.0%
Apartments	714	457	4	131	3	75.0%	1	25.0%	0	0.0%
Dental Equipment & Supplies	657	472	4	131	2	50.0%	2	50.0%	0	0.0%
Auto Service - Rust proofing Shops	636	480	4	131	3	75.0%	1	25.0%	0	0.0%
Safety Consultants	623	485	4	131	4	100.0%	0	0.0%	0	0.0%
Motorcycles-Supplies & Parts	581	505	4	131	2	50.0%	2	50.0%	0	0.0%
Legal Services Plans	565	512	4	131	1	25.0%	2	50.0%	1	25.0%
Physical Therapists	553	517	4	131	3	75.0%	1	25.0%	0	0.0%
Genealogy Services	496	546	4	131	3	75.0%	1	25.0%	0	0.0%
Recreational Vehicles-Repair & Service	489	550	4	131	2	50.0%	1	25.0%	1	25.0%
Party Supplies-Renting	485	553	4	131	0	0.0%	4	100.0%	0	0.0%
Auto Seat Covers, Tops & Upholstery	394	595	4	131	3	75.0%	1	25.0%	0	0.0%
Jewelers-Wholesale	380	602	4	131	3	75.0%	1	25.0%	0	0.0%
Clubs	366	608	4	131	3	75.0%	1	25.0%	0	0.0%
Storm Windows & Doors	366	608	4	131	4	100.0%	0	0.0%	0	0.0%
Telecommunications Equipment - Disability	352	618	4	131	1	25.0%	3	75.0%	0	0.0%
Water Heaters-Dealers	342	625	4	131	3	75.0%	1	25.0%	0	0.0%
Non Profit Org. - General Membership	339	628	4	131	4	100.0%	0	0.0%	0	0.0%
Apartment Finding & Rental Service	334	631	4	131	0	0.0%	4	100.0%	0	0.0%
License Services	310	647	4	131	3	75.0%	1	25.0%	0	0.0%
Taverns	291	660	4	131	2	50.0%	2	50.0%	0	0.0%
Barbecue	283	666	4	131	4	100.0%	0	0.0%	0	0.0%
Health Resorts	279	670	4	131	2	50.0%	2	50.0%	0	0.0%
Trailers-Rent & Lease	250	694	4	131	2	50.0%	2	50.0%	0	0.0%

Canada BBB
2008 Statistics
Sorted by Complaint

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Billiard Equipment & Supplies	230	707	4	131	4	100.0%	0	0.0%	0	0.0%
Picture Frames-Dealers	209	722	4	131	2	50.0%	2	50.0%	0	0.0%
Ornamental Metal Work	202	727	4	131	4	100.0%	0	0.0%	0	0.0%
Auto Perform, Race & Sport Equipment	196	733	4	131	2	50.0%	2	50.0%	0	0.0%
Leather Goods-Dealers	194	735	4	131	4	100.0%	0	0.0%	0	0.0%
Liquor Stores	188	740	4	131	3	75.0%	1	25.0%	0	0.0%
Scrap Metals	188	740	4	131	3	75.0%	1	25.0%	0	0.0%
Labels-Paper	187	741	4	131	4	100.0%	0	0.0%	0	0.0%
Custom Brokers	163	764	4	131	3	75.0%	1	25.0%	0	0.0%
Auto Air Conditioning	161	765	4	131	4	100.0%	0	0.0%	0	0.0%
Motorcycles-Repairing & Service	148	776	4	131	2	50.0%	2	50.0%	0	0.0%
Clocks-Service & Repair	145	779	4	131	3	75.0%	1	25.0%	0	0.0%
Lights Bulbs & Tubes	144	780	4	131	3	75.0%	1	25.0%	0	0.0%
Lawn Mowers	143	781	4	131	3	75.0%	1	25.0%	0	0.0%
Swimming Pool Manufacturers & Distributors	133	790	4	131	2	50.0%	2	50.0%	0	0.0%
Messenger Service	130	793	4	131	4	100.0%	0	0.0%	0	0.0%
Drama Instruction	125	797	4	131	0	0.0%	2	50.0%	2	50.0%
Adjusters	118	804	4	131	3	75.0%	1	25.0%	0	0.0%
Boat Equipment & Supplies	115	807	4	131	2	50.0%	2	50.0%	0	0.0%
Money Orders & Transfers	112	810	4	131	1	25.0%	3	75.0%	0	0.0%
Data Communications Equipment & Systems	99	821	4	131	1	25.0%	3	75.0%	0	0.0%
Signs-Equipment & Supplies	98	822	4	131	3	75.0%	1	25.0%	0	0.0%
Boxes-Corrugated & Fiber	97	823	4	131	1	25.0%	3	75.0%	0	0.0%
Video Equipment-Sales & Rentals	96	824	4	131	2	50.0%	2	50.0%	0	0.0%
Mailing Lists	92	828	4	131	0	0.0%	4	100.0%	0	0.0%
Diving Instruction	91	829	4	131	3	75.0%	1	25.0%	0	0.0%
Swimming Pools-Private	91	829	4	131	2	50.0%	2	50.0%	0	0.0%
Designers-Apparel	84	836	4	131	3	75.0%	1	25.0%	0	0.0%
Computers-Cable & Installation	74	846	4	131	3	75.0%	1	25.0%	0	0.0%
Linen Supply Service	65	855	4	131	4	100.0%	0	0.0%	0	0.0%
Marine Equipment & Supplies	58	862	4	131	1	25.0%	3	75.0%	0	0.0%
Mobile Telephone Equipment & Supplies	56	864	4	131	1	25.0%	2	50.0%	1	25.0%
Trailers-Camping & Travel	50	870	4	131	3	75.0%	1	25.0%	0	0.0%
News Publications-Trade, Association, Etc	46	874	4	131	3	75.0%	1	25.0%	0	0.0%
Clocks-Dealers	41	879	4	131	4	100.0%	0	0.0%	0	0.0%
Air Conditioning Systems-Cleaning	37	883	4	131	2	50.0%	2	50.0%	0	0.0%
Sewing Contractors	36	884	4	131	1	25.0%	2	50.0%	1	25.0%
Skating Equipment & Supplies	35	885	4	131	2	50.0%	2	50.0%	0	0.0%
Art Goods	30	890	4	131	1	25.0%	3	75.0%	0	0.0%
Bras	28	892	4	131	4	100.0%	0	0.0%	0	0.0%
Flowers-Preserved	18	918	4	131	4	100.0%	0	0.0%	0	0.0%
Conveyors & Conveying Equipment	15	921	4	131	4	100.0%	0	0.0%	0	0.0%
Oil Refiners	6	930	4	131	0	0.0%	4	100.0%	0	0.0%

Canada BBB
2008 Statistics
Sorted by Complaint

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Food Manufacturers, Wholesalers, Dist.	4,651	128	3	132	2	66.7%	0	0.0%	1	33.3%
Awnings & Canopies	4,088	142	3	132	1	33.3%	2	66.7%	0	0.0%
Auto Diagnostic Service	3,521	163	3	132	1	33.3%	2	66.7%	0	0.0%
Educational Consultants	2,913	198	3	132	3	100.0%	0	0.0%	0	0.0%
Fund Raising Counselors & Orgs	1,389	322	3	132	3	100.0%	0	0.0%	0	0.0%
Stair Builders	1,096	368	3	132	3	100.0%	0	0.0%	0	0.0%
Clinics	1,043	377	3	132	1	33.3%	2	66.7%	0	0.0%
Roofing Service Consultants	1,010	384	3	132	3	100.0%	0	0.0%	0	0.0%
Shutters	881	405	3	132	1	33.3%	2	66.7%	0	0.0%
Coffee & Tea	839	417	3	132	1	33.3%	2	66.7%	0	0.0%
Massage Therapists	818	421	3	132	2	66.7%	1	33.3%	0	0.0%
Candy & Confectionery-Retail	783	431	3	132	0	0.0%	3	100.0%	0	0.0%
Wheel Alignment, Fr & Axle Service - Auto	771	436	3	132	1	33.3%	2	66.7%	0	0.0%
Lotteries-Local	750	441	3	132	0	0.0%	0	0.0%	3	100.0%
Cash Registers & Supplies	717	455	3	132	1	33.3%	2	66.7%	0	0.0%
Cooking Utensils	706	458	3	132	3	100.0%	0	0.0%	0	0.0%
Closet Systems & Accessories	687	464	3	132	1	33.3%	2	66.7%	0	0.0%
Boat Builders	620	486	3	132	0	0.0%	3	100.0%	0	0.0%
Entertainers	608	493	3	132	1	33.3%	1	33.3%	1	33.3%
Condominiums	595	499	3	132	3	100.0%	0	0.0%	0	0.0%
Musical Instruments-Supplies & Accessories	577	507	3	132	2	66.7%	1	33.3%	0	0.0%
Road Service-Automotive	526	532	3	132	3	100.0%	0	0.0%	0	0.0%
Insulation Materials	525	533	3	132	3	100.0%	0	0.0%	0	0.0%
Payroll Service	508	540	3	132	3	100.0%	0	0.0%	0	0.0%
Buses-Charter & Rental	505	541	3	132	2	66.7%	1	33.3%	0	0.0%
Automated Teller Machines	496	546	3	132	2	66.7%	1	33.3%	0	0.0%
Jewelry Manufacturers	493	548	3	132	3	100.0%	0	0.0%	0	0.0%
Drafting Services	404	592	3	132	2	66.7%	0	0.0%	1	33.3%
Baths	393	596	3	132	2	66.7%	1	33.3%	0	0.0%
Job Listing & Advisory Services - Advanced Fee	372	606	3	132	2	66.7%	1	33.3%	0	0.0%
Window Shades	364	610	3	132	0	0.0%	3	100.0%	0	0.0%
Chemicals	359	614	3	132	2	66.7%	1	33.3%	0	0.0%
Pianos	356	615	3	132	3	100.0%	0	0.0%	0	0.0%
Cruises	353	617	3	132	2	66.7%	1	33.3%	0	0.0%
Contractors Equipment & Supplies-Dealers & Ser	341	626	3	132	1	33.3%	2	66.7%	0	0.0%
Topsoil	335	630	3	132	1	33.3%	2	66.7%	0	0.0%
Restaurant Equipment & Supplies	327	637	3	132	2	66.7%	1	33.3%	0	0.0%
Bail Bonds	325	639	3	132	3	100.0%	0	0.0%	0	0.0%
Wheel Chairs	317	644	3	132	3	100.0%	0	0.0%	0	0.0%
Fence Posts & Fittings	294	659	3	132	0	0.0%	3	100.0%	0	0.0%
Marble-Cultured	294	659	3	132	3	100.0%	0	0.0%	0	0.0%
Tile-Ceramic-Manufacturers & Distributors	291	660	3	132	3	100.0%	0	0.0%	0	0.0%
Septic Tanks & SystemsCleaning	282	667	3	132	1	33.3%	2	66.7%	0	0.0%

Canada BBB
2008 Statistics
Sorted by Complaint

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Auto Service - Window Tinting	281	668	3	132	2	66.7%	1	33.3%	0	0.0%
Physical Therapy Equipment	275	672	3	132	2	66.7%	1	33.3%	0	0.0%
Spas & Hot Tubs-Supplies & Parts	254	690	3	132	2	66.7%	1	33.3%	0	0.0%
Brick-Concrete, Pumice, Etc.	253	691	3	132	0	0.0%	3	100.0%	0	0.0%
Vitamins & Food Supplements	252	692	3	132	0	0.0%	1	33.3%	2	66.7%
Credit Card Processing Service	244	698	3	132	3	100.0%	0	0.0%	0	0.0%
Drapery & Curtain Fabrics-Retail	244	698	3	132	2	66.7%	1	33.3%	0	0.0%
Rental Vacancy Listing Service	238	702	3	132	1	33.3%	2	66.7%	0	0.0%
Truck Equipment & Parts	221	714	3	132	1	33.3%	2	66.7%	0	0.0%
Mirrors	212	719	3	132	0	0.0%	3	100.0%	0	0.0%
Optometrists	210	721	3	132	3	100.0%	0	0.0%	0	0.0%
Computers-Used	204	726	3	132	0	0.0%	3	100.0%	0	0.0%
Attorney Referral Service	201	728	3	132	3	100.0%	0	0.0%	0	0.0%
Contractors Equipment & Supplies - Rent & Lease	199	730	3	132	2	66.7%	1	33.3%	0	0.0%
Brewers	198	731	3	132	2	66.7%	1	33.3%	0	0.0%
Real Estate Investors	198	731	3	132	2	66.7%	1	33.3%	0	0.0%
Elevators-Sales & Service	190	738	3	132	2	66.7%	1	33.3%	0	0.0%
Second Hand Stores	182	746	3	132	2	66.7%	1	33.3%	0	0.0%
Candles-Retail	176	752	3	132	3	100.0%	0	0.0%	0	0.0%
Auto Body Shop Equipment & Sup	172	756	3	132	0	0.0%	2	66.7%	1	33.3%
Engineering Contractors-General	166	761	3	132	1	33.3%	2	66.7%	0	0.0%
Airlines-Ticket Agencies	149	775	3	132	3	100.0%	0	0.0%	0	0.0%
Trailers-Repair & Service	148	776	3	132	3	100.0%	0	0.0%	0	0.0%
Audio-Visual Equipment-Service & Repair	146	778	3	132	2	66.7%	1	33.3%	0	0.0%
Photographs-Stock	143	781	3	132	3	100.0%	0	0.0%	0	0.0%
Theaters	131	792	3	132	2	66.7%	1	33.3%	0	0.0%
Alternators & Generators - Retail	126	796	3	132	2	66.7%	1	33.3%	0	0.0%
Electric Equipment-Manufacturers	125	797	3	132	1	33.3%	2	66.7%	0	0.0%
Wigs & Hairpieces	123	799	3	132	3	100.0%	0	0.0%	0	0.0%
Linens-Retail	117	805	3	132	1	33.3%	2	66.7%	0	0.0%
Trucking-Heavy Hauling	114	808	3	132	2	66.7%	0	0.0%	1	33.3%
Auto Service - Specialty Parts	112	810	3	132	1	33.3%	2	66.7%	0	0.0%
Glass - Beveled, Carved, Ornamental, Etc.	112	810	3	132	1	33.3%	2	66.7%	0	0.0%
Furniture-Childrens	111	811	3	132	1	33.3%	1	33.3%	1	33.3%
Paving Materials	107	814	3	132	3	100.0%	0	0.0%	0	0.0%
Storm Windows & Doors-Repair	97	823	3	132	1	33.3%	2	66.7%	0	0.0%
Dressmakers	94	826	3	132	1	33.3%	2	66.7%	0	0.0%
Advertising-Periodical	90	830	3	132	2	66.7%	1	33.3%	0	0.0%
Vacuum Equipment & Systems	88	832	3	132	2	66.7%	1	33.3%	0	0.0%
Mail Box Rental & Receiving	86	834	3	132	3	100.0%	0	0.0%	0	0.0%
Coffee Brewing Devices	84	836	3	132	1	33.3%	2	66.7%	0	0.0%
Lead Products	83	837	3	132	0	0.0%	3	100.0%	0	0.0%
Artificial Flowers, Plants & Trees	82	838	3	132	1	33.3%	2	66.7%	0	0.0%
Water Supply Systems	82	838	3	132	0	0.0%	3	100.0%	0	0.0%
Laundries-Self Service	80	840	3	132	2	66.7%	1	33.3%	0	0.0%
Bowling	74	846	3	132	2	66.7%	1	33.3%	0	0.0%

Canada BBB
2008 Statistics
Sorted by Complaint

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Outboard Motors	71	849	3	132	2	66.7%	1	33.3%	0	0.0%
Tractor Dealers	67	853	3	132	2	66.7%	1	33.3%	0	0.0%
Sports Promoters & Managers	65	855	3	132	2	66.7%	1	33.3%	0	0.0%
Photographers - Wedding	56	864	3	132	1	33.3%	2	66.7%	0	0.0%
Fountains-Garden, Display, Etc.	55	865	3	132	0	0.0%	3	100.0%	0	0.0%
Furniture-Outdoor	52	868	3	132	3	100.0%	0	0.0%	0	0.0%
Handbags	52	868	3	132	2	66.7%	1	33.3%	0	0.0%
Coated Fabrics	48	872	3	132	3	100.0%	0	0.0%	0	0.0%
Parking Attendant Service	42	878	3	132	3	100.0%	0	0.0%	0	0.0%
Mats & Matting	31	889	3	132	2	66.7%	1	33.3%	0	0.0%
Tractor Repair & Service	28	892	3	132	1	33.3%	2	66.7%	0	0.0%
Water Coolers	28	892	3	132	1	33.3%	2	66.7%	0	0.0%
Airport Transportation	26	895	3	132	3	100.0%	0	0.0%	0	0.0%
Toilets-Composting	25	911	3	132	3	100.0%	0	0.0%	0	0.0%
Playgrounds	22	914	3	132	2	66.7%	1	33.3%	0	0.0%
Iron	18	918	3	132	0	0.0%	1	33.3%	2	66.7%
Drug & Alcohol Screening & Testing	16	920	3	132	0	0.0%	3	100.0%	0	0.0%
Plastics - Fabrics, Film, Sheets - Prod.	16	920	3	132	2	66.7%	1	33.3%	0	0.0%
Taxidermists	16	920	3	132	1	33.3%	2	66.7%	0	0.0%
Custom Framing	13	923	3	132	0	0.0%	3	100.0%	0	0.0%
Halls & Auditoriums	13	923	3	132	2	66.7%	1	33.3%	0	0.0%
Chiropractors' Equipment & Supplies	7	929	3	132	1	33.3%	2	66.7%	0	0.0%
Hair Curlers	7	929	3	132	2	66.7%	1	33.3%	0	0.0%
Table Tops	2	934	3	132	2	66.7%	1	33.3%	0	0.0%
Charity - National	4,808	123	2	133	2	100.0%	0	0.0%	0	0.0%
Cutlery	3,085	184	2	133	1	50.0%	1	50.0%	0	0.0%
Employment Contractors-Temporary Help	2,852	200	2	133	2	100.0%	0	0.0%	0	0.0%
Insurance-Life	2,544	219	2	133	2	100.0%	0	0.0%	0	0.0%
Sauna Equipment & Supplies	1,878	266	2	133	1	50.0%	1	50.0%	0	0.0%
Landscape Architects	1,745	274	2	133	1	50.0%	1	50.0%	0	0.0%
Building Restoration & Preservation	1,663	279	2	133	2	100.0%	0	0.0%	0	0.0%
Surveyors-Land	1,640	282	2	133	1	50.0%	1	50.0%	0	0.0%
Energy Conservation Products & Services	1,612	285	2	133	1	50.0%	1	50.0%	0	0.0%
Foreign Exchange Brokers	1,472	308	2	133	2	100.0%	0	0.0%	0	0.0%
Divers Equipment & Supplies	1,466	309	2	133	1	50.0%	1	50.0%	0	0.0%
Frozen Foods-Retail	1,308	334	2	133	2	100.0%	0	0.0%	0	0.0%
Printing Brokers	1,154	359	2	133	2	100.0%	0	0.0%	0	0.0%
Music-Sheet	1,039	380	2	133	1	50.0%	1	50.0%	0	0.0%
Divorce Assistance	903	400	2	133	2	100.0%	0	0.0%	0	0.0%
Sewing Machines-Dealers	866	411	2	133	1	50.0%	0	0.0%	1	50.0%
Financing Consultants	813	422	2	133	1	50.0%	1	50.0%	0	0.0%
Senior Citizen`s Service Organization	808	425	2	133	2	100.0%	0	0.0%	0	0.0%
Insurance - Viatical	807	426	2	133	2	100.0%	0	0.0%	0	0.0%
Glass Coating & Tinting	766	438	2	133	2	100.0%	0	0.0%	0	0.0%
Barbers	760	439	2	133	2	100.0%	0	0.0%	0	0.0%
Structural Integration	745	443	2	133	0	0.0%	2	100.0%	0	0.0%

Canada BBB
2008 Statistics
Sorted by Complaint

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Night Clubs	240	701	2	133	1	50.0%	1	50.0%	0	0.0%
Coin Dealers, Supplies, Etc.	235	704	2	133	2	100.0%	0	0.0%	0	0.0%
Golf Equipment & Supplies-Retail	233	706	2	133	0	0.0%	1	50.0%	1	50.0%
Vacuum Cleaning Systems	227	709	2	133	1	50.0%	1	50.0%	0	0.0%
Drapery Installation Service	208	723	2	133	1	50.0%	1	50.0%	0	0.0%
Pet Transporting	208	723	2	133	0	0.0%	2	100.0%	0	0.0%
Printing Supplies	207	724	2	133	1	50.0%	1	50.0%	0	0.0%
Motor Homes	200	729	2	133	0	0.0%	2	100.0%	0	0.0%
Alternators & Generators - Auto Repair	199	730	2	133	2	100.0%	0	0.0%	0	0.0%
Paging Equipment & Service	196	733	2	133	2	100.0%	0	0.0%	0	0.0%
Storage-Liquid & Bulk	190	738	2	133	0	0.0%	2	100.0%	0	0.0%
Aircraft Schools	189	739	2	133	0	0.0%	2	100.0%	0	0.0%
Giftware - Wholesale & Manufacturers	188	740	2	133	2	100.0%	0	0.0%	0	0.0%
Saddlery & Harness	186	742	2	133	2	100.0%	0	0.0%	0	0.0%
Audio-Visual Equipment-Dealers	185	743	2	133	1	50.0%	1	50.0%	0	0.0%
Engines-Gas	173	755	2	133	1	50.0%	1	50.0%	0	0.0%
Vehicle Sales - Manufacturing Cos.	169	759	2	133	1	50.0%	1	50.0%	0	0.0%
Railroads	163	764	2	133	2	100.0%	0	0.0%	0	0.0%
Auto Auctions	151	773	2	133	2	100.0%	0	0.0%	0	0.0%
Auto Repairing-Foreign	151	773	2	133	2	100.0%	0	0.0%	0	0.0%
Television & Radio Parts-Retail	147	777	2	133	2	100.0%	0	0.0%	0	0.0%
Consumers Cooperative Organizations	146	778	2	133	2	100.0%	0	0.0%	0	0.0%
Chocolate & Cocoa	134	789	2	133	2	100.0%	0	0.0%	0	0.0%
Tire Retread & Repair	131	792	2	133	2	100.0%	0	0.0%	0	0.0%
Copiers & Copier Supplies	130	793	2	133	1	50.0%	1	50.0%	0	0.0%
Door & Gate Operating Devices	125	797	2	133	0	0.0%	1	50.0%	1	50.0%
Schools - Academic - Second & Elementary	121	801	2	133	0	0.0%	2	100.0%	0	0.0%
Nutritionists	119	803	2	133	0	0.0%	2	100.0%	0	0.0%
Sporting Goods-Wholesale & Manufacturers	118	804	2	133	2	100.0%	0	0.0%	0	0.0%
Printing Equipment	115	807	2	133	1	50.0%	1	50.0%	0	0.0%
Bicycles-Repair	107	814	2	133	1	50.0%	1	50.0%	0	0.0%
Gymnasiums-Equipment & Supplies	106	815	2	133	1	50.0%	1	50.0%	0	0.0%
Boutiques	96	824	2	133	1	50.0%	1	50.0%	0	0.0%
Trailer Storage	94	826	2	133	2	100.0%	0	0.0%	0	0.0%
Lawyers-Immigration & Naturalization	92	828	2	133	2	100.0%	0	0.0%	0	0.0%
Oil Land Leases	90	830	2	133	2	100.0%	0	0.0%	0	0.0%
Cleaning Supplies	87	833	2	133	1	50.0%	1	50.0%	0	0.0%
Trailers-Equipment & Parts	86	834	2	133	1	50.0%	1	50.0%	0	0.0%
Sunglasses	82	838	2	133	1	50.0%	1	50.0%	0	0.0%
Thrift Shops	80	840	2	133	1	50.0%	1	50.0%	0	0.0%
Patio Equipment & Supplies	77	843	2	133	1	50.0%	1	50.0%	0	0.0%
Automation Systems & Equipment	74	846	2	133	0	0.0%	2	100.0%	0	0.0%
Museums	71	849	2	133	2	100.0%	0	0.0%	0	0.0%
Inks-Manufacturers Materials	69	851	2	133	1	50.0%	1	50.0%	0	0.0%
Mailing Machines & Equipment	69	851	2	133	2	100.0%	0	0.0%	0	0.0%

Canada BBB
2008 Statistics
Sorted by Complaint

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Gymnastic Instruction	68	852	2	133	2	100.0%	0	0.0%	0	0.0%
Vinyl Repair	68	852	2	133	0	0.0%	2	100.0%	0	0.0%
Surplus & Salvage Merchandise	64	856	2	133	1	50.0%	1	50.0%	0	0.0%
Manufactured Home Dealers	61	859	2	133	2	100.0%	0	0.0%	0	0.0%
Inventors	57	863	2	133	0	0.0%	2	100.0%	0	0.0%
Balloons-Novelty & Toy	54	866	2	133	0	0.0%	2	100.0%	0	0.0%
Yacht Brokers	53	867	2	133	2	100.0%	0	0.0%	0	0.0%
Home Demonstrations	51	869	2	133	1	50.0%	1	50.0%	0	0.0%
Bankruptcy Assistance & Services	47	873	2	133	1	50.0%	1	50.0%	0	0.0%
Merchandise Brokers	45	875	2	133	0	0.0%	2	100.0%	0	0.0%
Pipe	45	875	2	133	2	100.0%	0	0.0%	0	0.0%
Refrigeration Equipment-Supplies & Parts	43	877	2	133	0	0.0%	2	100.0%	0	0.0%
Soccer Clubs	41	879	2	133	1	50.0%	1	50.0%	0	0.0%
Grain Dealers	39	881	2	133	1	50.0%	1	50.0%	0	0.0%
Doll Clothing & Accessories	38	882	2	133	2	100.0%	0	0.0%	0	0.0%
Equestrian Services	38	882	2	133	2	100.0%	0	0.0%	0	0.0%
Food Products Mfg. Equipment	36	884	2	133	1	50.0%	1	50.0%	0	0.0%
Plastics - Fabricating, Finishing & Decor	36	884	2	133	1	50.0%	1	50.0%	0	0.0%
Computers-Rent & Lease	35	885	2	133	0	0.0%	2	100.0%	0	0.0%
Musical Instruments-Repair	35	885	2	133	0	0.0%	2	100.0%	0	0.0%
Passport & Visa Services	33	887	2	133	1	50.0%	1	50.0%	0	0.0%
Engines - Fuel Injection Service & Parts	28	892	2	133	1	50.0%	1	50.0%	0	0.0%
Wheels	28	892	2	133	1	50.0%	1	50.0%	0	0.0%
Jacks	27	893	2	133	1	50.0%	1	50.0%	0	0.0%
Photo Retouching	27	893	2	133	0	0.0%	2	100.0%	0	0.0%
Advertising-Telephone	26	894	2	133	1	50.0%	1	50.0%	0	0.0%
Computers - Security Equip & Systems	25	911	2	133	1	50.0%	1	50.0%	0	0.0%
Furniture Manufacturers Equipment & Supplies	25	911	2	133	0	0.0%	2	100.0%	0	0.0%
Swimming Pool Enclosures	25	911	2	133	0	0.0%	2	100.0%	0	0.0%
Laundry Equipment	22	914	2	133	1	50.0%	1	50.0%	0	0.0%
Shoes-Wholesale & Manufacturers	21	915	2	133	1	50.0%	1	50.0%	0	0.0%
Video Games-Wholesale & Manufacturers	21	915	2	133	1	50.0%	1	50.0%	0	0.0%
Wood Technologists	19	917	2	133	1	50.0%	1	50.0%	0	0.0%
Tire Distributors & Manufacturers	18	918	2	133	1	50.0%	1	50.0%	0	0.0%
Bicycles-Wholesale & Manufacturers	17	919	2	133	2	100.0%	0	0.0%	0	0.0%
Inks-Print & Lithograph	17	919	2	133	1	50.0%	1	50.0%	0	0.0%
Silversmiths & Goldsmiths	17	919	2	133	1	50.0%	1	50.0%	0	0.0%
Water Heaters-Repairing	17	919	2	133	1	50.0%	1	50.0%	0	0.0%
Florists Supplies	16	920	2	133	2	100.0%	0	0.0%	0	0.0%
Gasoline-Wholesale	16	920	2	133	1	50.0%	1	50.0%	0	0.0%
Imprinting	15	921	2	133	2	100.0%	0	0.0%	0	0.0%
Swimming Instruction	14	922	2	133	1	50.0%	1	50.0%	0	0.0%
Water Heaters-Parts & Supplies	14	922	2	133	2	100.0%	0	0.0%	0	0.0%

Canada BBB
2008 Statistics
Sorted by Complaint

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Billing Service	12	924	2	133	1	50.0%	1	50.0%	0	0.0%
Saws	9	927	2	133	0	0.0%	2	100.0%	0	0.0%
Valet Service	8	928	2	133	1	50.0%	1	50.0%	0	0.0%
Costume Fabrics, Trim & Accessories	7	929	2	133	0	0.0%	2	100.0%	0	0.0%
Jewelry Castings	6	930	2	133	1	50.0%	1	50.0%	0	0.0%
Laundries	6	930	2	133	1	50.0%	1	50.0%	0	0.0%
Ferries	5	931	2	133	2	100.0%	0	0.0%	0	0.0%
Calendars	3	933	2	133	1	50.0%	1	50.0%	0	0.0%
Metal Cleaning	3	933	2	133	1	50.0%	1	50.0%	0	0.0%
Parapsychologists	3	933	2	133	0	0.0%	2	100.0%	0	0.0%
Parcel Post Assembly Service	2	934	2	133	0	0.0%	2	100.0%	0	0.0%
Refrigerators & Freezers - Wholesale & Manufacturers	1	935	2	133	0	0.0%	1	50.0%	1	50.0%
Buttons-Manufacturers Equipment & Supplies	0	0	2	133	1	50.0%	1	50.0%	0	0.0%
Grant Writers	0	0	2	133	0	0.0%	0	0.0%	2	100.0%
Multi-level Selling Co.	6,765	91	1	134	0	0.0%	0	0.0%	1	100.0%
Chambers Of Commerce	4,803	124	1	134	1	100.0%	0	0.0%	0	0.0%
Charity - Local	4,080	143	1	134	1	100.0%	0	0.0%	0	0.0%
Marble-Natural	1,508	302	1	134	1	100.0%	0	0.0%	0	0.0%
Television Stations & Broadcast Companies	1,490	306	1	134	1	100.0%	0	0.0%	0	0.0%
Engineers-Professional	1,397	321	1	134	1	100.0%	0	0.0%	0	0.0%
Paint-Retail	1,369	325	1	134	1	100.0%	0	0.0%	0	0.0%
Physicians & Surgeons - Cosmetic, Plastic & Reconstructive Surgery	1,085	371	1	134	1	100.0%	0	0.0%	0	0.0%
Machine Shops	1,063	374	1	134	1	100.0%	0	0.0%	0	0.0%
Pet Exercising Service	1,019	382	1	134	1	100.0%	0	0.0%	0	0.0%
Battery Supplies	996	388	1	134	1	100.0%	0	0.0%	0	0.0%
Foot Appliances	927	398	1	134	0	0.0%	1	100.0%	0	0.0%
Cooking Instruction	881	405	1	134	0	0.0%	1	100.0%	0	0.0%
Bathroom Accessories	873	408	1	134	0	0.0%	1	100.0%	0	0.0%
Oil Field Service	858	413	1	134	1	100.0%	0	0.0%	0	0.0%
Air Conditioning Repair	841	416	1	134	0	0.0%	1	100.0%	0	0.0%
Fire & Smoke Alarm Systems	827	419	1	134	0	0.0%	1	100.0%	0	0.0%
Tourists Attractions	809	424	1	134	0	0.0%	1	100.0%	0	0.0%
Pumps-Dealers	717	455	1	134	0	0.0%	1	100.0%	0	0.0%
Investment Seminars	696	462	1	134	1	100.0%	0	0.0%	0	0.0%
Radio Stations & Broadcast Companies	672	467	1	134	1	100.0%	0	0.0%	0	0.0%
Hotels-Reservations	657	472	1	134	1	100.0%	0	0.0%	0	0.0%
Business Brokers	656	473	1	134	1	100.0%	0	0.0%	0	0.0%
Telegraph Service	636	480	1	134	1	100.0%	0	0.0%	0	0.0%
Management Consultants	611	491	1	134	0	0.0%	1	100.0%	0	0.0%
Motor coach Companies	605	495	1	134	1	100.0%	0	0.0%	0	0.0%
Hydraulic Equipment & Supplies	601	496	1	134	1	100.0%	0	0.0%	0	0.0%
Cleaning Compounds	594	500	1	134	1	100.0%	0	0.0%	0	0.0%
Chairs-Rent	586	503	1	134	1	100.0%	0	0.0%	0	0.0%
Shopping Centers & Malls	584	504	1	134	0	0.0%	1	100.0%	0	0.0%

Canada BBB
2008 Statistics
Sorted by Complaint

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Loans-Small Business	556	516	1	134	1	100.0%	0	0.0%	0	0.0%
Retirement & Life Care Communities & Homes	532	527	1	134	1	100.0%	0	0.0%	0	0.0%
Gift Baskets & Parcels	528	530	1	134	0	0.0%	1	100.0%	0	0.0%
Lasers	523	534	1	134	0	0.0%	1	100.0%	0	0.0%
Tank Heads	505	541	1	134	0	0.0%	1	100.0%	0	0.0%
Computer Consultant	495	547	1	134	1	100.0%	0	0.0%	0	0.0%
Trophies	488	551	1	134	1	100.0%	0	0.0%	0	0.0%
Steel Fabricators	482	554	1	134	1	100.0%	0	0.0%	0	0.0%
Greenhouses	479	557	1	134	0	0.0%	1	100.0%	0	0.0%
Stone-Natural	459	566	1	134	0	0.0%	1	100.0%	0	0.0%
Welcome ServiceFor Newcomers	455	568	1	134	1	100.0%	0	0.0%	0	0.0%
Pipe Line Contractors	454	569	1	134	1	100.0%	0	0.0%	0	0.0%
Millwork	452	570	1	134	1	100.0%	0	0.0%	0	0.0%
Coffee Break Service & Supplies	431	579	1	134	0	0.0%	1	100.0%	0	0.0%
Piano & Organ Moving	430	580	1	134	0	0.0%	1	100.0%	0	0.0%
Chiropractors D.C.	424	583	1	134	1	100.0%	0	0.0%	0	0.0%
Dancing Supplies	420	586	1	134	1	100.0%	0	0.0%	0	0.0%
Sheet Metal Work	403	593	1	134	0	0.0%	1	100.0%	0	0.0%
Swimming Pool Equipment & Supplies	391	598	1	134	0	0.0%	1	100.0%	0	0.0%
Electrolysis	386	599	1	134	0	0.0%	1	100.0%	0	0.0%
Sewer Contractors	379	603	1	134	1	100.0%	0	0.0%	0	0.0%
Furniture-Used	377	604	1	134	1	100.0%	0	0.0%	0	0.0%
Fulfillment Services	328	636	1	134	1	100.0%	0	0.0%	0	0.0%
Self Defense	304	651	1	134	1	100.0%	0	0.0%	0	0.0%
Information Bureaus	301	654	1	134	0	0.0%	1	100.0%	0	0.0%
Bartending Service	300	655	1	134	1	100.0%	0	0.0%	0	0.0%
Demolition Contractors	300	655	1	134	1	100.0%	0	0.0%	0	0.0%
Translators & Interpreters	297	656	1	134	1	100.0%	0	0.0%	0	0.0%
Tourists Homes	296	657	1	134	0	0.0%	1	100.0%	0	0.0%
Concrete-Ready Mixed	291	660	1	134	0	0.0%	1	100.0%	0	0.0%
Tool & Utility Sheds	288	662	1	134	1	100.0%	0	0.0%	0	0.0%
Engines-Diesel	287	663	1	134	1	100.0%	0	0.0%	0	0.0%
Concrete Breaking, Cutting, Sawing	282	667	1	134	1	100.0%	0	0.0%	0	0.0%
Photography Sales	281	668	1	134	1	100.0%	0	0.0%	0	0.0%
Lawn & Garden Equipment & Supplies - Rental	274	673	1	134	0	0.0%	1	100.0%	0	0.0%
Survival Products & Supplies	271	675	1	134	1	100.0%	0	0.0%	0	0.0%
Pet Foods-Wholesale & Manufacturers	266	679	1	134	1	100.0%	0	0.0%	0	0.0%
Psychologists	265	680	1	134	0	0.0%	1	100.0%	0	0.0%
Souvenirs-Retail	260	685	1	134	0	0.0%	1	100.0%	0	0.0%
Engineers - Electrical	251	693	1	134	0	0.0%	1	100.0%	0	0.0%
Shopping Service - Protective, Comparative	249	695	1	134	0	0.0%	0	0.0%	1	100.0%
Acupuncturists	246	697	1	134	0	0.0%	1	100.0%	0	0.0%
Doughnuts	244	698	1	134	1	100.0%	0	0.0%	0	0.0%
Environmental, Conservationist & Ecol Org	244	698	1	134	1	100.0%	0	0.0%	0	0.0%

Canada BBB
2008 Statistics
Sorted by Complaint

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
T-Shirts	241	700	1	134	1	100.0%	0	0.0%	0	0.0%
Building Cleaning-Exterior	240	701	1	134	0	0.0%	1	100.0%	0	0.0%
Annuities	226	710	1	134	0	0.0%	0	0.0%	1	100.0%
Gold, Silver & Platinum Dealers	225	711	1	134	1	100.0%	0	0.0%	0	0.0%
Plastering Contractors	224	712	1	134	0	0.0%	1	100.0%	0	0.0%
Franchising	212	719	1	134	1	100.0%	0	0.0%	0	0.0%
Office Records Stored	212	719	1	134	0	0.0%	1	100.0%	0	0.0%
Agricultural Services	211	720	1	134	1	100.0%	0	0.0%	0	0.0%
Display Designers & Producers	208	723	1	134	0	0.0%	1	100.0%	0	0.0%
Formal Wear	206	725	1	134	0	0.0%	1	100.0%	0	0.0%
Iron Work	204	726	1	134	0	0.0%	0	0.0%	1	100.0%
Petroleum	200	729	1	134	1	100.0%	0	0.0%	0	0.0%
Insurance-Funeral	195	734	1	134	1	100.0%	0	0.0%	0	0.0%
Lawyers Service Bureaus	194	735	1	134	0	0.0%	1	100.0%	0	0.0%
Denturist	192	736	1	134	1	100.0%	0	0.0%	0	0.0%
Venetian Blinds-Wholesale & Manufacturers	189	739	1	134	1	100.0%	0	0.0%	0	0.0%
Plating	188	740	1	134	0	0.0%	1	100.0%	0	0.0%
Aquariums-Dealers	185	743	1	134	0	0.0%	1	100.0%	0	0.0%
Tours-Wholesale	181	747	1	134	0	0.0%	1	100.0%	0	0.0%
Video Tape Duplication Service	178	750	1	134	0	0.0%	1	100.0%	0	0.0%
Art Supplies	175	753	1	134	0	0.0%	1	100.0%	0	0.0%
General Merchandise-Wholesale	173	755	1	134	1	100.0%	0	0.0%	0	0.0%
Medical Alarms	171	757	1	134	1	100.0%	0	0.0%	0	0.0%
Jewelers'-Supplies	167	760	1	134	1	100.0%	0	0.0%	0	0.0%
Radiotelephone Communication-Equipment & Systems	166	761	1	134	0	0.0%	0	0.0%	1	100.0%
Generators-Electric	165	762	1	134	1	100.0%	0	0.0%	0	0.0%
Glass-Broken	158	766	1	134	0	0.0%	1	100.0%	0	0.0%
Lawn & Garden Pond Dealers & Supplies	153	771	1	134	0	0.0%	1	100.0%	0	0.0%
Secretarial Services	153	771	1	134	0	0.0%	1	100.0%	0	0.0%
Interior Decorators & Designers-Workroom	146	778	1	134	0	0.0%	1	100.0%	0	0.0%
Pipe & Valve Fitters	146	778	1	134	1	100.0%	0	0.0%	0	0.0%
Baths-Equipment & Supplies	144	780	1	134	1	100.0%	0	0.0%	0	0.0%
Bridal Supplies - Wholesale & Mfg.	144	780	1	134	0	0.0%	1	100.0%	0	0.0%
Barbecue Equipment & Supplies	137	786	1	134	0	0.0%	1	100.0%	0	0.0%
Road Building Contractors	136	787	1	134	0	0.0%	1	100.0%	0	0.0%
Auto Listing Service	135	788	1	134	0	0.0%	1	100.0%	0	0.0%
Mold & Mildew Removal & Remediation	133	790	1	134	1	100.0%	0	0.0%	0	0.0%
Waste Reduction, Recycle Service - Industrial	133	790	1	134	0	0.0%	1	100.0%	0	0.0%
Cabinet Refinishers	132	791	1	134	1	100.0%	0	0.0%	0	0.0%
Smokers Information & Treatment	131	792	1	134	1	100.0%	0	0.0%	0	0.0%
Real Estate Maintenance Protection Plan	130	793	1	134	0	0.0%	1	100.0%	0	0.0%
Tents-Rental	128	794	1	134	1	100.0%	0	0.0%	0	0.0%

Canada BBB
2008 Statistics
Sorted by Complaint

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Fur Business-Wholesale & Manufacturers	127	795	1	134	1	100.0%	0	0.0%	0	0.0%
Garbage Disposal Equipment - Industrial & Commercial	127	795	1	134	1	100.0%	0	0.0%	0	0.0%
Printers-Business Forms	125	797	1	134	0	0.0%	1	100.0%	0	0.0%
Insurance - Employee Benefits	124	798	1	134	1	100.0%	0	0.0%	0	0.0%
Water Analysis	124	798	1	134	1	100.0%	0	0.0%	0	0.0%
Art Instruction & Schools	117	805	1	134	0	0.0%	1	100.0%	0	0.0%
Assembly & Fabricating Service	117	805	1	134	0	0.0%	1	100.0%	0	0.0%
Stadiums, Arenas & Athletic Fields	116	806	1	134	0	0.0%	1	100.0%	0	0.0%
Auto Restoration	112	810	1	134	1	100.0%	0	0.0%	0	0.0%
Dentistry-Cosmetic	112	810	1	134	1	100.0%	0	0.0%	0	0.0%
Carpet & Rug Repair	110	812	1	134	1	100.0%	0	0.0%	0	0.0%
Trailers-Automotive Utility	108	813	1	134	1	100.0%	0	0.0%	0	0.0%
Process Servers	107	814	1	134	0	0.0%	1	100.0%	0	0.0%
Moving Supplies	106	815	1	134	0	0.0%	1	100.0%	0	0.0%
Veterinarians Equipment & Supplies	105	816	1	134	0	0.0%	1	100.0%	0	0.0%
Machinery-New	103	818	1	134	0	0.0%	1	100.0%	0	0.0%
Motor Homes-Rent & Lease	102	819	1	134	1	100.0%	0	0.0%	0	0.0%
Lifts	99	821	1	134	1	100.0%	0	0.0%	0	0.0%
Compact Disc, Tapes, Record - Whls & Mfrs.	98	822	1	134	1	100.0%	0	0.0%	0	0.0%
Land Clearing & Leveling	98	822	1	134	0	0.0%	1	100.0%	0	0.0%
Auto Electric Equipment	97	823	1	134	0	0.0%	1	100.0%	0	0.0%
Pet Cemeteries, Crematories & Supplies	96	824	1	134	1	100.0%	0	0.0%	0	0.0%
Food Processing Equipment & Supplies	95	825	1	134	0	0.0%	1	100.0%	0	0.0%
Stock & Bond Brokers	95	825	1	134	0	0.0%	1	100.0%	0	0.0%
Water Coolers-Equipment & Supplies	95	825	1	134	1	100.0%	0	0.0%	0	0.0%
Insurance Claim Processing Services	93	827	1	134	1	100.0%	0	0.0%	0	0.0%
Meat Packers	93	827	1	134	0	0.0%	1	100.0%	0	0.0%
Safety Equipment & Clothing	93	827	1	134	1	100.0%	0	0.0%	0	0.0%
Recording Studio Equipment	92	828	1	134	1	100.0%	0	0.0%	0	0.0%
Uniform Supply Service	91	829	1	134	1	100.0%	0	0.0%	0	0.0%
Air Courier Service	90	830	1	134	1	100.0%	0	0.0%	0	0.0%
Butchering	90	830	1	134	0	0.0%	1	100.0%	0	0.0%
Watches-Dealers	89	831	1	134	1	100.0%	0	0.0%	0	0.0%
Photographic Equipment & Supplies - Wholesale. & Mfg.	87	833	1	134	1	100.0%	0	0.0%	0	0.0%
Cosmetics - Wholesale & Manufacturers	85	835	1	134	1	100.0%	0	0.0%	0	0.0%
Podiatrists	85	835	1	134	1	100.0%	0	0.0%	0	0.0%
Roof Structures	83	837	1	134	0	0.0%	1	100.0%	0	0.0%
Marine Electronic Equipment & Supplies	82	838	1	134	1	100.0%	0	0.0%	0	0.0%
Desktop Publishing	76	844	1	134	0	0.0%	1	100.0%	0	0.0%
Executive Search Consultants	76	844	1	134	1	100.0%	0	0.0%	0	0.0%
Archery Equipment & Supplies	74	846	1	134	1	100.0%	0	0.0%	0	0.0%

Canada BBB
2008 Statistics
Sorted by Complaint

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Tractor Equipment & Parts	74	846	1	134	0	0.0%	1	100.0%	0	0.0%
Herbs	73	847	1	134	1	100.0%	0	0.0%	0	0.0%
Ice Cream & Frozen Desserts-Dealers	72	848	1	134	1	100.0%	0	0.0%	0	0.0%
Oils-Petroleum	71	849	1	134	1	100.0%	0	0.0%	0	0.0%
Dietitians	70	850	1	134	0	0.0%	1	100.0%	0	0.0%
Packing & Crating Service	70	850	1	134	0	0.0%	1	100.0%	0	0.0%
Telephone Equipment & Systems Supplies & Parts	70	850	1	134	0	0.0%	1	100.0%	0	0.0%
Costumes-Masquerade & Theatrical	68	852	1	134	1	100.0%	0	0.0%	0	0.0%
Stone Cutters	68	852	1	134	0	0.0%	1	100.0%	0	0.0%
Pictures	67	853	1	134	1	100.0%	0	0.0%	0	0.0%
Theater Stage Play Houses	67	853	1	134	1	100.0%	0	0.0%	0	0.0%
Dry Cleaners - Self Service	66	854	1	134	0	0.0%	1	100.0%	0	0.0%
Luggage-Retail	65	855	1	134	1	100.0%	0	0.0%	0	0.0%
Tools-Electric	65	855	1	134	1	100.0%	0	0.0%	0	0.0%
Advertising-Newspaper	64	856	1	134	1	100.0%	0	0.0%	0	0.0%
Credit Cards & Plans-Equipment & Supplies	64	856	1	134	0	0.0%	1	100.0%	0	0.0%
House Cleaning Equipment & Supplies	64	856	1	134	1	100.0%	0	0.0%	0	0.0%
Wines-Retail	63	857	1	134	0	0.0%	1	100.0%	0	0.0%
Boilers-New & Used	61	859	1	134	1	100.0%	0	0.0%	0	0.0%
Hardware-Wholesale & Manufacturers	61	859	1	134	1	100.0%	0	0.0%	0	0.0%
Mattress Makers Supplies	61	859	1	134	1	100.0%	0	0.0%	0	0.0%
Computers-Bulletin Boards	58	862	1	134	1	100.0%	0	0.0%	0	0.0%
Mining Development	58	862	1	134	0	0.0%	1	100.0%	0	0.0%
Paper Products	58	862	1	134	1	100.0%	0	0.0%	0	0.0%
Ski Equipment-Retail	58	862	1	134	0	0.0%	0	0.0%	1	100.0%
Audio-Visual Consultants	57	863	1	134	0	0.0%	1	100.0%	0	0.0%
Carpet & Rug Distributors & Manufacturers	57	863	1	134	1	100.0%	0	0.0%	0	0.0%
Industrial Consultants	57	863	1	134	0	0.0%	1	100.0%	0	0.0%
Refrigerators & Freezers - Service & Repair	57	863	1	134	0	0.0%	1	100.0%	0	0.0%
Accounting & Bookkeeping Machines	55	865	1	134	0	0.0%	1	100.0%	0	0.0%
Global Positioning Systems	54	866	1	134	1	100.0%	0	0.0%	0	0.0%
Invitations & Announcements	54	866	1	134	0	0.0%	1	100.0%	0	0.0%
Physicians & Surgeons - Weight Reduction	54	866	1	134	1	100.0%	0	0.0%	0	0.0%
Beds-Wholesale & Manufacturers	53	867	1	134	0	0.0%	1	100.0%	0	0.0%
Farm Equipment-Repair & Parts	52	868	1	134	1	100.0%	0	0.0%	0	0.0%
Steering Systems & Equipment	52	868	1	134	1	100.0%	0	0.0%	0	0.0%
Audiologists	50	870	1	134	1	100.0%	0	0.0%	0	0.0%
Farms	50	870	1	134	1	100.0%	0	0.0%	0	0.0%
Information Processing & Retrieval Equipment & Systems	50	870	1	134	1	100.0%	0	0.0%	0	0.0%
Point of Sale Systems	50	870	1	134	1	100.0%	0	0.0%	0	0.0%
Advertising-Shoppers Guides	49	871	1	134	0	0.0%	1	100.0%	0	0.0%
Audio-Visual Equipment-Rent & Lease	49	871	1	134	0	0.0%	1	100.0%	0	0.0%

Canada BBB
2008 Statistics
Sorted by Complaint

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Work Clothes-Wholesale & Manufacturers	49	871	1	134	0	0.0%	1	100.0%	0	0.0%
Welding Equipment & Supplies	48	872	1	134	1	100.0%	0	0.0%	0	0.0%
Decals	46	874	1	134	1	100.0%	0	0.0%	0	0.0%
Tapestries	46	874	1	134	1	100.0%	0	0.0%	0	0.0%
Variety Stores	46	874	1	134	1	100.0%	0	0.0%	0	0.0%
Insurance-Homeowners	45	875	1	134	0	0.0%	1	100.0%	0	0.0%
Television & Radio Parts-Wholesale & Manufacturers	45	875	1	134	0	0.0%	1	100.0%	0	0.0%
Ice Cream & Frozen Desserts - Mfg & Dist	44	876	1	134	0	0.0%	1	100.0%	0	0.0%
Comic Books	43	877	1	134	0	0.0%	1	100.0%	0	0.0%
Fishing Tackle Dealers	43	877	1	134	0	0.0%	1	100.0%	0	0.0%
Oil Field Consultants	41	879	1	134	0	0.0%	1	100.0%	0	0.0%
Boat Covers, Tops & Upholstery	39	881	1	134	1	100.0%	0	0.0%	0	0.0%
Golf Carts	38	882	1	134	1	100.0%	0	0.0%	0	0.0%
Ski Instruction	38	882	1	134	1	100.0%	0	0.0%	0	0.0%
Truck Washing & Cleaning	38	882	1	134	0	0.0%	1	100.0%	0	0.0%
Bookbinders	37	883	1	134	0	0.0%	1	100.0%	0	0.0%
Children's & Infants Wear - Wholesale & Mfrs.	37	883	1	134	0	0.0%	1	100.0%	0	0.0%
Concrete Curing & Treating Materials	37	883	1	134	0	0.0%	1	100.0%	0	0.0%
Fireplace Equipment-Wholesale & Manufacturers	37	883	1	134	1	100.0%	0	0.0%	0	0.0%
Modular Homes	37	883	1	134	0	0.0%	1	100.0%	0	0.0%
Snow Removal Equipment	37	883	1	134	0	0.0%	1	100.0%	0	0.0%
Stationers-Retail	37	883	1	134	1	100.0%	0	0.0%	0	0.0%
Travel Escorts	37	883	1	134	0	0.0%	1	100.0%	0	0.0%
Truck Bodies	37	883	1	134	1	100.0%	0	0.0%	0	0.0%
Video Games-Service & Repair	37	883	1	134	0	0.0%	1	100.0%	0	0.0%
Bridal & Millinery Supplies	36	884	1	134	1	100.0%	0	0.0%	0	0.0%
Laundry Consultants	36	884	1	134	0	0.0%	1	100.0%	0	0.0%
Maternity Clothes	36	884	1	134	1	100.0%	0	0.0%	0	0.0%
Plastics-Molders	36	884	1	134	0	0.0%	0	0.0%	1	100.0%
Skateboards & Equipment	36	884	1	134	0	0.0%	0	0.0%	1	100.0%
Telephone 900 Number Resellers	35	885	1	134	1	100.0%	0	0.0%	0	0.0%
Baskets-Retail	34	886	1	134	1	100.0%	0	0.0%	0	0.0%
Jeans	34	886	1	134	1	100.0%	0	0.0%	0	0.0%
Motion Picture Producers & Studios	34	886	1	134	1	100.0%	0	0.0%	0	0.0%
Wine Storage Equipment	34	886	1	134	1	100.0%	0	0.0%	0	0.0%
Hobby & Model Construction Supplies - Wholesale & Manufacturing	33	887	1	134	1	100.0%	0	0.0%	0	0.0%
Juices	32	888	1	134	1	100.0%	0	0.0%	0	0.0%
Material Handling Equipment	32	888	1	134	1	100.0%	0	0.0%	0	0.0%
Metal Salvage Yards	32	888	1	134	1	100.0%	0	0.0%	0	0.0%
Batteries-Storage-Wholesale & Manufacturers	31	889	1	134	1	100.0%	0	0.0%	0	0.0%
Chairs-Orthopedic & Lift	31	889	1	134	0	0.0%	1	100.0%	0	0.0%
Furniture Repair & Refinish Supplies	30	890	1	134	0	0.0%	0	0.0%	1	100.0%

Canada BBB
2008 Statistics
Sorted by Complaint

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Publishers - Magazine	30	890	1	134	0	0.0%	1	100.0%	0	0.0%
Vacuum Cleaners - Industrial & Commercial	30	890	1	134	0	0.0%	1	100.0%	0	0.0%
Investment Castings	29	891	1	134	1	100.0%	0	0.0%	0	0.0%
Parachute Jumping Instruction	29	891	1	134	1	100.0%	0	0.0%	0	0.0%
Studio Rental	28	892	1	134	0	0.0%	0	0.0%	1	100.0%
Vacuum Cleaners-Supplies & Parts	28	892	1	134	0	0.0%	1	100.0%	0	0.0%
Engines-Gasoline	27	893	1	134	1	100.0%	0	0.0%	0	0.0%
Fur Designers	27	893	1	134	0	0.0%	1	100.0%	0	0.0%
Animal Brokers & Dealers-Zoo, Circus, Etc	26	896	1	134	0	0.0%	1	100.0%	0	0.0%
Bulletin & Directory Boards	26	898	1	134	1	100.0%	0	0.0%	0	0.0%
Drapery & Curtain Fixtures	26	900	1	134	1	100.0%	0	0.0%	0	0.0%
Rooming Houses	26	906	1	134	1	100.0%	0	0.0%	0	0.0%
Sporting Goods-Repair	26	908	1	134	1	100.0%	0	0.0%	0	0.0%
Farm Management	25	911	1	134	1	100.0%	0	0.0%	0	0.0%
Luggage Manufacturers Equipment & Supplies	25	911	1	134	1	100.0%	0	0.0%	0	0.0%
Electric Instruments	24	912	1	134	1	100.0%	0	0.0%	0	0.0%
Furniture-Unfinished	24	912	1	134	0	0.0%	1	100.0%	0	0.0%
Office Furniture & Equipment - Rental & Leasing	24	912	1	134	1	100.0%	0	0.0%	0	0.0%
Stationery-Wholesale & Manufacturers	24	912	1	134	0	0.0%	1	100.0%	0	0.0%
Swimming Pools-Public	24	912	1	134	0	0.0%	1	100.0%	0	0.0%
Bingo & Gaming Halls	23	913	1	134	1	100.0%	0	0.0%	0	0.0%
Ranches	23	913	1	134	1	100.0%	0	0.0%	0	0.0%
Mining Equipment & Supplies	22	914	1	134	0	0.0%	1	100.0%	0	0.0%
Oil Well Services	22	914	1	134	0	0.0%	1	100.0%	0	0.0%
Reptiles	22	914	1	134	1	100.0%	0	0.0%	0	0.0%
Wineries	22	914	1	134	1	100.0%	0	0.0%	0	0.0%
Baby Sitters	21	915	1	134	1	100.0%	0	0.0%	0	0.0%
Check Cashing Protection Systems	21	915	1	134	0	0.0%	1	100.0%	0	0.0%
Chimney Cleaning Equipment & Supplies	21	915	1	134	0	0.0%	1	100.0%	0	0.0%
Data Processing Supplies	21	915	1	134	1	100.0%	0	0.0%	0	0.0%
Hazardous & Medical Waste Services	21	915	1	134	0	0.0%	1	100.0%	0	0.0%
Home Sitting Services	21	915	1	134	0	0.0%	1	100.0%	0	0.0%
Motels - Reservation Service	21	915	1	134	0	0.0%	1	100.0%	0	0.0%
Salvage-Marine	21	915	1	134	1	100.0%	0	0.0%	0	0.0%
Astrologers	20	916	1	134	1	100.0%	0	0.0%	0	0.0%
Cargo & Freight Containers	20	916	1	134	0	0.0%	1	100.0%	0	0.0%
Computers-Furniture	20	916	1	134	1	100.0%	0	0.0%	0	0.0%
Docks	20	916	1	134	1	100.0%	0	0.0%	0	0.0%
Publishing Consultants	20	916	1	134	1	100.0%	0	0.0%	0	0.0%
Computers - Network Security	19	917	1	134	1	100.0%	0	0.0%	0	0.0%
Flea Markets	19	917	1	134	1	100.0%	0	0.0%	0	0.0%
Machinery Rebuild & Repair	19	917	1	134	1	100.0%	0	0.0%	0	0.0%
Marine Surveyors	19	917	1	134	1	100.0%	0	0.0%	0	0.0%

Canada BBB
2008 Statistics
Sorted by Complaint

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Auto Manufacturers Equipment & Supplies	18	918	1	134	0	0.0%	1	100.0%	0	0.0%
Leather	18	918	1	134	1	100.0%	0	0.0%	0	0.0%
Telescopes	18	918	1	134	1	100.0%	0	0.0%	0	0.0%
Advertising-Television	17	919	1	134	1	100.0%	0	0.0%	0	0.0%
Estates - Appraisals, Sales & Auctions	17	919	1	134	0	0.0%	1	100.0%	0	0.0%
Pilot Car Service	17	919	1	134	0	0.0%	1	100.0%	0	0.0%
Shoes-Custom Made	17	919	1	134	1	100.0%	0	0.0%	0	0.0%
Sportswear-Wholesale & Manufacturers	17	919	1	134	1	100.0%	0	0.0%	0	0.0%
Chairs-Wholesale & Manufacturers	16	920	1	134	1	100.0%	0	0.0%	0	0.0%
Freight Traffic Service	16	920	1	134	1	100.0%	0	0.0%	0	0.0%
Hotel Product Sales	16	920	1	134	1	100.0%	0	0.0%	0	0.0%
House Furnishings & Services	16	920	1	134	0	0.0%	1	100.0%	0	0.0%
Welding Equipment-Repair	16	920	1	134	0	0.0%	1	100.0%	0	0.0%
Beer & Ale-Retail	15	921	1	134	1	100.0%	0	0.0%	0	0.0%
Drilling & Boring Equipment & Supplies	15	921	1	134	1	100.0%	0	0.0%	0	0.0%
Lighting Fixtures-Wholesale & Manufacturers	15	921	1	134	1	100.0%	0	0.0%	0	0.0%
Outlets - Stores, Factory, Mills	15	921	1	134	1	100.0%	0	0.0%	0	0.0%
Radiator Sales	15	921	1	134	1	100.0%	0	0.0%	0	0.0%
Glaziers	14	922	1	134	1	100.0%	0	0.0%	0	0.0%
Office Buildings	14	922	1	134	1	100.0%	0	0.0%	0	0.0%
Shirts-Custom Made	14	922	1	134	0	0.0%	0	0.0%	1	100.0%
Television & Radio-Rent & Lease	14	922	1	134	0	0.0%	1	100.0%	0	0.0%
Knitting Machines	13	923	1	134	1	100.0%	0	0.0%	0	0.0%
Railroads-Ticket Agencies	13	923	1	134	1	100.0%	0	0.0%	0	0.0%
Hair Dryers	12	924	1	134	1	100.0%	0	0.0%	0	0.0%
Picture Frames-Restore & Repair	12	924	1	134	1	100.0%	0	0.0%	0	0.0%
Sewing Machines-Industrial & Commercial	12	924	1	134	1	100.0%	0	0.0%	0	0.0%
Tanks-Metal	12	924	1	134	1	100.0%	0	0.0%	0	0.0%
Turbines	12	924	1	134	1	100.0%	0	0.0%	0	0.0%
Army & Navy Goods	11	925	1	134	1	100.0%	0	0.0%	0	0.0%
Engravers-Plastic, Wood, Etc.	11	925	1	134	1	100.0%	0	0.0%	0	0.0%
Horse Breeders	11	925	1	134	0	0.0%	1	100.0%	0	0.0%
Measuring Machines	11	925	1	134	0	0.0%	1	100.0%	0	0.0%
Range Hoods & Canopies	11	925	1	134	0	0.0%	1	100.0%	0	0.0%
Import Representatives	10	926	1	134	1	100.0%	0	0.0%	0	0.0%
Knit Goods-Retail	10	926	1	134	1	100.0%	0	0.0%	0	0.0%
Laboratories-Veterinary	10	926	1	134	1	100.0%	0	0.0%	0	0.0%
Nails & Tacks	10	926	1	134	0	0.0%	1	100.0%	0	0.0%
Architects Supplies	9	927	1	134	0	0.0%	1	100.0%	0	0.0%
Womens Apparel-Wholesale & Manufacturers.	9	927	1	134	0	0.0%	1	100.0%	0	0.0%
Lighting Fixtures-Supplies & Parts	8	928	1	134	1	100.0%	0	0.0%	0	0.0%
Rock Shops	8	928	1	134	1	100.0%	0	0.0%	0	0.0%
Venetian Blinds-Supplies & Parts	8	928	1	134	0	0.0%	1	100.0%	0	0.0%

Canada BBB
2008 Statistics
Sorted by Complaint

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Concert Halls	7	929	1	134	0	0.0%	1	100.0%	0	0.0%
Diabetes Service(s) & Supplies	7	929	1	134	1	100.0%	0	0.0%	0	0.0%
Tanning Salons Equipment & Supplies	7	929	1	134	0	0.0%	1	100.0%	0	0.0%
Trailers-Transporting	7	929	1	134	0	0.0%	1	100.0%	0	0.0%
Garments-Printing & Lettering	6	930	1	134	1	100.0%	0	0.0%	0	0.0%
Government Offices-Foreign-Reps	6	930	1	134	0	0.0%	1	100.0%	0	0.0%
Health & Medical Products - Scientifically Unproven	6	930	1	134	1	100.0%	0	0.0%	0	0.0%
Hosiery-Retail	6	930	1	134	1	100.0%	0	0.0%	0	0.0%
Turbochargers	6	930	1	134	1	100.0%	0	0.0%	0	0.0%
Washing Machines & Dryers - Coin Metered	6	930	1	134	0	0.0%	1	100.0%	0	0.0%
Guardian Services - Adult & Child	5	931	1	134	0	0.0%	1	100.0%	0	0.0%
Orchestras & Bands	5	931	1	134	1	100.0%	0	0.0%	0	0.0%
Paint Manufacturing Equipment & Materials	5	931	1	134	0	0.0%	1	100.0%	0	0.0%
Pattern Makers	5	931	1	134	1	100.0%	0	0.0%	0	0.0%
Projection Apparatus	5	931	1	134	1	100.0%	0	0.0%	0	0.0%
Employment Service - Employee Leasing	4	932	1	134	0	0.0%	1	100.0%	0	0.0%
Fishing Bait	4	932	1	134	1	100.0%	0	0.0%	0	0.0%
Fruit & Vegetable Growers & Shippers	4	932	1	134	0	0.0%	0	0.0%	1	100.0%
Genealogists	4	932	1	134	0	0.0%	1	100.0%	0	0.0%
Magazine Sales by Telephone	4	932	1	134	1	100.0%	0	0.0%	0	0.0%
Merchandising Service	4	932	1	134	0	0.0%	1	100.0%	0	0.0%
Thermostats	4	932	1	134	1	100.0%	0	0.0%	0	0.0%
Building Materials-Used	3	933	1	134	1	100.0%	0	0.0%	0	0.0%
Fabric Laminating & Bonding	3	933	1	134	0	0.0%	1	100.0%	0	0.0%
Go-Karts	3	933	1	134	0	0.0%	1	100.0%	0	0.0%
Grain Brokers	3	933	1	134	1	100.0%	0	0.0%	0	0.0%
Hats-Retail	3	933	1	134	1	100.0%	0	0.0%	0	0.0%
Ice Making Equipment & Machines	3	933	1	134	1	100.0%	0	0.0%	0	0.0%
Insurance - Travel	3	933	1	134	1	100.0%	0	0.0%	0	0.0%
Lawyers-Employment Litigation	3	933	1	134	1	100.0%	0	0.0%	0	0.0%
Mountain Climbing Instruction	3	933	1	134	1	100.0%	0	0.0%	0	0.0%
Publishers Representatives	3	933	1	134	0	0.0%	1	100.0%	0	0.0%
Seal Coating	3	933	1	134	1	100.0%	0	0.0%	0	0.0%
Waterbeds-Supplies & Parts	3	933	1	134	1	100.0%	0	0.0%	0	0.0%
Booths-Toll, Parking, Etc.	2	934	1	134	1	100.0%	0	0.0%	0	0.0%
Home Warranty Plans	2	934	1	134	0	0.0%	1	100.0%	0	0.0%
Jewelry Polishing & Plating	2	934	1	134	1	100.0%	0	0.0%	0	0.0%
Noodles	2	934	1	134	1	100.0%	0	0.0%	0	0.0%
Strainers-Wholesale & Manufacturers	2	934	1	134	1	100.0%	0	0.0%	0	0.0%
Tanners	2	934	1	134	1	100.0%	0	0.0%	0	0.0%
Trucking-Dump	2	934	1	134	1	100.0%	0	0.0%	0	0.0%
Zoological Gardens	2	934	1	134	1	100.0%	0	0.0%	0	0.0%
Albums	1	935	1	134	0	0.0%	1	100.0%	0	0.0%
Curtains-Wholesale & Manufacturers	1	935	1	134	1	100.0%	0	0.0%	0	0.0%
Fence - Sales, Service & Contractors	1	935	1	134	1	100.0%	0	0.0%	0	0.0%

Canada BBB
2008 Statistics
Sorted by Complaint

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Floodlights & Search Lights	1	935	1	134	0	0.0%	1	100.0%	0	0.0%
Hair Removing Equipment & Supplies	1	935	1	134	0	0.0%	1	100.0%	0	0.0%
Race Track Equipment & Supplies	1	935	1	134	1	100.0%	0	0.0%	0	0.0%
Riggers	1	935	1	134	1	100.0%	0	0.0%	0	0.0%
Yarn-Wholesale & Manufacturers	1	935	1	134	1	100.0%	0	0.0%	0	0.0%
Air Ambulance Service	0	0	1	134	1	100.0%	0	0.0%	0	0.0%
Beauty Supplies & Equipment Repair	0	0	1	134	1	100.0%	0	0.0%	0	0.0%
Beer Dispensing & Cleaning Equipment - Repair	0	0	1	134	0	0.0%	1	100.0%	0	0.0%
Boys Clothing & Furnishings - Wholesale & Manufacturers	0	0	1	134	0	0.0%	1	100.0%	0	0.0%
Braids	0	0	1	134	0	0.0%	1	100.0%	0	0.0%
Dry Goods-Retail	0	0	1	134	1	100.0%	0	0.0%	0	0.0%
Encyclopedia & Book Sales by Internet	0	0	1	134	0	0.0%	1	100.0%	0	0.0%
Hay	0	0	1	134	0	0.0%	1	100.0%	0	0.0%
Insurance-Liability	0	0	1	134	1	100.0%	0	0.0%	0	0.0%
Mannequins-Display Fixture	0	0	1	134	1	100.0%	0	0.0%	0	0.0%
Marine Electric Service	0	0	1	134	0	0.0%	0	0.0%	1	100.0%
Pianos-Parts	0	0	1	134	0	0.0%	1	100.0%	0	0.0%
Scooters - Medical	0	0	1	134	0	0.0%	1	100.0%	0	0.0%
Environmental & Ecological Services	2,180	244	0	0	0	0.0%	0	0.0%	0	0.0%
Concrete Construction Forms & Accessories.	1,439	312	0	0	0	0.0%	0	0.0%	0	0.0%
Food & Beverage Services	1,269	339	0	0	0	0.0%	0	0.0%	0	0.0%
Springs-Automotive-Sales & Service	1,189	354	0	0	0	0.0%	0	0.0%	0	0.0%
Support Groups	1,122	363	0	0	0	0.0%	0	0.0%	0	0.0%
Waterproofing Materials	1,015	383	0	0	0	0.0%	0	0.0%	0	0.0%
Dental Laboratories	900	401	0	0	0	0.0%	0	0.0%	0	0.0%
Wedding Chapels & Ceremonies	862	412	0	0	0	0.0%	0	0.0%	0	0.0%
Computers-Disaster Recovery	849	414	0	0	0	0.0%	0	0.0%	0	0.0%
Industrial Products Wholesalers & Distributors	821	420	0	0	0	0.0%	0	0.0%	0	0.0%
Aluminum Fabricators	804	428	0	0	0	0.0%	0	0.0%	0	0.0%
Party Plans - In-Home	798	430	0	0	0	0.0%	0	0.0%	0	0.0%
Human Resources	782	432	0	0	0	0.0%	0	0.0%	0	0.0%
Government-City-Village & Township	780	434	0	0	0	0.0%	0	0.0%	0	0.0%
Roof Decks	745	443	0	0	0	0.0%	0	0.0%	0	0.0%
Asbestos Removal Service	719	454	0	0	0	0.0%	0	0.0%	0	0.0%
Magazines Sold Door-to-Door	704	459	0	0	0	0.0%	0	0.0%	0	0.0%
Rehabilitation Services	691	463	0	0	0	0.0%	0	0.0%	0	0.0%
Warehousing Services	681	466	0	0	0	0.0%	0	0.0%	0	0.0%
Beverages	662	469	0	0	0	0.0%	0	0.0%	0	0.0%
Cremation Services	651	475	0	0	0	0.0%	0	0.0%	0	0.0%
Veterans & Military Organizations	628	482	0	0	0	0.0%	0	0.0%	0	0.0%
Theatrical Agencies	625	484	0	0	0	0.0%	0	0.0%	0	0.0%
Plastics - Products - Finished Wholesale & Manufacturers	614	489	0	0	0	0.0%	0	0.0%	0	0.0%
Foundries	610	492	0	0	0	0.0%	0	0.0%	0	0.0%

Canada BBB
2008 Statistics
Sorted by Complaint

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Car Wash & Polish Equipment & Supplies	579	506	0	0	0	0.0%	0	0.0%	0	0.0%
Mausoleums	579	506	0	0	0	0.0%	0	0.0%	0	0.0%
Recruiting-Armed Forces	561	514	0	0	0	0.0%	0	0.0%	0	0.0%
Truck Washing & Cleaning - Equipment & Supplies	551	518	0	0	0	0.0%	0	0.0%	0	0.0%
Aircraft Servicing & Maintenance	550	519	0	0	0	0.0%	0	0.0%	0	0.0%
Photo Copying	547	521	0	0	0	0.0%	0	0.0%	0	0.0%
Show Cases	543	522	0	0	0	0.0%	0	0.0%	0	0.0%
Truck Caps & Shells	533	526	0	0	0	0.0%	0	0.0%	0	0.0%
Architects	527	531	0	0	0	0.0%	0	0.0%	0	0.0%
Management Training	504	542	0	0	0	0.0%	0	0.0%	0	0.0%
Physicians & Surgeons-Medical-M.D.	504	542	0	0	0	0.0%	0	0.0%	0	0.0%
Real Estate Consultants	503	543	0	0	0	0.0%	0	0.0%	0	0.0%
Golf Course Equipment & Supplies	501	544	0	0	0	0.0%	0	0.0%	0	0.0%
Tailoring Instruction	501	544	0	0	0	0.0%	0	0.0%	0	0.0%
Home Automation	490	549	0	0	0	0.0%	0	0.0%	0	0.0%
Gazebos	486	552	0	0	0	0.0%	0	0.0%	0	0.0%
Upholstery Fabrics-Wholesale & Manufacturers	482	554	0	0	0	0.0%	0	0.0%	0	0.0%
Mud Jacking Contractors	480	556	0	0	0	0.0%	0	0.0%	0	0.0%
Sitting Services	471	560	0	0	0	0.0%	0	0.0%	0	0.0%
Heat Pumps	470	561	0	0	0	0.0%	0	0.0%	0	0.0%
Professional Organizations	469	562	0	0	0	0.0%	0	0.0%	0	0.0%
Credit Repair Services	463	563	0	0	0	0.0%	0	0.0%	0	0.0%
Aquaculture	456	567	0	0	0	0.0%	0	0.0%	0	0.0%
Health & Diet Food Products - Wholesale & Manufacturing	454	569	0	0	0	0.0%	0	0.0%	0	0.0%
Government Offices	447	572	0	0	0	0.0%	0	0.0%	0	0.0%
Greenhouse Equipment & Supplies	443	574	0	0	0	0.0%	0	0.0%	0	0.0%
Stables	425	582	0	0	0	0.0%	0	0.0%	0	0.0%
Store Fixtures	422	584	0	0	0	0.0%	0	0.0%	0	0.0%
Sod & Sodding Service	419	587	0	0	0	0.0%	0	0.0%	0	0.0%
Word Processing Service	417	588	0	0	0	0.0%	0	0.0%	0	0.0%
Electric Equipment & Supplies-Wholesale	407	591	0	0	0	0.0%	0	0.0%	0	0.0%
Floors-Industrial	392	597	0	0	0	0.0%	0	0.0%	0	0.0%
Escrow Service	383	600	0	0	0	0.0%	0	0.0%	0	0.0%
Physicians-Specialists	380	602	0	0	0	0.0%	0	0.0%	0	0.0%
Pest Control Supplies & Equipment	377	604	0	0	0	0.0%	0	0.0%	0	0.0%
Home Staging	370	607	0	0	0	0.0%	0	0.0%	0	0.0%
Inventory Service	360	613	0	0	0	0.0%	0	0.0%	0	0.0%
Packaging Materials	351	619	0	0	0	0.0%	0	0.0%	0	0.0%
Data Processing Service	338	629	0	0	0	0.0%	0	0.0%	0	0.0%
Audio-Visual Production Services	331	633	0	0	0	0.0%	0	0.0%	0	0.0%
Crane Service	325	639	0	0	0	0.0%	0	0.0%	0	0.0%
Human Services Organizations	315	645	0	0	0	0.0%	0	0.0%	0	0.0%
Maps-Publishers & Distributors	311	646	0	0	0	0.0%	0	0.0%	0	0.0%
Pressure Washing	307	649	0	0	0	0.0%	0	0.0%	0	0.0%

Canada BBB
2008 Statistics
Sorted by Complaint

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Flatware-Table	305	650	0	0	0	0.0%	0	0.0%	0	0.0%
Tourist Information	304	651	0	0	0	0.0%	0	0.0%	0	0.0%
Air Balancing	303	652	0	0	0	0.0%	0	0.0%	0	0.0%
Tile-Non-Ceramic-Contractors & Dealers	302	653	0	0	0	0.0%	0	0.0%	0	0.0%
Venetian Blinds-Repair & Cleaning	302	653	0	0	0	0.0%	0	0.0%	0	0.0%
Beads	294	659	0	0	0	0.0%	0	0.0%	0	0.0%
Insurance-Health	286	664	0	0	0	0.0%	0	0.0%	0	0.0%
Craft Galleries & Dealers	282	667	0	0	0	0.0%	0	0.0%	0	0.0%
Building Construction Consultants	280	669	0	0	0	0.0%	0	0.0%	0	0.0%
Advertising-Outdoor	269	676	0	0	0	0.0%	0	0.0%	0	0.0%
Hypnotherapists - Hypnotists	263	682	0	0	0	0.0%	0	0.0%	0	0.0%
Oil Field Equipment	258	686	0	0	0	0.0%	0	0.0%	0	0.0%
Airports	254	690	0	0	0	0.0%	0	0.0%	0	0.0%
Jewelry Buyers	253	691	0	0	0	0.0%	0	0.0%	0	0.0%
Beer Home Brewing Equipment & Supplies	252	692	0	0	0	0.0%	0	0.0%	0	0.0%
Data Systems - Consultants & Designers	250	694	0	0	0	0.0%	0	0.0%	0	0.0%
Convention Services & Facilities	242	699	0	0	0	0.0%	0	0.0%	0	0.0%
Sailmakers	242	699	0	0	0	0.0%	0	0.0%	0	0.0%
Engravers-Mechanical	241	700	0	0	0	0.0%	0	0.0%	0	0.0%
Computers-Multimedia	236	703	0	0	0	0.0%	0	0.0%	0	0.0%
Eviction Service	235	704	0	0	0	0.0%	0	0.0%	0	0.0%
Aircraft Charter, Rental & Lease	234	705	0	0	0	0.0%	0	0.0%	0	0.0%
Trampolines	233	706	0	0	0	0.0%	0	0.0%	0	0.0%
Adoption Services	230	707	0	0	0	0.0%	0	0.0%	0	0.0%
Janitors Equipment & Supplies	230	707	0	0	0	0.0%	0	0.0%	0	0.0%
Communication Consultants	227	709	0	0	0	0.0%	0	0.0%	0	0.0%
Water Main Contractors	224	712	0	0	0	0.0%	0	0.0%	0	0.0%
Fire Extinguishers	217	716	0	0	0	0.0%	0	0.0%	0	0.0%
Pumps-Wholesale & Manufacturers	216	717	0	0	0	0.0%	0	0.0%	0	0.0%
Blasting Contractors	211	720	0	0	0	0.0%	0	0.0%	0	0.0%
Patent Searchers	211	720	0	0	0	0.0%	0	0.0%	0	0.0%
Secret Shopper	211	720	0	0	0	0.0%	0	0.0%	0	0.0%
Controls, Control Sys & Regulators	210	721	0	0	0	0.0%	0	0.0%	0	0.0%
Lighting Fixtures - Repair & Maintenance	206	725	0	0	0	0.0%	0	0.0%	0	0.0%
Sheet Metal Equipment & Supplies	202	727	0	0	0	0.0%	0	0.0%	0	0.0%
Embroidery Design Punching	198	731	0	0	0	0.0%	0	0.0%	0	0.0%
Real Estate Schools	186	742	0	0	0	0.0%	0	0.0%	0	0.0%
Copyright Service	185	743	0	0	0	0.0%	0	0.0%	0	0.0%
Unclaimed & Government Funds Retrieval Services	182	746	0	0	0	0.0%	0	0.0%	0	0.0%
Conference Centers	180	748	0	0	0	0.0%	0	0.0%	0	0.0%
Identification Equipment & Supplies	178	750	0	0	0	0.0%	0	0.0%	0	0.0%
Marble & Terrazzo Cleaning & Service	177	751	0	0	0	0.0%	0	0.0%	0	0.0%
Answering Services	174	754	0	0	0	0.0%	0	0.0%	0	0.0%
Medicines-Patent & Proprietary	174	754	0	0	0	0.0%	0	0.0%	0	0.0%

Canada BBB
2008 Statistics
Sorted by Complaint

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Packaging Service	172	756	0	0	0	0.0%	0	0.0%	0	0.0%
Social Service Organizations	170	758	0	0	0	0.0%	0	0.0%	0	0.0%
Bakers-Wholesale	169	759	0	0	0	0.0%	0	0.0%	0	0.0%
Carpet & Rug Dealers-Used	169	759	0	0	0	0.0%	0	0.0%	0	0.0%
Molds	167	760	0	0	0	0.0%	0	0.0%	0	0.0%
Estate Planning & Management	166	761	0	0	0	0.0%	0	0.0%	0	0.0%
Floor Waxing, Polishing & Cleaning	165	762	0	0	0	0.0%	0	0.0%	0	0.0%
Real Estate Loans	164	763	0	0	0	0.0%	0	0.0%	0	0.0%
Massage Therapeutic	163	764	0	0	0	0.0%	0	0.0%	0	0.0%
Microwave Communications	158	766	0	0	0	0.0%	0	0.0%	0	0.0%
Nurses Registries	157	767	0	0	0	0.0%	0	0.0%	0	0.0%
Pianos-Tuning & Repair	157	767	0	0	0	0.0%	0	0.0%	0	0.0%
Insurance-Accident & Health	156	768	0	0	0	0.0%	0	0.0%	0	0.0%
Occupational Health-Nursing Services	155	769	0	0	0	0.0%	0	0.0%	0	0.0%
Roofing Equipment & Supplies	154	770	0	0	0	0.0%	0	0.0%	0	0.0%
Beverage Dispensers	152	772	0	0	0	0.0%	0	0.0%	0	0.0%
Slate	152	772	0	0	0	0.0%	0	0.0%	0	0.0%
Dairy Products-Wholesale	151	773	0	0	0	0.0%	0	0.0%	0	0.0%
Designers-Industrial	150	774	0	0	0	0.0%	0	0.0%	0	0.0%
Cemeteries	149	775	0	0	0	0.0%	0	0.0%	0	0.0%
Pumps-Service & Repair	148	776	0	0	0	0.0%	0	0.0%	0	0.0%
Port Authorities	146	778	0	0	0	0.0%	0	0.0%	0	0.0%
Poultry Farms	146	778	0	0	0	0.0%	0	0.0%	0	0.0%
Fund Raising Games, Merchandise, Supplies	144	780	0	0	0	0.0%	0	0.0%	0	0.0%
Recycling Services	143	781	0	0	0	0.0%	0	0.0%	0	0.0%
Laser Vision Correction	141	783	0	0	0	0.0%	0	0.0%	0	0.0%
Artists - Fine Art	139	784	0	0	0	0.0%	0	0.0%	0	0.0%
Metal Finishers	139	784	0	0	0	0.0%	0	0.0%	0	0.0%
Oil & Gas Exploration & Development	139	784	0	0	0	0.0%	0	0.0%	0	0.0%
Paper Converters	138	785	0	0	0	0.0%	0	0.0%	0	0.0%
Labels-Plastic, Metal, Foil, Etc	137	786	0	0	0	0.0%	0	0.0%	0	0.0%
Police & Fire Organizations	137	786	0	0	0	0.0%	0	0.0%	0	0.0%
Churches	136	787	0	0	0	0.0%	0	0.0%	0	0.0%
Color Consultants	136	787	0	0	0	0.0%	0	0.0%	0	0.0%
Horse Shoeing	133	790	0	0	0	0.0%	0	0.0%	0	0.0%
Machine Tools	132	791	0	0	0	0.0%	0	0.0%	0	0.0%
Retirement Planning Service	131	792	0	0	0	0.0%	0	0.0%	0	0.0%
Cocktail Lounges	130	793	0	0	0	0.0%	0	0.0%	0	0.0%
Caulking Contractors	128	794	0	0	0	0.0%	0	0.0%	0	0.0%
Outboard Motors-Repair	128	794	0	0	0	0.0%	0	0.0%	0	0.0%
Fish & Seafood-Retail	127	795	0	0	0	0.0%	0	0.0%	0	0.0%
Embroidery	126	796	0	0	0	0.0%	0	0.0%	0	0.0%
Concrete Blocks & Shapes	124	798	0	0	0	0.0%	0	0.0%	0	0.0%
Police Equipment	124	798	0	0	0	0.0%	0	0.0%	0	0.0%
Woodworking Equipment & Supplies	124	798	0	0	0	0.0%	0	0.0%	0	0.0%
Electric Heating Elements	123	799	0	0	0	0.0%	0	0.0%	0	0.0%
Pharmaceutical Products-Wholesale & Manufacturing	123	799	0	0	0	0.0%	0	0.0%	0	0.0%

Canada BBB
2008 Statistics
Sorted by Complaint

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Cheese	122	800	0	0	0	0.0%	0	0.0%	0	0.0%
Freight Consolidating	121	801	0	0	0	0.0%	0	0.0%	0	0.0%
Solar Energy Products Service & Repair	121	801	0	0	0	0.0%	0	0.0%	0	0.0%
Juice Extractors	119	803	0	0	0	0.0%	0	0.0%	0	0.0%
Contractor - Commercial	118	804	0	0	0	0.0%	0	0.0%	0	0.0%
Exporters	117	805	0	0	0	0.0%	0	0.0%	0	0.0%
Paint Removing	116	806	0	0	0	0.0%	0	0.0%	0	0.0%
Shower Doors & Enclosures	115	807	0	0	0	0.0%	0	0.0%	0	0.0%
Horticultural Consultants	114	808	0	0	0	0.0%	0	0.0%	0	0.0%
Cellophane, Cell Materials & Products	113	809	0	0	0	0.0%	0	0.0%	0	0.0%
Guards - Door & Window	113	809	0	0	0	0.0%	0	0.0%	0	0.0%
Audio-Visual Equipment-Supplies & Parts	112	810	0	0	0	0.0%	0	0.0%	0	0.0%
Fur Business-Retail	112	810	0	0	0	0.0%	0	0.0%	0	0.0%
Tools-Hand	112	810	0	0	0	0.0%	0	0.0%	0	0.0%
Magicians	111	811	0	0	0	0.0%	0	0.0%	0	0.0%
Barber Schools	110	812	0	0	0	0.0%	0	0.0%	0	0.0%
Screen Enclosures	110	812	0	0	0	0.0%	0	0.0%	0	0.0%
Steel Mills	108	813	0	0	0	0.0%	0	0.0%	0	0.0%
Ventilating Systems-Cleaning	108	813	0	0	0	0.0%	0	0.0%	0	0.0%
Box Manufacturers Equipment & Supplies	107	814	0	0	0	0.0%	0	0.0%	0	0.0%
Mutual Funds	107	814	0	0	0	0.0%	0	0.0%	0	0.0%
Wheel Chair Lifts & Ramps	107	814	0	0	0	0.0%	0	0.0%	0	0.0%
Event Planners	105	816	0	0	0	0.0%	0	0.0%	0	0.0%
Men's Clothing & Furnishings - Wholesale & Manufacturers	105	816	0	0	0	0.0%	0	0.0%	0	0.0%
Sandblasting	104	817	0	0	0	0.0%	0	0.0%	0	0.0%
Welding Equipment-Rent	104	817	0	0	0	0.0%	0	0.0%	0	0.0%
Labor Organizations	103	818	0	0	0	0.0%	0	0.0%	0	0.0%
Reloader Schemes	102	819	0	0	0	0.0%	0	0.0%	0	0.0%
Tents	102	819	0	0	0	0.0%	0	0.0%	0	0.0%
Air Conditioning Supplies & Parts	99	821	0	0	0	0.0%	0	0.0%	0	0.0%
Delicatessens	99	821	0	0	0	0.0%	0	0.0%	0	0.0%
Plumbing Fixtures, Parts, Supplies - Wholesale & Mfg	99	821	0	0	0	0.0%	0	0.0%	0	0.0%
Office & Desk Space Rental Service	98	822	0	0	0	0.0%	0	0.0%	0	0.0%
Student Housing	98	822	0	0	0	0.0%	0	0.0%	0	0.0%
Cigar & Cigarette & Tobacco Dealers-Retail	97	823	0	0	0	0.0%	0	0.0%	0	0.0%
Masonry Panels-Prefabricated	97	823	0	0	0	0.0%	0	0.0%	0	0.0%
Metal Powder Fabricators	97	823	0	0	0	0.0%	0	0.0%	0	0.0%
Dental Hygienists	96	824	0	0	0	0.0%	0	0.0%	0	0.0%
Steel Distributors & Warehouses	95	825	0	0	0	0.0%	0	0.0%	0	0.0%
Heat Treating-Metal	94	826	0	0	0	0.0%	0	0.0%	0	0.0%
Express & Transfer Service	93	827	0	0	0	0.0%	0	0.0%	0	0.0%
Religious Organizations	93	827	0	0	0	0.0%	0	0.0%	0	0.0%

Canada BBB
2008 Statistics
Sorted by Complaint

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Carpet & Rug Cleaning Equipment& Supplies	90	830	0	0	0	0.0%	0	0.0%	0	0.0%
Ceiling Contractors	90	830	0	0	0	0.0%	0	0.0%	0	0.0%
Metal Specialties	90	830	0	0	0	0.0%	0	0.0%	0	0.0%
Pyramid Companies	90	830	0	0	0	0.0%	0	0.0%	0	0.0%
Writers-Business	90	830	0	0	0	0.0%	0	0.0%	0	0.0%
Post Offices	89	831	0	0	0	0.0%	0	0.0%	0	0.0%
Drug Abuse & Addiction - Info & Treatment	88	832	0	0	0	0.0%	0	0.0%	0	0.0%
Farming Service	88	832	0	0	0	0.0%	0	0.0%	0	0.0%
Restaurant Equipment-Repair & Service	88	832	0	0	0	0.0%	0	0.0%	0	0.0%
Concrete Pumping Service	87	833	0	0	0	0.0%	0	0.0%	0	0.0%
Fasteners-Industrial & Construction	87	833	0	0	0	0.0%	0	0.0%	0	0.0%
Commodity Brokers	86	834	0	0	0	0.0%	0	0.0%	0	0.0%
Laboratories-Testing	86	834	0	0	0	0.0%	0	0.0%	0	0.0%
Fertilizers	85	835	0	0	0	0.0%	0	0.0%	0	0.0%
Architectural & Construction Specs	84	836	0	0	0	0.0%	0	0.0%	0	0.0%
Auto Appraisers	84	836	0	0	0	0.0%	0	0.0%	0	0.0%
Labeling	84	836	0	0	0	0.0%	0	0.0%	0	0.0%
Lotteries-State	84	836	0	0	0	0.0%	0	0.0%	0	0.0%
Refrigerators & Freezers-Dealers	84	836	0	0	0	0.0%	0	0.0%	0	0.0%
Pavement & Floor Marking Services	83	837	0	0	0	0.0%	0	0.0%	0	0.0%
Searchers of Records	83	837	0	0	0	0.0%	0	0.0%	0	0.0%
Excavating Equipment	82	838	0	0	0	0.0%	0	0.0%	0	0.0%
Hospitals	82	838	0	0	0	0.0%	0	0.0%	0	0.0%
Medical Service Organizations	82	838	0	0	0	0.0%	0	0.0%	0	0.0%
Traffic & Parking Consultants	82	838	0	0	0	0.0%	0	0.0%	0	0.0%
Charity-Advertising for Publications	81	839	0	0	0	0.0%	0	0.0%	0	0.0%
Seals-Notary & Corporation	81	839	0	0	0	0.0%	0	0.0%	0	0.0%
Telephone Answering Equipment & Systems	81	839	0	0	0	0.0%	0	0.0%	0	0.0%
Wallpapers & Wallcoverings-Retail	81	839	0	0	0	0.0%	0	0.0%	0	0.0%
Window Shades-Cleaning & Repair	81	839	0	0	0	0.0%	0	0.0%	0	0.0%
Pipe Line Companies	80	840	0	0	0	0.0%	0	0.0%	0	0.0%
Books-Wholesale	79	841	0	0	0	0.0%	0	0.0%	0	0.0%
Sales Training	79	841	0	0	0	0.0%	0	0.0%	0	0.0%
Auto Upholstery Cleaning	78	842	0	0	0	0.0%	0	0.0%	0	0.0%
Buildings-Concrete	78	842	0	0	0	0.0%	0	0.0%	0	0.0%
Shingles	77	843	0	0	0	0.0%	0	0.0%	0	0.0%
Trucking-Light Hauling	77	843	0	0	0	0.0%	0	0.0%	0	0.0%
Gourmet Shops	76	844	0	0	0	0.0%	0	0.0%	0	0.0%
Lawyers-Personal Injury & Property Damage	76	844	0	0	0	0.0%	0	0.0%	0	0.0%
Vanity Publishers	76	844	0	0	0	0.0%	0	0.0%	0	0.0%
Amusement Park Equipment	75	845	0	0	0	0.0%	0	0.0%	0	0.0%
Stock & Bond Transfer Agents	74	846	0	0	0	0.0%	0	0.0%	0	0.0%
Contractor - Decorative & Specialty Concrete	73	847	0	0	0	0.0%	0	0.0%	0	0.0%

Canada BBB
2008 Statistics
Sorted by Complaint

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Notaries Public	73	847	0	0	0	0.0%	0	0.0%	0	0.0%
Ventilating Contractors	73	847	0	0	0	0.0%	0	0.0%	0	0.0%
Aluminum	72	848	0	0	0	0.0%	0	0.0%	0	0.0%
Sprinklers-Automatic-Fire	72	848	0	0	0	0.0%	0	0.0%	0	0.0%
Auto Machine Shops	70	850	0	0	0	0.0%	0	0.0%	0	0.0%
Baseball Cards & Sports Memorabilia	70	850	0	0	0	0.0%	0	0.0%	0	0.0%
Pipe Bending & Fabricating	70	850	0	0	0	0.0%	0	0.0%	0	0.0%
Soil Solidification	70	850	0	0	0	0.0%	0	0.0%	0	0.0%
Stamps-Collectors	70	850	0	0	0	0.0%	0	0.0%	0	0.0%
Rustproofing & Undercoating-Auto	69	851	0	0	0	0.0%	0	0.0%	0	0.0%
Youth Organizations & Centers	69	851	0	0	0	0.0%	0	0.0%	0	0.0%
Legal Clinics	68	852	0	0	0	0.0%	0	0.0%	0	0.0%
Office Furniture & Equipment-Used	68	852	0	0	0	0.0%	0	0.0%	0	0.0%
Scientific Apparatus & Instruments	68	852	0	0	0	0.0%	0	0.0%	0	0.0%
Air Cargo & Package Express Service	67	853	0	0	0	0.0%	0	0.0%	0	0.0%
Office Furniture & Equipment-Installation	67	853	0	0	0	0.0%	0	0.0%	0	0.0%
Picture Frames-Wholesale & Manufacturers	67	853	0	0	0	0.0%	0	0.0%	0	0.0%
Chemicals-Reclaiming	66	854	0	0	0	0.0%	0	0.0%	0	0.0%
Elevators-Parts	66	854	0	0	0	0.0%	0	0.0%	0	0.0%
Fiber Optics	66	854	0	0	0	0.0%	0	0.0%	0	0.0%
Greeting Cards-Retail	66	854	0	0	0	0.0%	0	0.0%	0	0.0%
Pet Supplies & Foods-Wholesale	66	854	0	0	0	0.0%	0	0.0%	0	0.0%
Filtering Materials & Supplies	65	855	0	0	0	0.0%	0	0.0%	0	0.0%
Furniture Cleaning	65	855	0	0	0	0.0%	0	0.0%	0	0.0%
Livestock Equipment & Supplies	65	855	0	0	0	0.0%	0	0.0%	0	0.0%
Public Relations Counselors	65	855	0	0	0	0.0%	0	0.0%	0	0.0%
Swap Shops	65	855	0	0	0	0.0%	0	0.0%	0	0.0%
Antiques-Repair & Restore	64	856	0	0	0	0.0%	0	0.0%	0	0.0%
Meat-Wholesale	64	856	0	0	0	0.0%	0	0.0%	0	0.0%
Observatories	64	856	0	0	0	0.0%	0	0.0%	0	0.0%
Transportation Consultants	64	856	0	0	0	0.0%	0	0.0%	0	0.0%
Distillers	63	857	0	0	0	0.0%	0	0.0%	0	0.0%
Ear & Body Piercing	63	857	0	0	0	0.0%	0	0.0%	0	0.0%
Fruits & Vegetables-Retail	63	857	0	0	0	0.0%	0	0.0%	0	0.0%
Warehouses-Cold Storage	63	857	0	0	0	0.0%	0	0.0%	0	0.0%
Bird Barriers, Repellents & Controls	62	858	0	0	0	0.0%	0	0.0%	0	0.0%
Buildings-Metal	62	858	0	0	0	0.0%	0	0.0%	0	0.0%
Playground Equipment	62	858	0	0	0	0.0%	0	0.0%	0	0.0%
Hand Painting & Decorating	61	859	0	0	0	0.0%	0	0.0%	0	0.0%
Lighting Consultants	61	859	0	0	0	0.0%	0	0.0%	0	0.0%
Shipping Room Supplies	61	859	0	0	0	0.0%	0	0.0%	0	0.0%
Videoconferencing Services	61	859	0	0	0	0.0%	0	0.0%	0	0.0%
Ceiling Materials	60	860	0	0	0	0.0%	0	0.0%	0	0.0%
Humane Societies	59	861	0	0	0	0.0%	0	0.0%	0	0.0%
Animal Insemination-Artificial	58	862	0	0	0	0.0%	0	0.0%	0	0.0%
Auto Radios & Stereos-Wholesale & Manufacturers	58	862	0	0	0	0.0%	0	0.0%	0	0.0%

Canada BBB
2008 Statistics
Sorted by Complaint

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Flags & Banners	58	862	0	0	0	0.0%	0	0.0%	0	0.0%
Tarps	58	862	0	0	0	0.0%	0	0.0%	0	0.0%
Vacuum Cleaners-Wholesale & Manufacturers	58	862	0	0	0	0.0%	0	0.0%	0	0.0%
Greenhouse Builders	57	863	0	0	0	0.0%	0	0.0%	0	0.0%
Upholstery Fabrics-Retail	57	863	0	0	0	0.0%	0	0.0%	0	0.0%
Video Equipment-Supplies & Parts	57	863	0	0	0	0.0%	0	0.0%	0	0.0%
Athletic Organizations	56	864	0	0	0	0.0%	0	0.0%	0	0.0%
Batteries-Storage-Retail	56	864	0	0	0	0.0%	0	0.0%	0	0.0%
Cranes	56	864	0	0	0	0.0%	0	0.0%	0	0.0%
Food ServiceManagement	56	864	0	0	0	0.0%	0	0.0%	0	0.0%
Insurance-Property	56	864	0	0	0	0.0%	0	0.0%	0	0.0%
Airlines-Training Schools	55	865	0	0	0	0.0%	0	0.0%	0	0.0%
Blood Banks & Centers	55	865	0	0	0	0.0%	0	0.0%	0	0.0%
Logging Companies	54	866	0	0	0	0.0%	0	0.0%	0	0.0%
Tickets & Coupons-Printers & Suppliers	54	866	0	0	0	0.0%	0	0.0%	0	0.0%
Vending Machines-Supplies & Parts	54	866	0	0	0	0.0%	0	0.0%	0	0.0%
First Aid Supplies	53	867	0	0	0	0.0%	0	0.0%	0	0.0%
Homeopaths	53	867	0	0	0	0.0%	0	0.0%	0	0.0%
Signs-Maintenance & Repair	53	867	0	0	0	0.0%	0	0.0%	0	0.0%
Wheelchair & Disability Transportation	53	867	0	0	0	0.0%	0	0.0%	0	0.0%
Fireproofing	52	868	0	0	0	0.0%	0	0.0%	0	0.0%
Needlework Supplies - Retail, Wholesale, Mfg.	52	868	0	0	0	0.0%	0	0.0%	0	0.0%
Ambulance Service	51	869	0	0	0	0.0%	0	0.0%	0	0.0%
Diaper Service	51	869	0	0	0	0.0%	0	0.0%	0	0.0%
Fish & Seafood-Wholesale	51	869	0	0	0	0.0%	0	0.0%	0	0.0%
Fishermens Supplies	51	869	0	0	0	0.0%	0	0.0%	0	0.0%
Billiard Parlors	50	870	0	0	0	0.0%	0	0.0%	0	0.0%
Painters Equipment & Supplies	50	870	0	0	0	0.0%	0	0.0%	0	0.0%
Parking Stations & Garages - Equipment & Supplies	50	870	0	0	0	0.0%	0	0.0%	0	0.0%
Steel Detailers-Structural	50	870	0	0	0	0.0%	0	0.0%	0	0.0%
Trading Stamps	50	870	0	0	0	0.0%	0	0.0%	0	0.0%
Air Fragrances	49	871	0	0	0	0.0%	0	0.0%	0	0.0%
Alcoholism Info & Treatment Centers	49	871	0	0	0	0.0%	0	0.0%	0	0.0%
Barter & Trade Exchanges	49	871	0	0	0	0.0%	0	0.0%	0	0.0%
Flag Poles	49	871	0	0	0	0.0%	0	0.0%	0	0.0%
Motivational & Self Improvement Training	49	871	0	0	0	0.0%	0	0.0%	0	0.0%
Paper Distributors	49	871	0	0	0	0.0%	0	0.0%	0	0.0%
Traffic Signs, Signals & Equipment	49	871	0	0	0	0.0%	0	0.0%	0	0.0%
Water Conservation	49	871	0	0	0	0.0%	0	0.0%	0	0.0%
Bins	48	872	0	0	0	0.0%	0	0.0%	0	0.0%
Checks-Printing	48	872	0	0	0	0.0%	0	0.0%	0	0.0%
Lumber-Wholesale	48	872	0	0	0	0.0%	0	0.0%	0	0.0%
Wind Energy Systems	48	872	0	0	0	0.0%	0	0.0%	0	0.0%

Canada BBB
2008 Statistics
Sorted by Complaint

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Aircraft Parts & Supplies	47	873	0	0	0	0.0%	0	0.0%	0	0.0%
Hospitalization, Medical & Surgical Plans	47	873	0	0	0	0.0%	0	0.0%	0	0.0%
Oils-ReRefined	47	873	0	0	0	0.0%	0	0.0%	0	0.0%
Towers	47	873	0	0	0	0.0%	0	0.0%	0	0.0%
Business Forms & Systems	46	874	0	0	0	0.0%	0	0.0%	0	0.0%
Cosmetic Sales Direct Door-to-Door	46	874	0	0	0	0.0%	0	0.0%	0	0.0%
Employment Service - Government, Co, Fraternal, Etc.	46	874	0	0	0	0.0%	0	0.0%	0	0.0%
Laboratory Equipment & Supplies	46	874	0	0	0	0.0%	0	0.0%	0	0.0%
Leather Goods-Repair	46	874	0	0	0	0.0%	0	0.0%	0	0.0%
Physicians & Surgeons-Osteopathic-D.O.	46	874	0	0	0	0.0%	0	0.0%	0	0.0%
Sandblasting Equipment & Supplies	46	874	0	0	0	0.0%	0	0.0%	0	0.0%
China-Wholesale & Manufacturers	45	875	0	0	0	0.0%	0	0.0%	0	0.0%
Foresters-Consulting	45	875	0	0	0	0.0%	0	0.0%	0	0.0%
Manicuring	45	875	0	0	0	0.0%	0	0.0%	0	0.0%
Prosthetic Devices	45	875	0	0	0	0.0%	0	0.0%	0	0.0%
Safes & Vaults	45	875	0	0	0	0.0%	0	0.0%	0	0.0%
Coffee Roasting & Handling Equipment	44	876	0	0	0	0.0%	0	0.0%	0	0.0%
Export Management	44	876	0	0	0	0.0%	0	0.0%	0	0.0%
Fix-It Shops	44	876	0	0	0	0.0%	0	0.0%	0	0.0%
Fruits & Vegetables-Wholesale	44	876	0	0	0	0.0%	0	0.0%	0	0.0%
Marine Contractors	44	876	0	0	0	0.0%	0	0.0%	0	0.0%
Police Departments	44	876	0	0	0	0.0%	0	0.0%	0	0.0%
Riding Academies	44	876	0	0	0	0.0%	0	0.0%	0	0.0%
Sheepskin Specialties	44	876	0	0	0	0.0%	0	0.0%	0	0.0%
Speedometers	44	876	0	0	0	0.0%	0	0.0%	0	0.0%
Tanks-Repair	44	876	0	0	0	0.0%	0	0.0%	0	0.0%
Campers-Dealers	43	877	0	0	0	0.0%	0	0.0%	0	0.0%
Geophysicists	42	878	0	0	0	0.0%	0	0.0%	0	0.0%
Laboratories-Research & Development	42	878	0	0	0	0.0%	0	0.0%	0	0.0%
Linoleum Dealers	42	878	0	0	0	0.0%	0	0.0%	0	0.0%
Optical Equipment & Supplies	42	878	0	0	0	0.0%	0	0.0%	0	0.0%
Oxygen	42	878	0	0	0	0.0%	0	0.0%	0	0.0%
Photographic Equipment-Repair	42	878	0	0	0	0.0%	0	0.0%	0	0.0%
Quilting Materials & Supplies	42	878	0	0	0	0.0%	0	0.0%	0	0.0%
Smoke Odor Counteracting Service	42	878	0	0	0	0.0%	0	0.0%	0	0.0%
Teachers Agencies	42	878	0	0	0	0.0%	0	0.0%	0	0.0%
Tools - Power Actuated	42	878	0	0	0	0.0%	0	0.0%	0	0.0%
Trucks-Industrial	42	878	0	0	0	0.0%	0	0.0%	0	0.0%
Chauffeur Service	41	879	0	0	0	0.0%	0	0.0%	0	0.0%
Newspaper Distributors	41	879	0	0	0	0.0%	0	0.0%	0	0.0%
Paper Shredding Machines	41	879	0	0	0	0.0%	0	0.0%	0	0.0%
Scaffolding & Aerial Lifts	41	879	0	0	0	0.0%	0	0.0%	0	0.0%
Ambulances & Hearses	40	880	0	0	0	0.0%	0	0.0%	0	0.0%
Boat Transporting	40	880	0	0	0	0.0%	0	0.0%	0	0.0%

Canada BBB
2008 Statistics
Sorted by Complaint

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Knives-Machine	40	880	0	0	0	0.0%	0	0.0%	0	0.0%
Photography Schools	40	880	0	0	0	0.0%	0	0.0%	0	0.0%
School Supplies	40	880	0	0	0	0.0%	0	0.0%	0	0.0%
Sharpening Service	40	880	0	0	0	0.0%	0	0.0%	0	0.0%
Wood Turning	40	880	0	0	0	0.0%	0	0.0%	0	0.0%
Air Conditioning Equipment-Room Units	39	881	0	0	0	0.0%	0	0.0%	0	0.0%
Dinner Theatres	39	881	0	0	0	0.0%	0	0.0%	0	0.0%
Electric Motor Controls-Wholesale & Manufacturers	39	881	0	0	0	0.0%	0	0.0%	0	0.0%
Flight School	39	881	0	0	0	0.0%	0	0.0%	0	0.0%
Photographers-Aerial	39	881	0	0	0	0.0%	0	0.0%	0	0.0%
Religious Goods	39	881	0	0	0	0.0%	0	0.0%	0	0.0%
Van Conversions & Accessories	39	881	0	0	0	0.0%	0	0.0%	0	0.0%
Nurses	38	882	0	0	0	0.0%	0	0.0%	0	0.0%
Artists Agents	37	883	0	0	0	0.0%	0	0.0%	0	0.0%
Bird & Wildlife Supply Shops	37	883	0	0	0	0.0%	0	0.0%	0	0.0%
Engineering Equipment & Supplies	37	883	0	0	0	0.0%	0	0.0%	0	0.0%
Mobile Homes-Parks	37	883	0	0	0	0.0%	0	0.0%	0	0.0%
Skating Rinks	37	883	0	0	0	0.0%	0	0.0%	0	0.0%
Assisted Living Centers & Adult Family Homes	36	884	0	0	0	0.0%	0	0.0%	0	0.0%
Day Care-Adults	36	884	0	0	0	0.0%	0	0.0%	0	0.0%
Mulches	36	884	0	0	0	0.0%	0	0.0%	0	0.0%
News Service	36	884	0	0	0	0.0%	0	0.0%	0	0.0%
Oil Field Hauling	36	884	0	0	0	0.0%	0	0.0%	0	0.0%
Trapping Equipment & Supplies	36	884	0	0	0	0.0%	0	0.0%	0	0.0%
Trusses-Construction	36	884	0	0	0	0.0%	0	0.0%	0	0.0%
Water Works Contractors	36	884	0	0	0	0.0%	0	0.0%	0	0.0%
Diesel Fuel	35	885	0	0	0	0.0%	0	0.0%	0	0.0%
Fiber Glass Materials	35	885	0	0	0	0.0%	0	0.0%	0	0.0%
Mobile Homes-Transporting	35	885	0	0	0	0.0%	0	0.0%	0	0.0%
Perfume-Wholesale & Manufacturers	35	885	0	0	0	0.0%	0	0.0%	0	0.0%
Theatrical Equipment & Supplies	35	885	0	0	0	0.0%	0	0.0%	0	0.0%
Ventilating Equipment	35	885	0	0	0	0.0%	0	0.0%	0	0.0%
Wire & Cable-Non-Electric	35	885	0	0	0	0.0%	0	0.0%	0	0.0%
Arbitration Services	34	886	0	0	0	0.0%	0	0.0%	0	0.0%
Contract Manufacturing	34	886	0	0	0	0.0%	0	0.0%	0	0.0%
Distributing Service-Circular, Sample	34	886	0	0	0	0.0%	0	0.0%	0	0.0%
Dolls-Collectors	34	886	0	0	0	0.0%	0	0.0%	0	0.0%
Mental Health Services	34	886	0	0	0	0.0%	0	0.0%	0	0.0%
Mental Retardtn/Dev Disabled Services	34	886	0	0	0	0.0%	0	0.0%	0	0.0%
ServiceStation Equipment	34	886	0	0	0	0.0%	0	0.0%	0	0.0%
Tax Reporting Service	34	886	0	0	0	0.0%	0	0.0%	0	0.0%
Western Apparel	34	886	0	0	0	0.0%	0	0.0%	0	0.0%
Disability Access Equipment	33	887	0	0	0	0.0%	0	0.0%	0	0.0%
Paper Manufacturers	33	887	0	0	0	0.0%	0	0.0%	0	0.0%
Quilts	33	887	0	0	0	0.0%	0	0.0%	0	0.0%

Canada BBB
2008 Statistics
Sorted by Complaint

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Television Program Producers	33	887	0	0	0	0.0%	0	0.0%	0	0.0%
Upholstery and Rug Cleaning	33	887	0	0	0	0.0%	0	0.0%	0	0.0%
Aviation Services	32	888	0	0	0	0.0%	0	0.0%	0	0.0%
Floors-Raised	32	888	0	0	0	0.0%	0	0.0%	0	0.0%
Fraternal Organizations	32	888	0	0	0	0.0%	0	0.0%	0	0.0%
Oil Producers	32	888	0	0	0	0.0%	0	0.0%	0	0.0%
Scales	32	888	0	0	0	0.0%	0	0.0%	0	0.0%
Utilities Underground-Locating	32	888	0	0	0	0.0%	0	0.0%	0	0.0%
Campers-Service & Repair	31	889	0	0	0	0.0%	0	0.0%	0	0.0%
Compressors	31	889	0	0	0	0.0%	0	0.0%	0	0.0%
Electronic Instruments	31	889	0	0	0	0.0%	0	0.0%	0	0.0%
Electronic Power Supplies	31	889	0	0	0	0.0%	0	0.0%	0	0.0%
Envelopes-Wholesale & Manufacturers	31	889	0	0	0	0.0%	0	0.0%	0	0.0%
Intercoms Systems & Service(s)	31	889	0	0	0	0.0%	0	0.0%	0	0.0%
Mining Companies	31	889	0	0	0	0.0%	0	0.0%	0	0.0%
Rope	31	889	0	0	0	0.0%	0	0.0%	0	0.0%
Adult Entertainment	30	890	0	0	0	0.0%	0	0.0%	0	0.0%
Boarding Houses	30	890	0	0	0	0.0%	0	0.0%	0	0.0%
Butchers Equipment & Supplies	30	890	0	0	0	0.0%	0	0.0%	0	0.0%
Dock Builders	30	890	0	0	0	0.0%	0	0.0%	0	0.0%
Dry Cleaners - Equipment - Wholesales	30	890	0	0	0	0.0%	0	0.0%	0	0.0%
Fiber Glass Products	30	890	0	0	0	0.0%	0	0.0%	0	0.0%
Livestock Breeders	30	890	0	0	0	0.0%	0	0.0%	0	0.0%
Locksmiths Equipment & Supplies	30	890	0	0	0	0.0%	0	0.0%	0	0.0%
Riding Apparel & Equipment	30	890	0	0	0	0.0%	0	0.0%	0	0.0%
Table Tennis Equipment	30	890	0	0	0	0.0%	0	0.0%	0	0.0%
Aviation Consultants	29	891	0	0	0	0.0%	0	0.0%	0	0.0%
Casters & Glides	29	891	0	0	0	0.0%	0	0.0%	0	0.0%
Insurance-Disability	29	891	0	0	0	0.0%	0	0.0%	0	0.0%
Lamps & Lamp Shades-Retail	29	891	0	0	0	0.0%	0	0.0%	0	0.0%
Leather Cleaning	29	891	0	0	0	0.0%	0	0.0%	0	0.0%
Libraries-Public	29	891	0	0	0	0.0%	0	0.0%	0	0.0%
Pallets & Skids	29	891	0	0	0	0.0%	0	0.0%	0	0.0%
Salt	29	891	0	0	0	0.0%	0	0.0%	0	0.0%
Soaps & Detergents	29	891	0	0	0	0.0%	0	0.0%	0	0.0%
Tools-Cutting	29	891	0	0	0	0.0%	0	0.0%	0	0.0%
Window Security Laminates	29	891	0	0	0	0.0%	0	0.0%	0	0.0%
Auto Smog Inspection	28	892	0	0	0	0.0%	0	0.0%	0	0.0%
Ceiling Cleaning	28	892	0	0	0	0.0%	0	0.0%	0	0.0%
Fishing Charters	28	892	0	0	0	0.0%	0	0.0%	0	0.0%
Language Training Aids	28	892	0	0	0	0.0%	0	0.0%	0	0.0%
Steel Erectors	28	892	0	0	0	0.0%	0	0.0%	0	0.0%
Wicker Products	28	892	0	0	0	0.0%	0	0.0%	0	0.0%
Air Pollution Control	27	893	0	0	0	0.0%	0	0.0%	0	0.0%
Art Restoration & Conservation	27	893	0	0	0	0.0%	0	0.0%	0	0.0%
Bags-Plastic	27	893	0	0	0	0.0%	0	0.0%	0	0.0%
Boating Instruction	27	893	0	0	0	0.0%	0	0.0%	0	0.0%

Canada BBB
2008 Statistics
Sorted by Complaint

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Dairies	27	893	0	0	0	0.0%	0	0.0%	0	0.0%
Engineering Reports	27	893	0	0	0	0.0%	0	0.0%	0	0.0%
Feed Dealers	27	893	0	0	0	0.0%	0	0.0%	0	0.0%
Fire Department Equipment & Supplies	27	893	0	0	0	0.0%	0	0.0%	0	0.0%
Hose Couplings & Fittings	27	893	0	0	0	0.0%	0	0.0%	0	0.0%
Information Technology Services	27	893	0	0	0	0.0%	0	0.0%	0	0.0%
Laminations-Plastic, Paper, Etc	27	893	0	0	0	0.0%	0	0.0%	0	0.0%
Transit Lines	27	893	0	0	0	0.0%	0	0.0%	0	0.0%
Tubing-Metal	27	893	0	0	0	0.0%	0	0.0%	0	0.0%
Window Cleaning Equipment & Supplies	27	893	0	0	0	0.0%	0	0.0%	0	0.0%
Wire & Cable-Electric	27	893	0	0	0	0.0%	0	0.0%	0	0.0%
Boilers-Repair & Cleaning	26	897	0	0	0	0.0%	0	0.0%	0	0.0%
Cake Decorating Equipment & Supplies	26	899	0	0	0	0.0%	0	0.0%	0	0.0%
Layouts-Office, Factory, Etc	26	901	0	0	0	0.0%	0	0.0%	0	0.0%
Meters	26	902	0	0	0	0.0%	0	0.0%	0	0.0%
Musicians	26	903	0	0	0	0.0%	0	0.0%	0	0.0%
Plastics-Foam	26	904	0	0	0	0.0%	0	0.0%	0	0.0%
Printers-Glass, Metal, Plastic, Etc.	26	905	0	0	0	0.0%	0	0.0%	0	0.0%
Rubber Stamps	26	907	0	0	0	0.0%	0	0.0%	0	0.0%
Steam Cleaning-Industrial	26	909	0	0	0	0.0%	0	0.0%	0	0.0%
Store Fronts	26	910	0	0	0	0.0%	0	0.0%	0	0.0%
Work Clothes-Retail	26	910	0	0	0	0.0%	0	0.0%	0	0.0%
Candy & Confectionery - Wholesale & Manufacturers	25	911	0	0	0	0.0%	0	0.0%	0	0.0%
Drywall Contractors Equipment & Supplies	25	911	0	0	0	0.0%	0	0.0%	0	0.0%
Engineers - Structural	25	911	0	0	0	0.0%	0	0.0%	0	0.0%
Fur Cleaning & Dyeing-Retail	25	911	0	0	0	0.0%	0	0.0%	0	0.0%
Group Homes	25	911	0	0	0	0.0%	0	0.0%	0	0.0%
Ice	25	911	0	0	0	0.0%	0	0.0%	0	0.0%
Landscape Lighting	25	911	0	0	0	0.0%	0	0.0%	0	0.0%
Literary Agents	25	911	0	0	0	0.0%	0	0.0%	0	0.0%
Maps-Dealers	25	911	0	0	0	0.0%	0	0.0%	0	0.0%
Office Furniture & Equipment - Repair & Refinishing	25	911	0	0	0	0.0%	0	0.0%	0	0.0%
Paint-Wholesale & Manufacturers	25	911	0	0	0	0.0%	0	0.0%	0	0.0%
Shirts-Wholesale & Manufacturers	25	911	0	0	0	0.0%	0	0.0%	0	0.0%
Armored Car Service	24	912	0	0	0	0.0%	0	0.0%	0	0.0%
Beauty Pageants	24	912	0	0	0	0.0%	0	0.0%	0	0.0%
Ceramic Products-Decorative	24	912	0	0	0	0.0%	0	0.0%	0	0.0%
Fuel Economizers	24	912	0	0	0	0.0%	0	0.0%	0	0.0%
Livestock Auction Markets	24	912	0	0	0	0.0%	0	0.0%	0	0.0%
Lubricating Devices & Systems	24	912	0	0	0	0.0%	0	0.0%	0	0.0%
Sausages	24	912	0	0	0	0.0%	0	0.0%	0	0.0%
Screen Repair	24	912	0	0	0	0.0%	0	0.0%	0	0.0%
Waterbeds-Dealers	24	912	0	0	0	0.0%	0	0.0%	0	0.0%

Canada BBB
2008 Statistics
Sorted by Complaint

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Engineers - Mechanical	23	913	0	0	0	0.0%	0	0.0%	0	0.0%
Grouting Compounds	23	913	0	0	0	0.0%	0	0.0%	0	0.0%
Mobile Homes-Repair & Service	23	913	0	0	0	0.0%	0	0.0%	0	0.0%
Mountain Climbing Equipment	23	913	0	0	0	0.0%	0	0.0%	0	0.0%
Shoppers News Publications	23	913	0	0	0	0.0%	0	0.0%	0	0.0%
Watches-Wholesale & Manufacturers	23	913	0	0	0	0.0%	0	0.0%	0	0.0%
Aircraft Engines	22	914	0	0	0	0.0%	0	0.0%	0	0.0%
Auto Bumpers, Guards & Grilles	22	914	0	0	0	0.0%	0	0.0%	0	0.0%
Auto Repair-Mobile	22	914	0	0	0	0.0%	0	0.0%	0	0.0%
Brass Fabricators	22	914	0	0	0	0.0%	0	0.0%	0	0.0%
Martial Arts Supplies & Equipment	22	914	0	0	0	0.0%	0	0.0%	0	0.0%
Mobile Telephone Service	22	914	0	0	0	0.0%	0	0.0%	0	0.0%
Motion Picture Film Distributors & Exchange	22	914	0	0	0	0.0%	0	0.0%	0	0.0%
Reflexologists	22	914	0	0	0	0.0%	0	0.0%	0	0.0%
Rust Preventatives & Removers	22	914	0	0	0	0.0%	0	0.0%	0	0.0%
Carpet & Rug Dyers	21	915	0	0	0	0.0%	0	0.0%	0	0.0%
Chain Letters	21	915	0	0	0	0.0%	0	0.0%	0	0.0%
Church Supplies	21	915	0	0	0	0.0%	0	0.0%	0	0.0%
Cremation Urns	21	915	0	0	0	0.0%	0	0.0%	0	0.0%
Gardening Hand Tools	21	915	0	0	0	0.0%	0	0.0%	0	0.0%
Heat Supply Companies	21	915	0	0	0	0.0%	0	0.0%	0	0.0%
Hydraulic Equipment Repair	21	915	0	0	0	0.0%	0	0.0%	0	0.0%
Radiotelephone Communications - Common Carrier	21	915	0	0	0	0.0%	0	0.0%	0	0.0%
Carpet Layers Equipment & Supplies	20	916	0	0	0	0.0%	0	0.0%	0	0.0%
Electric Motors-Supplies & Parts	20	916	0	0	0	0.0%	0	0.0%	0	0.0%
Engravers-Metal	20	916	0	0	0	0.0%	0	0.0%	0	0.0%
Insurance-Senior Products	20	916	0	0	0	0.0%	0	0.0%	0	0.0%
Motel & Hotel Management	20	916	0	0	0	0.0%	0	0.0%	0	0.0%
Oil Well Drilling	20	916	0	0	0	0.0%	0	0.0%	0	0.0%
Pipe Fittings	20	916	0	0	0	0.0%	0	0.0%	0	0.0%
Recreation Program Consultants	20	916	0	0	0	0.0%	0	0.0%	0	0.0%
Sewing Instruction	20	916	0	0	0	0.0%	0	0.0%	0	0.0%
Ski Tours	20	916	0	0	0	0.0%	0	0.0%	0	0.0%
Title Companies & Agents	20	916	0	0	0	0.0%	0	0.0%	0	0.0%
Window Shades-Equipment & Supplies	20	916	0	0	0	0.0%	0	0.0%	0	0.0%
Wood Preserving	20	916	0	0	0	0.0%	0	0.0%	0	0.0%
Advertising-Radio	19	917	0	0	0	0.0%	0	0.0%	0	0.0%
Aircraft Ground Support & Service Equipment	19	917	0	0	0	0.0%	0	0.0%	0	0.0%
Chewing Gum	19	917	0	0	0	0.0%	0	0.0%	0	0.0%
Escort Service-Personal	19	917	0	0	0	0.0%	0	0.0%	0	0.0%
Grease Traps	19	917	0	0	0	0.0%	0	0.0%	0	0.0%
Oil Well Equipment & Supplies	19	917	0	0	0	0.0%	0	0.0%	0	0.0%
Ponzi Schemes	19	917	0	0	0	0.0%	0	0.0%	0	0.0%
Restaurant Management	19	917	0	0	0	0.0%	0	0.0%	0	0.0%
Teleconference Service	19	917	0	0	0	0.0%	0	0.0%	0	0.0%

Canada BBB
2008 Statistics
Sorted by Complaint

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Valves	19	917	0	0	0	0.0%	0	0.0%	0	0.0%
Advertising-Indoor	18	918	0	0	0	0.0%	0	0.0%	0	0.0%
Audio-Visual Equipment-Wholesale & Manufacturers	18	918	0	0	0	0.0%	0	0.0%	0	0.0%
Chamois Skins	18	918	0	0	0	0.0%	0	0.0%	0	0.0%
Dentist-Orthodontist	18	918	0	0	0	0.0%	0	0.0%	0	0.0%
Fish Processors	18	918	0	0	0	0.0%	0	0.0%	0	0.0%
Glass Coating & Tinting Materials	18	918	0	0	0	0.0%	0	0.0%	0	0.0%
Historical Places	18	918	0	0	0	0.0%	0	0.0%	0	0.0%
Locks-Wholesale & Manufacturers	18	918	0	0	0	0.0%	0	0.0%	0	0.0%
Microfilm Service, Equipment & Supplies	18	918	0	0	0	0.0%	0	0.0%	0	0.0%
Plants - Interior Design & Maintenance	18	918	0	0	0	0.0%	0	0.0%	0	0.0%
Race Tracks	18	918	0	0	0	0.0%	0	0.0%	0	0.0%
Student Exchange Programs	18	918	0	0	0	0.0%	0	0.0%	0	0.0%
Truck Stops	18	918	0	0	0	0.0%	0	0.0%	0	0.0%
Vibration Control	18	918	0	0	0	0.0%	0	0.0%	0	0.0%
Wood Finishing	18	918	0	0	0	0.0%	0	0.0%	0	0.0%
Acoustical Consultants	17	919	0	0	0	0.0%	0	0.0%	0	0.0%
Animal Health Products	17	919	0	0	0	0.0%	0	0.0%	0	0.0%
Asbestos Consulting & Testing	17	919	0	0	0	0.0%	0	0.0%	0	0.0%
Boat Launching	17	919	0	0	0	0.0%	0	0.0%	0	0.0%
Craft Instruction	17	919	0	0	0	0.0%	0	0.0%	0	0.0%
Dental Service Plans	17	919	0	0	0	0.0%	0	0.0%	0	0.0%
Educational Research	17	919	0	0	0	0.0%	0	0.0%	0	0.0%
Engineers - Civil	17	919	0	0	0	0.0%	0	0.0%	0	0.0%
Government - Auctions & Job Listing Services	17	919	0	0	0	0.0%	0	0.0%	0	0.0%
Horse Training	17	919	0	0	0	0.0%	0	0.0%	0	0.0%
Insured Property Replacement Service	17	919	0	0	0	0.0%	0	0.0%	0	0.0%
Liquors-Wholesale	17	919	0	0	0	0.0%	0	0.0%	0	0.0%
Oils-Lubricating	17	919	0	0	0	0.0%	0	0.0%	0	0.0%
Powder Processing-Industrial	17	919	0	0	0	0.0%	0	0.0%	0	0.0%
Ranges & Ovens-Supplies & Parts	17	919	0	0	0	0.0%	0	0.0%	0	0.0%
Video Tapes & Discs-Wholesale & Manufacturers	17	919	0	0	0	0.0%	0	0.0%	0	0.0%
Adhesives & Glues	16	920	0	0	0	0.0%	0	0.0%	0	0.0%
Bearings	16	920	0	0	0	0.0%	0	0.0%	0	0.0%
Cabinet Equipment & Supplies	16	920	0	0	0	0.0%	0	0.0%	0	0.0%
Gas - Industrial & Medical - Cylinder & Bulk	16	920	0	0	0	0.0%	0	0.0%	0	0.0%
Gates	16	920	0	0	0	0.0%	0	0.0%	0	0.0%
Handball Courts	16	920	0	0	0	0.0%	0	0.0%	0	0.0%
Industrial Developments	16	920	0	0	0	0.0%	0	0.0%	0	0.0%
Karaoke Machines & Tapes	16	920	0	0	0	0.0%	0	0.0%	0	0.0%
Kennels Equipment & Supplies	16	920	0	0	0	0.0%	0	0.0%	0	0.0%
Oil-Crude-Purchasing	16	920	0	0	0	0.0%	0	0.0%	0	0.0%

Canada BBB
2008 Statistics
Sorted by Complaint

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Organs	16	920	0	0	0	0.0%	0	0.0%	0	0.0%
Paving, Painting, Home Improvement - Itinerant Workers	16	920	0	0	0	0.0%	0	0.0%	0	0.0%
Post-Construction Clean Up	16	920	0	0	0	0.0%	0	0.0%	0	0.0%
Rubber Stamps-Manufacturers Equipment & Supplies	16	920	0	0	0	0.0%	0	0.0%	0	0.0%
Television & Radio Broadcast Schools	16	920	0	0	0	0.0%	0	0.0%	0	0.0%
Textile Fibers	16	920	0	0	0	0.0%	0	0.0%	0	0.0%
Agricultural Consultants	15	921	0	0	0	0.0%	0	0.0%	0	0.0%
Anchors-Marine	15	921	0	0	0	0.0%	0	0.0%	0	0.0%
Bakers Equipment	15	921	0	0	0	0.0%	0	0.0%	0	0.0%
Contest Arranging & Judging	15	921	0	0	0	0.0%	0	0.0%	0	0.0%
Data Processing Equipment-Maintenance	15	921	0	0	0	0.0%	0	0.0%	0	0.0%
Duty Free Shops	15	921	0	0	0	0.0%	0	0.0%	0	0.0%
Electric Motors-Manufacturers & Distributors	15	921	0	0	0	0.0%	0	0.0%	0	0.0%
Hardware Consultants	15	921	0	0	0	0.0%	0	0.0%	0	0.0%
Horse Dealers	15	921	0	0	0	0.0%	0	0.0%	0	0.0%
Insurance-Dental	15	921	0	0	0	0.0%	0	0.0%	0	0.0%
Lumber Inspectors	15	921	0	0	0	0.0%	0	0.0%	0	0.0%
Organs-Tune & Repair	15	921	0	0	0	0.0%	0	0.0%	0	0.0%
Posters	15	921	0	0	0	0.0%	0	0.0%	0	0.0%
Speech & Language Pathologists	15	921	0	0	0	0.0%	0	0.0%	0	0.0%
Staples, Staplers & Tackers	15	921	0	0	0	0.0%	0	0.0%	0	0.0%
Time Recorders	15	921	0	0	0	0.0%	0	0.0%	0	0.0%
Bottles-Used	14	922	0	0	0	0.0%	0	0.0%	0	0.0%
Cable Splicing	14	922	0	0	0	0.0%	0	0.0%	0	0.0%
Chinese Food Products	14	922	0	0	0	0.0%	0	0.0%	0	0.0%
Containerized Freight Service	14	922	0	0	0	0.0%	0	0.0%	0	0.0%
Door Frames	14	922	0	0	0	0.0%	0	0.0%	0	0.0%
Encyclopedia & Book Sales	14	922	0	0	0	0.0%	0	0.0%	0	0.0%
Glassware-Wholesale & Manufacturers	14	922	0	0	0	0.0%	0	0.0%	0	0.0%
Golf Instruction	14	922	0	0	0	0.0%	0	0.0%	0	0.0%
Heat Exchangers	14	922	0	0	0	0.0%	0	0.0%	0	0.0%
Hydroponics-Equipment & Supplies	14	922	0	0	0	0.0%	0	0.0%	0	0.0%
Parking Meters	14	922	0	0	0	0.0%	0	0.0%	0	0.0%
Printed & Etched Circuits	14	922	0	0	0	0.0%	0	0.0%	0	0.0%
Pumps-Supplies & Parts	14	922	0	0	0	0.0%	0	0.0%	0	0.0%
Stone-Cast	14	922	0	0	0	0.0%	0	0.0%	0	0.0%
Tags	14	922	0	0	0	0.0%	0	0.0%	0	0.0%
Telephone Solicitation Companies	14	922	0	0	0	0.0%	0	0.0%	0	0.0%
Tire Retread & Repair-Equipment & Supplies	14	922	0	0	0	0.0%	0	0.0%	0	0.0%
Cams-Grinding & Cutting	13	923	0	0	0	0.0%	0	0.0%	0	0.0%
Car Loading & Unloading	13	923	0	0	0	0.0%	0	0.0%	0	0.0%
Catalog Showrooms	13	923	0	0	0	0.0%	0	0.0%	0	0.0%
Cement-Wholesale & Manufacturers	13	923	0	0	0	0.0%	0	0.0%	0	0.0%

Canada BBB
2008 Statistics
Sorted by Complaint

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Clean Room Facilities	13	923	0	0	0	0.0%	0	0.0%	0	0.0%
Door Closers & Checks	13	923	0	0	0	0.0%	0	0.0%	0	0.0%
Driving Training Equipment	13	923	0	0	0	0.0%	0	0.0%	0	0.0%
Eggs	13	923	0	0	0	0.0%	0	0.0%	0	0.0%
Electric Switchboards	13	923	0	0	0	0.0%	0	0.0%	0	0.0%
Electronics Research & Development	13	923	0	0	0	0.0%	0	0.0%	0	0.0%
Fax Equipment & Systems	13	923	0	0	0	0.0%	0	0.0%	0	0.0%
Hardware-Builders	13	923	0	0	0	0.0%	0	0.0%	0	0.0%
Housewares-Wholesale & Manufacturers	13	923	0	0	0	0.0%	0	0.0%	0	0.0%
Incentive Programs	13	923	0	0	0	0.0%	0	0.0%	0	0.0%
International Trade Consultants	13	923	0	0	0	0.0%	0	0.0%	0	0.0%
Ladders	13	923	0	0	0	0.0%	0	0.0%	0	0.0%
Law Books	13	923	0	0	0	0.0%	0	0.0%	0	0.0%
Linens-Wholesale & Manufacturers	13	923	0	0	0	0.0%	0	0.0%	0	0.0%
Medical Record Service	13	923	0	0	0	0.0%	0	0.0%	0	0.0%
Mobile Homes-Rent & Lease	13	923	0	0	0	0.0%	0	0.0%	0	0.0%
Music Instruction-Vocal	13	923	0	0	0	0.0%	0	0.0%	0	0.0%
Physicians & Surgeons-Orthopedic Surgery	13	923	0	0	0	0.0%	0	0.0%	0	0.0%
Savings & Loan Associations	13	923	0	0	0	0.0%	0	0.0%	0	0.0%
Sewing Machines-Supplies & Parts	13	923	0	0	0	0.0%	0	0.0%	0	0.0%
Tattoos-Removed	13	923	0	0	0	0.0%	0	0.0%	0	0.0%
Treatment Centers & Rest Homes - Information & Placement	13	923	0	0	0	0.0%	0	0.0%	0	0.0%
Aircraft Dealers	12	924	0	0	0	0.0%	0	0.0%	0	0.0%
Art Metal Work	12	924	0	0	0	0.0%	0	0.0%	0	0.0%
Bolts & Nuts	12	924	0	0	0	0.0%	0	0.0%	0	0.0%
Brewers Equipment & Supplies	12	924	0	0	0	0.0%	0	0.0%	0	0.0%
Carpet & Rug Binding Machines	12	924	0	0	0	0.0%	0	0.0%	0	0.0%
China & Crystal-Repair	12	924	0	0	0	0.0%	0	0.0%	0	0.0%
Cleaners & Dyers Equipment & Supplies	12	924	0	0	0	0.0%	0	0.0%	0	0.0%
Coins & Tokens-Manufacturers	12	924	0	0	0	0.0%	0	0.0%	0	0.0%
Die Cutting	12	924	0	0	0	0.0%	0	0.0%	0	0.0%
Drapery & Curtain Cleaners	12	924	0	0	0	0.0%	0	0.0%	0	0.0%
Drive Shafts	12	924	0	0	0	0.0%	0	0.0%	0	0.0%
Encyclopedias	12	924	0	0	0	0.0%	0	0.0%	0	0.0%
Fashion Consultants	12	924	0	0	0	0.0%	0	0.0%	0	0.0%
Hostels	12	924	0	0	0	0.0%	0	0.0%	0	0.0%
Humidifying Apparatus	12	924	0	0	0	0.0%	0	0.0%	0	0.0%
Japanese Food Products	12	924	0	0	0	0.0%	0	0.0%	0	0.0%
Junk Dealers	12	924	0	0	0	0.0%	0	0.0%	0	0.0%
Lawyers - Patent	12	924	0	0	0	0.0%	0	0.0%	0	0.0%
Lie Detection Service	12	924	0	0	0	0.0%	0	0.0%	0	0.0%
Occupational Therapists	12	924	0	0	0	0.0%	0	0.0%	0	0.0%
Paving Equipment	12	924	0	0	0	0.0%	0	0.0%	0	0.0%
Plating Equipment & Supplies	12	924	0	0	0	0.0%	0	0.0%	0	0.0%
Roommate Referral Service	12	924	0	0	0	0.0%	0	0.0%	0	0.0%

Canada BBB
2008 Statistics
Sorted by Complaint

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Screen Printing-Equipment & Supplies	12	924	0	0	0	0.0%	0	0.0%	0	0.0%
Ship Brokers	12	924	0	0	0	0.0%	0	0.0%	0	0.0%
Slip Covers	12	924	0	0	0	0.0%	0	0.0%	0	0.0%
Truck Painting & Lettering	12	924	0	0	0	0.0%	0	0.0%	0	0.0%
Water Companies-Utility	12	924	0	0	0	0.0%	0	0.0%	0	0.0%
Yogurt	12	924	0	0	0	0.0%	0	0.0%	0	0.0%
Amusement Devices	11	925	0	0	0	0.0%	0	0.0%	0	0.0%
Bird Feeders & Houses	11	925	0	0	0	0.0%	0	0.0%	0	0.0%
Boat Renting & Leasing	11	925	0	0	0	0.0%	0	0.0%	0	0.0%
Boxes-Specialty & Fancy	11	925	0	0	0	0.0%	0	0.0%	0	0.0%
Buckles	11	925	0	0	0	0.0%	0	0.0%	0	0.0%
Cookies & Crackers	11	925	0	0	0	0.0%	0	0.0%	0	0.0%
Energy Conservation Products & Services	11	925	0	0	0	0.0%	0	0.0%	0	0.0%
Engraving Equipment & Supplies	11	925	0	0	0	0.0%	0	0.0%	0	0.0%
Farm Supplies	11	925	0	0	0	0.0%	0	0.0%	0	0.0%
Filling Machinery	11	925	0	0	0	0.0%	0	0.0%	0	0.0%
Filters-Air & Gas	11	925	0	0	0	0.0%	0	0.0%	0	0.0%
Glass-Block	11	925	0	0	0	0.0%	0	0.0%	0	0.0%
Lenses	11	925	0	0	0	0.0%	0	0.0%	0	0.0%
Lightning Protection Equipment	11	925	0	0	0	0.0%	0	0.0%	0	0.0%
Machine Tools-Repair & Rebuild	11	925	0	0	0	0.0%	0	0.0%	0	0.0%
Millwrights	11	925	0	0	0	0.0%	0	0.0%	0	0.0%
Motorcycles-Renting & Leasing	11	925	0	0	0	0.0%	0	0.0%	0	0.0%
Musical Instruments-Wholesale & Manufacturers	11	925	0	0	0	0.0%	0	0.0%	0	0.0%
Novelties-Wholesale & Manufacturers	11	925	0	0	0	0.0%	0	0.0%	0	0.0%
Oil Field Equipment & Supplies	11	925	0	0	0	0.0%	0	0.0%	0	0.0%
Oriental Goods-Retail	11	925	0	0	0	0.0%	0	0.0%	0	0.0%
Patent Attorneys	11	925	0	0	0	0.0%	0	0.0%	0	0.0%
Power Plant Consultants	11	925	0	0	0	0.0%	0	0.0%	0	0.0%
Skate Sharpening	11	925	0	0	0	0.0%	0	0.0%	0	0.0%
Water Skiing Equipment & Supplies	11	925	0	0	0	0.0%	0	0.0%	0	0.0%
Wine Brokers	11	925	0	0	0	0.0%	0	0.0%	0	0.0%
Acoustical Materials	10	926	0	0	0	0.0%	0	0.0%	0	0.0%
Aerospace Research & Development	10	926	0	0	0	0.0%	0	0.0%	0	0.0%
Art Organizations & Information	10	926	0	0	0	0.0%	0	0.0%	0	0.0%
Artificial Turf	10	926	0	0	0	0.0%	0	0.0%	0	0.0%
Bill Paying Service	10	926	0	0	0	0.0%	0	0.0%	0	0.0%
Blankets	10	926	0	0	0	0.0%	0	0.0%	0	0.0%
Brick-Clay-Common & Face	10	926	0	0	0	0.0%	0	0.0%	0	0.0%
Brushes	10	926	0	0	0	0.0%	0	0.0%	0	0.0%
Bus Lines Ticket Agencies	10	926	0	0	0	0.0%	0	0.0%	0	0.0%
Carpet & Rug Renting	10	926	0	0	0	0.0%	0	0.0%	0	0.0%
Caskets	10	926	0	0	0	0.0%	0	0.0%	0	0.0%
Crematories	10	926	0	0	0	0.0%	0	0.0%	0	0.0%
Editorial Services	10	926	0	0	0	0.0%	0	0.0%	0	0.0%
Golf Practice Ranges	10	926	0	0	0	0.0%	0	0.0%	0	0.0%
Industrial Hygiene Consultants	10	926	0	0	0	0.0%	0	0.0%	0	0.0%

Canada BBB
2008 Statistics
Sorted by Complaint

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Labor Relations Consultants	10	926	0	0	0	0.0%	0	0.0%	0	0.0%
Lapidaries	10	926	0	0	0	0.0%	0	0.0%	0	0.0%
Pension & Profit Sharing Plans	10	926	0	0	0	0.0%	0	0.0%	0	0.0%
Pipe & Boiler Covering Contractors	10	926	0	0	0	0.0%	0	0.0%	0	0.0%
Radio Station Equipment	10	926	0	0	0	0.0%	0	0.0%	0	0.0%
Recruitment Services	10	926	0	0	0	0.0%	0	0.0%	0	0.0%
Rubber Products	10	926	0	0	0	0.0%	0	0.0%	0	0.0%
Smelters & Refiners Equipment & Supplies	10	926	0	0	0	0.0%	0	0.0%	0	0.0%
Trailers-Horse	10	926	0	0	0	0.0%	0	0.0%	0	0.0%
X-Ray Labs-Medical & Dental	10	926	0	0	0	0.0%	0	0.0%	0	0.0%
Artists-Commercial	9	927	0	0	0	0.0%	0	0.0%	0	0.0%
Bar Coding Service	9	927	0	0	0	0.0%	0	0.0%	0	0.0%
Candy & Confectionery Brokers	9	927	0	0	0	0.0%	0	0.0%	0	0.0%
Candy & Confectionery Manufacturer Equip & Supplies	9	927	0	0	0	0.0%	0	0.0%	0	0.0%
Chemical Cleaning-Industrial	9	927	0	0	0	0.0%	0	0.0%	0	0.0%
Cigar, Cigarette & Tobacco Manufacturers	9	927	0	0	0	0.0%	0	0.0%	0	0.0%
Clocks-Wholesale & Manufacturers	9	927	0	0	0	0.0%	0	0.0%	0	0.0%
Coin Cards	9	927	0	0	0	0.0%	0	0.0%	0	0.0%
Compactors - Waste - Industrial & Commercial	9	927	0	0	0	0.0%	0	0.0%	0	0.0%
Dentistry-Children	9	927	0	0	0	0.0%	0	0.0%	0	0.0%
Diamond Buyers	9	927	0	0	0	0.0%	0	0.0%	0	0.0%
Display Installation Service	9	927	0	0	0	0.0%	0	0.0%	0	0.0%
Drapery Trimmings	9	927	0	0	0	0.0%	0	0.0%	0	0.0%
Embroideries-Uniform	9	927	0	0	0	0.0%	0	0.0%	0	0.0%
Foam & Sponge Rubber	9	927	0	0	0	0.0%	0	0.0%	0	0.0%
Golf Courses-Miniature	9	927	0	0	0	0.0%	0	0.0%	0	0.0%
Greeting Cards-Wholesale & Manufacturers	9	927	0	0	0	0.0%	0	0.0%	0	0.0%
Heat Recovery Equipment & Systems	9	927	0	0	0	0.0%	0	0.0%	0	0.0%
Logging Equipment & Supplies	9	927	0	0	0	0.0%	0	0.0%	0	0.0%
Lumber Mill Representatives	9	927	0	0	0	0.0%	0	0.0%	0	0.0%
Machinery Movers & Erectors	9	927	0	0	0	0.0%	0	0.0%	0	0.0%
Minerals	9	927	0	0	0	0.0%	0	0.0%	0	0.0%
Oil Field Supplies	9	927	0	0	0	0.0%	0	0.0%	0	0.0%
Oil Well Drilling Mud & Additives	9	927	0	0	0	0.0%	0	0.0%	0	0.0%
Physicians & Surgeons-Radiology	9	927	0	0	0	0.0%	0	0.0%	0	0.0%
Pumping Contractors	9	927	0	0	0	0.0%	0	0.0%	0	0.0%
Sandwiches	9	927	0	0	0	0.0%	0	0.0%	0	0.0%
Shelving	9	927	0	0	0	0.0%	0	0.0%	0	0.0%
Shoe Manufacturers Supplies	9	927	0	0	0	0.0%	0	0.0%	0	0.0%
Skating Instruction	9	927	0	0	0	0.0%	0	0.0%	0	0.0%
Tanks-Fiber Glass, Plastic Etc.	9	927	0	0	0	0.0%	0	0.0%	0	0.0%
Upholsterers Supplies	9	927	0	0	0	0.0%	0	0.0%	0	0.0%
Air Pollution Measuring Service	8	928	0	0	0	0.0%	0	0.0%	0	0.0%

Canada BBB
2008 Statistics
Sorted by Complaint

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Animation Mechanics - Display, Sign, Etc.	8	928	0	0	0	0.0%	0	0.0%	0	0.0%
Boxes-Paper	8	928	0	0	0	0.0%	0	0.0%	0	0.0%
Church Furnishings	8	928	0	0	0	0.0%	0	0.0%	0	0.0%
Concrete Reinforcements	8	928	0	0	0	0.0%	0	0.0%	0	0.0%
Cosmetic & Toiletry Preparations - Manufacturers	8	928	0	0	0	0.0%	0	0.0%	0	0.0%
Display Fixtures & Materials	8	928	0	0	0	0.0%	0	0.0%	0	0.0%
Dyers	8	928	0	0	0	0.0%	0	0.0%	0	0.0%
Electric Heating Equipment-Wholesale & Manufacturers	8	928	0	0	0	0.0%	0	0.0%	0	0.0%
Electrotype Equipment & Supplies	8	928	0	0	0	0.0%	0	0.0%	0	0.0%
Heat Sealing	8	928	0	0	0	0.0%	0	0.0%	0	0.0%
Hog Farms	8	928	0	0	0	0.0%	0	0.0%	0	0.0%
Insurance-Marine	8	928	0	0	0	0.0%	0	0.0%	0	0.0%
Lawyers-Mediation & Arbitration	8	928	0	0	0	0.0%	0	0.0%	0	0.0%
Livestock Feeding	8	928	0	0	0	0.0%	0	0.0%	0	0.0%
Lockers	8	928	0	0	0	0.0%	0	0.0%	0	0.0%
Magnets & Magnetic Devices	8	928	0	0	0	0.0%	0	0.0%	0	0.0%
Meat Packers Equipment & Supplies	8	928	0	0	0	0.0%	0	0.0%	0	0.0%
Motion Picture Film Editing	8	928	0	0	0	0.0%	0	0.0%	0	0.0%
Outplacement Consultants	8	928	0	0	0	0.0%	0	0.0%	0	0.0%
Pearls	8	928	0	0	0	0.0%	0	0.0%	0	0.0%
Pens & Pencils-Retail	8	928	0	0	0	0.0%	0	0.0%	0	0.0%
Physicians & Surgeons Information Bureaus	8	928	0	0	0	0.0%	0	0.0%	0	0.0%
Pile Driving	8	928	0	0	0	0.0%	0	0.0%	0	0.0%
Plastics-Research & Consulting	8	928	0	0	0	0.0%	0	0.0%	0	0.0%
Quilting	8	928	0	0	0	0.0%	0	0.0%	0	0.0%
Sewage Disposal Systems	8	928	0	0	0	0.0%	0	0.0%	0	0.0%
Technical Manual Preparation	8	928	0	0	0	0.0%	0	0.0%	0	0.0%
Television Sys & Equipment - Closed Circuit	8	928	0	0	0	0.0%	0	0.0%	0	0.0%
Wallboard & Plasterboard	8	928	0	0	0	0.0%	0	0.0%	0	0.0%
Washing Machines & Dryers - Dealers	8	928	0	0	0	0.0%	0	0.0%	0	0.0%
Aquariums-Lease & Maintenance	7	929	0	0	0	0.0%	0	0.0%	0	0.0%
Aquariums-Public	7	929	0	0	0	0.0%	0	0.0%	0	0.0%
Asbestos & Asbestos Products	7	929	0	0	0	0.0%	0	0.0%	0	0.0%
Barn Equipment	7	929	0	0	0	0.0%	0	0.0%	0	0.0%
Bottlers Equipment & Supplies	7	929	0	0	0	0.0%	0	0.0%	0	0.0%
Canvas Goods	7	929	0	0	0	0.0%	0	0.0%	0	0.0%
Chemical Plant Equipment & Supplies	7	929	0	0	0	0.0%	0	0.0%	0	0.0%
Chimney Lining Materials	7	929	0	0	0	0.0%	0	0.0%	0	0.0%
Chimneys-Prefabricated	7	929	0	0	0	0.0%	0	0.0%	0	0.0%
Cleaning Supplies by Internet	7	929	0	0	0	0.0%	0	0.0%	0	0.0%
Coats-Wholesale & Manufacturers	7	929	0	0	0	0.0%	0	0.0%	0	0.0%
Drills	7	929	0	0	0	0.0%	0	0.0%	0	0.0%
Fairgrounds	7	929	0	0	0	0.0%	0	0.0%	0	0.0%
Fallout Shelters - Consultants	7	929	0	0	0	0.0%	0	0.0%	0	0.0%

Canada BBB
2008 Statistics
Sorted by Complaint

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Fiber Glass Fabricators	7	929	0	0	0	0.0%	0	0.0%	0	0.0%
Fish Hatcheries	7	929	0	0	0	0.0%	0	0.0%	0	0.0%
Food Brokers	7	929	0	0	0	0.0%	0	0.0%	0	0.0%
Gambling Abuse & Addiction Info & Treatment	7	929	0	0	0	0.0%	0	0.0%	0	0.0%
Gaskets	7	929	0	0	0	0.0%	0	0.0%	0	0.0%
Glass Blowers	7	929	0	0	0	0.0%	0	0.0%	0	0.0%
Glass Circles & Specialty Shapes	7	929	0	0	0	0.0%	0	0.0%	0	0.0%
Guards - Machine	7	929	0	0	0	0.0%	0	0.0%	0	0.0%
Lawyers-Litigation	7	929	0	0	0	0.0%	0	0.0%	0	0.0%
Lumber-Drying	7	929	0	0	0	0.0%	0	0.0%	0	0.0%
Machinery-Specially Designed	7	929	0	0	0	0.0%	0	0.0%	0	0.0%
Mapping Services	7	929	0	0	0	0.0%	0	0.0%	0	0.0%
Meditation Instruction	7	929	0	0	0	0.0%	0	0.0%	0	0.0%
Metal Detecting Equipment	7	929	0	0	0	0.0%	0	0.0%	0	0.0%
Office Records-Destruction	7	929	0	0	0	0.0%	0	0.0%	0	0.0%
Oils-Waste	7	929	0	0	0	0.0%	0	0.0%	0	0.0%
Ovens-Bakers	7	929	0	0	0	0.0%	0	0.0%	0	0.0%
Parks	7	929	0	0	0	0.0%	0	0.0%	0	0.0%
Personal ServiceBureaus	7	929	0	0	0	0.0%	0	0.0%	0	0.0%
Petroleum Products	7	929	0	0	0	0.0%	0	0.0%	0	0.0%
Photographic Color Prints & Trans.	7	929	0	0	0	0.0%	0	0.0%	0	0.0%
Pipe Lining & Coating	7	929	0	0	0	0.0%	0	0.0%	0	0.0%
Plaster Craft Products & Supplies	7	929	0	0	0	0.0%	0	0.0%	0	0.0%
Recreational Vehicles-Storage	7	929	0	0	0	0.0%	0	0.0%	0	0.0%
Ski Equipment-Repair	7	929	0	0	0	0.0%	0	0.0%	0	0.0%
Soda Fountain Shops	7	929	0	0	0	0.0%	0	0.0%	0	0.0%
Spill Control Service	7	929	0	0	0	0.0%	0	0.0%	0	0.0%
Spraying Equipment	7	929	0	0	0	0.0%	0	0.0%	0	0.0%
Surveyors-Aerial	7	929	0	0	0	0.0%	0	0.0%	0	0.0%
Sweeping Service-Power	7	929	0	0	0	0.0%	0	0.0%	0	0.0%
Toy Manufacturers Supplies	7	929	0	0	0	0.0%	0	0.0%	0	0.0%
Truck Refrigeration Equipment	7	929	0	0	0	0.0%	0	0.0%	0	0.0%
Wall Cleaning	7	929	0	0	0	0.0%	0	0.0%	0	0.0%
Water Well Drilling Equipment & Supplies	7	929	0	0	0	0.0%	0	0.0%	0	0.0%
Antennas	6	930	0	0	0	0.0%	0	0.0%	0	0.0%
Auto Dealers-Custom Design & Replica	6	930	0	0	0	0.0%	0	0.0%	0	0.0%
Auto Floor Coverings	6	930	0	0	0	0.0%	0	0.0%	0	0.0%
Autographic Registers & Supplies	6	930	0	0	0	0.0%	0	0.0%	0	0.0%
Baby Accessories-Wholesale & Manufacturers	6	930	0	0	0	0.0%	0	0.0%	0	0.0%
Battery Charging Equipment	6	930	0	0	0	0.0%	0	0.0%	0	0.0%
Binders-Loose Leaf	6	930	0	0	0	0.0%	0	0.0%	0	0.0%
Buildings-Portable	6	930	0	0	0	0.0%	0	0.0%	0	0.0%
Caulking Materials & Equipment	6	930	0	0	0	0.0%	0	0.0%	0	0.0%
Ceramics-Equipment & Supplies	6	930	0	0	0	0.0%	0	0.0%	0	0.0%
Chains	6	930	0	0	0	0.0%	0	0.0%	0	0.0%

Canada BBB
2008 Statistics
Sorted by Complaint

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
City & Town Planners	6	930	0	0	0	0.0%	0	0.0%	0	0.0%
Cleaners & Dyers Supplies	6	930	0	0	0	0.0%	0	0.0%	0	0.0%
Columns	6	930	0	0	0	0.0%	0	0.0%	0	0.0%
Crystals-Industrial	6	930	0	0	0	0.0%	0	0.0%	0	0.0%
Divers	6	930	0	0	0	0.0%	0	0.0%	0	0.0%
Drapery & Curtain Fabric - Wholesale & Manufacturers	6	930	0	0	0	0.0%	0	0.0%	0	0.0%
Dressmaking Schools	6	930	0	0	0	0.0%	0	0.0%	0	0.0%
Economic Research & Analysis	6	930	0	0	0	0.0%	0	0.0%	0	0.0%
Electric Cars	6	930	0	0	0	0.0%	0	0.0%	0	0.0%
Emergency Shelters	6	930	0	0	0	0.0%	0	0.0%	0	0.0%
Glassware Decorators	6	930	0	0	0	0.0%	0	0.0%	0	0.0%
Government-US.	6	930	0	0	0	0.0%	0	0.0%	0	0.0%
Hair Ornaments	6	930	0	0	0	0.0%	0	0.0%	0	0.0%
Hospices	6	930	0	0	0	0.0%	0	0.0%	0	0.0%
Leak Detecting Instruments	6	930	0	0	0	0.0%	0	0.0%	0	0.0%
Library Research Service	6	930	0	0	0	0.0%	0	0.0%	0	0.0%
Lighting Equipment-Emergency	6	930	0	0	0	0.0%	0	0.0%	0	0.0%
Lubricants	6	930	0	0	0	0.0%	0	0.0%	0	0.0%
Metaphysicians	6	930	0	0	0	0.0%	0	0.0%	0	0.0%
Mining Consultants	6	930	0	0	0	0.0%	0	0.0%	0	0.0%
Mobile Homes Manufacturers Equipment & Supplies	6	930	0	0	0	0.0%	0	0.0%	0	0.0%
Mobile Homes-Equipment & Parts	6	930	0	0	0	0.0%	0	0.0%	0	0.0%
Nursery Stock Dealers	6	930	0	0	0	0.0%	0	0.0%	0	0.0%
Paneling	6	930	0	0	0	0.0%	0	0.0%	0	0.0%
Pet Waste Removal	6	930	0	0	0	0.0%	0	0.0%	0	0.0%
Pharmaceutical Machinery	6	930	0	0	0	0.0%	0	0.0%	0	0.0%
Physicians & Surgeons-Internal Medicine	6	930	0	0	0	0.0%	0	0.0%	0	0.0%
Pipe Inspection	6	930	0	0	0	0.0%	0	0.0%	0	0.0%
Pipes & Smokers Articles	6	930	0	0	0	0.0%	0	0.0%	0	0.0%
Plastics-Extruders	6	930	0	0	0	0.0%	0	0.0%	0	0.0%
Plastics-Reinforced	6	930	0	0	0	0.0%	0	0.0%	0	0.0%
Pneumatic Equipment Components	6	930	0	0	0	0.0%	0	0.0%	0	0.0%
Polyethylene Materials & Products	6	930	0	0	0	0.0%	0	0.0%	0	0.0%
Polyurethane Products	6	930	0	0	0	0.0%	0	0.0%	0	0.0%
Railroads - Freight	6	930	0	0	0	0.0%	0	0.0%	0	0.0%
Sewage Treatment Equipment	6	930	0	0	0	0.0%	0	0.0%	0	0.0%
Shavers-Electric Repair	6	930	0	0	0	0.0%	0	0.0%	0	0.0%
Shears & Scissors	6	930	0	0	0	0.0%	0	0.0%	0	0.0%
Shock Absorbers	6	930	0	0	0	0.0%	0	0.0%	0	0.0%
Social Security Service(s)	6	930	0	0	0	0.0%	0	0.0%	0	0.0%
Social Workers	6	930	0	0	0	0.0%	0	0.0%	0	0.0%
Steel Processing & Fabricating Equipment	6	930	0	0	0	0.0%	0	0.0%	0	0.0%
Tennis Equipment & Supplies	6	930	0	0	0	0.0%	0	0.0%	0	0.0%
Tool & Die Makers	6	930	0	0	0	0.0%	0	0.0%	0	0.0%
Weather Stripping	6	930	0	0	0	0.0%	0	0.0%	0	0.0%

Canada BBB
2008 Statistics
Sorted by Complaint

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Wheel Align, Frame & Axle Service Equip. & Supplies	6	930	0	0	0	0.0%	0	0.0%	0	0.0%
Wool	6	930	0	0	0	0.0%	0	0.0%	0	0.0%
Agricultural Waste Management	5	931	0	0	0	0.0%	0	0.0%	0	0.0%
Auto Air Conditioning Equipment	5	931	0	0	0	0.0%	0	0.0%	0	0.0%
Automation Consultants	5	931	0	0	0	0.0%	0	0.0%	0	0.0%
Barrels & Drums	5	931	0	0	0	0.0%	0	0.0%	0	0.0%
Baseball Clubs	5	931	0	0	0	0.0%	0	0.0%	0	0.0%
Batteries-Dry Cell-Wholesale & Manufacturers	5	931	0	0	0	0.0%	0	0.0%	0	0.0%
Blueprinting	5	931	0	0	0	0.0%	0	0.0%	0	0.0%
Bronzing	5	931	0	0	0	0.0%	0	0.0%	0	0.0%
Computers - Rooms - Installation & Equipment	5	931	0	0	0	0.0%	0	0.0%	0	0.0%
Convents & Monasteries	5	931	0	0	0	0.0%	0	0.0%	0	0.0%
Coppersmiths	5	931	0	0	0	0.0%	0	0.0%	0	0.0%
Corporate Awards	5	931	0	0	0	0.0%	0	0.0%	0	0.0%
Cylinders-Air & Hydraulic	5	931	0	0	0	0.0%	0	0.0%	0	0.0%
Drafting Equipment & Supplies	5	931	0	0	0	0.0%	0	0.0%	0	0.0%
Enameling, Japanning & Lacquering	5	931	0	0	0	0.0%	0	0.0%	0	0.0%
Encyclopedia & Book Sales by Mail	5	931	0	0	0	0.0%	0	0.0%	0	0.0%
Fabrics-Wholesale & Manufacturers	5	931	0	0	0	0.0%	0	0.0%	0	0.0%
Fashion Designers	5	931	0	0	0	0.0%	0	0.0%	0	0.0%
Filing Equipment, Systems & Supplies	5	931	0	0	0	0.0%	0	0.0%	0	0.0%
Fish & Seafood Brokers	5	931	0	0	0	0.0%	0	0.0%	0	0.0%
Fishery Consultants	5	931	0	0	0	0.0%	0	0.0%	0	0.0%
Guard Dogs	5	931	0	0	0	0.0%	0	0.0%	0	0.0%
Guide Service	5	931	0	0	0	0.0%	0	0.0%	0	0.0%
Hoists	5	931	0	0	0	0.0%	0	0.0%	0	0.0%
Insurance Rating Bureaus	5	931	0	0	0	0.0%	0	0.0%	0	0.0%
Lumber-Used	5	931	0	0	0	0.0%	0	0.0%	0	0.0%
Machinery-Used	5	931	0	0	0	0.0%	0	0.0%	0	0.0%
Mail Boxes-Manufacturers & Distributors	5	931	0	0	0	0.0%	0	0.0%	0	0.0%
Metal Fabricators	5	931	0	0	0	0.0%	0	0.0%	0	0.0%
Metal Stamping	5	931	0	0	0	0.0%	0	0.0%	0	0.0%
Mineral Exploration	5	931	0	0	0	0.0%	0	0.0%	0	0.0%
Pillows	5	931	0	0	0	0.0%	0	0.0%	0	0.0%
Popcorn & Supplies	5	931	0	0	0	0.0%	0	0.0%	0	0.0%
Propellers	5	931	0	0	0	0.0%	0	0.0%	0	0.0%
Racks	5	931	0	0	0	0.0%	0	0.0%	0	0.0%
Racquetball Courts-Private	5	931	0	0	0	0.0%	0	0.0%	0	0.0%
Rectifiers-Electric	5	931	0	0	0	0.0%	0	0.0%	0	0.0%
Road Building Equipment	5	931	0	0	0	0.0%	0	0.0%	0	0.0%
Sanitation Consultants	5	931	0	0	0	0.0%	0	0.0%	0	0.0%
Shoe Findings & Supplies	5	931	0	0	0	0.0%	0	0.0%	0	0.0%
Silverware Clean, Repair & Replate	5	931	0	0	0	0.0%	0	0.0%	0	0.0%
Singing Telegrams	5	931	0	0	0	0.0%	0	0.0%	0	0.0%
Speakers-Rebuild & Repair	5	931	0	0	0	0.0%	0	0.0%	0	0.0%

Canada BBB
2008 Statistics
Sorted by Complaint

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Steel Processing	5	931	0	0	0	0.0%	0	0.0%	0	0.0%
Sterilizing Service	5	931	0	0	0	0.0%	0	0.0%	0	0.0%
Suits - Custom Made	5	931	0	0	0	0.0%	0	0.0%	0	0.0%
Surgical Centers	5	931	0	0	0	0.0%	0	0.0%	0	0.0%
Sweepers-Power	5	931	0	0	0	0.0%	0	0.0%	0	0.0%
Toilets-Portable	5	931	0	0	0	0.0%	0	0.0%	0	0.0%
Transformers	5	931	0	0	0	0.0%	0	0.0%	0	0.0%
Trucking-Liquid Or Dry Bulk	5	931	0	0	0	0.0%	0	0.0%	0	0.0%
Typewriters-Supplies & Attachments	5	931	0	0	0	0.0%	0	0.0%	0	0.0%
Umbrellas	5	931	0	0	0	0.0%	0	0.0%	0	0.0%
Wallpapers & Wall coverings - Wholesale & Manufacturing	5	931	0	0	0	0.0%	0	0.0%	0	0.0%
Weaving Supplies & Equipment	5	931	0	0	0	0.0%	0	0.0%	0	0.0%
Weed Control Equipment & Supplies	5	931	0	0	0	0.0%	0	0.0%	0	0.0%
Wood Carving	5	931	0	0	0	0.0%	0	0.0%	0	0.0%
X-Ray Apparatus & Supplies	5	931	0	0	0	0.0%	0	0.0%	0	0.0%
Air Brushes	4	932	0	0	0	0.0%	0	0.0%	0	0.0%
Aircraft Ferrying & Transporting Service	4	932	0	0	0	0.0%	0	0.0%	0	0.0%
Artificial Flowers & Plants - Manufacturer Supplies	4	932	0	0	0	0.0%	0	0.0%	0	0.0%
Association Management	4	932	0	0	0	0.0%	0	0.0%	0	0.0%
Baby Foods	4	932	0	0	0	0.0%	0	0.0%	0	0.0%
Biofeedback Therapists	4	932	0	0	0	0.0%	0	0.0%	0	0.0%
Blowers & Blower Systems	4	932	0	0	0	0.0%	0	0.0%	0	0.0%
Boxes-Wooden	4	932	0	0	0	0.0%	0	0.0%	0	0.0%
Boy & Girl Organizations - Supplies	4	932	0	0	0	0.0%	0	0.0%	0	0.0%
Bridge Builders	4	932	0	0	0	0.0%	0	0.0%	0	0.0%
Campers-Wholesale & Manufacturers	4	932	0	0	0	0.0%	0	0.0%	0	0.0%
Carpet & Rug Cleaning Equipment-Rental	4	932	0	0	0	0.0%	0	0.0%	0	0.0%
Carports	4	932	0	0	0	0.0%	0	0.0%	0	0.0%
Christmas Lights & Decorations	4	932	0	0	0	0.0%	0	0.0%	0	0.0%
Color Cards	4	932	0	0	0	0.0%	0	0.0%	0	0.0%
Color Separations-Offset , Photo Engraving	4	932	0	0	0	0.0%	0	0.0%	0	0.0%
Corsets & Girdles	4	932	0	0	0	0.0%	0	0.0%	0	0.0%
Crisis Intervention Service	4	932	0	0	0	0.0%	0	0.0%	0	0.0%
Culverts	4	932	0	0	0	0.0%	0	0.0%	0	0.0%
Cupolas	4	932	0	0	0	0.0%	0	0.0%	0	0.0%
Dairy Equipment & Supplies	4	932	0	0	0	0.0%	0	0.0%	0	0.0%
Deodorizing & Disinfecting	4	932	0	0	0	0.0%	0	0.0%	0	0.0%
Dishwashing Machines - Service & Repair	4	932	0	0	0	0.0%	0	0.0%	0	0.0%
Dishwashing Machines-Dealers	4	932	0	0	0	0.0%	0	0.0%	0	0.0%
Draperies-Wholesale & Manufacturers	4	932	0	0	0	0.0%	0	0.0%	0	0.0%
Electric Supplies-Manufacturers	4	932	0	0	0	0.0%	0	0.0%	0	0.0%
Ergonomic Products & Services	4	932	0	0	0	0.0%	0	0.0%	0	0.0%
Foundry Equipment & Supplies	4	932	0	0	0	0.0%	0	0.0%	0	0.0%

Canada BBB
2008 Statistics
Sorted by Complaint

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Fraternities & Sororities	4	932	0	0	0	0.0%	0	0.0%	0	0.0%
Gas Burners	4	932	0	0	0	0.0%	0	0.0%	0	0.0%
Gas Detectors	4	932	0	0	0	0.0%	0	0.0%	0	0.0%
Generators-Steam	4	932	0	0	0	0.0%	0	0.0%	0	0.0%
Geologists	4	932	0	0	0	0.0%	0	0.0%	0	0.0%
Human Factors-Research & Development	4	932	0	0	0	0.0%	0	0.0%	0	0.0%
Knitting Instruction	4	932	0	0	0	0.0%	0	0.0%	0	0.0%
Laundry Supplies	4	932	0	0	0	0.0%	0	0.0%	0	0.0%
Livestock Hauling	4	932	0	0	0	0.0%	0	0.0%	0	0.0%
Marble & Granite Installation, Stonework Fabrication	4	932	0	0	0	0.0%	0	0.0%	0	0.0%
Mason Contractors Equipment & Supplies	4	932	0	0	0	0.0%	0	0.0%	0	0.0%
Medical Staffing	4	932	0	0	0	0.0%	0	0.0%	0	0.0%
Music Publishers	4	932	0	0	0	0.0%	0	0.0%	0	0.0%
Oil Additives-Manufacturers & Distributors	4	932	0	0	0	0.0%	0	0.0%	0	0.0%
Photography Sales Direct Door-to-Door	4	932	0	0	0	0.0%	0	0.0%	0	0.0%
Physicians & Surgeons-OB/GYN	4	932	0	0	0	0.0%	0	0.0%	0	0.0%
Plants-Retail	4	932	0	0	0	0.0%	0	0.0%	0	0.0%
Plastics-Machinery & Equipment	4	932	0	0	0	0.0%	0	0.0%	0	0.0%
Power Transmission Equipment	4	932	0	0	0	0.0%	0	0.0%	0	0.0%
Product Sales via Telephone	4	932	0	0	0	0.0%	0	0.0%	0	0.0%
Railroad Ties-Dealers	4	932	0	0	0	0.0%	0	0.0%	0	0.0%
Ribbons	4	932	0	0	0	0.0%	0	0.0%	0	0.0%
Sales Presentations	4	932	0	0	0	0.0%	0	0.0%	0	0.0%
Scoreboards	4	932	0	0	0	0.0%	0	0.0%	0	0.0%
Sculptors	4	932	0	0	0	0.0%	0	0.0%	0	0.0%
SemiConductor Devices	4	932	0	0	0	0.0%	0	0.0%	0	0.0%
Shoring Contractors	4	932	0	0	0	0.0%	0	0.0%	0	0.0%
Solar Energy Research & Development	4	932	0	0	0	0.0%	0	0.0%	0	0.0%
Spools	4	932	0	0	0	0.0%	0	0.0%	0	0.0%
Surfboards	4	932	0	0	0	0.0%	0	0.0%	0	0.0%
Vessels-Pressure	4	932	0	0	0	0.0%	0	0.0%	0	0.0%
Wire Products	4	932	0	0	0	0.0%	0	0.0%	0	0.0%
X-Ray Labs-Industrial	4	932	0	0	0	0.0%	0	0.0%	0	0.0%
Zoos	4	932	0	0	0	0.0%	0	0.0%	0	0.0%
Aircraft & Aircraft Equipment-Testing	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Alloys	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Armored Car Manufacturing	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Audiometers	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Auto Service - Steam Cleaning	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Bagels	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Bakers Supplies	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Balancing Service-Industrial	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Belting & Supplies	3	933	0	0	0	0.0%	0	0.0%	0	0.0%

Canada BBB
2008 Statistics
Sorted by Complaint

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Beverages - Whls & Dist.	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Biological Products	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Boat-Excursion	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Bottle Caps & Seals	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Brakes-Manufacturers & Distributors	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Brick-Fire	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Buckets-Digging & Hoisting	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Candy & Confectionery Manufacturers Supplies	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Chemists-Analytical & Consulting	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Collection Systems	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Concrete Additives	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Concrete Breaking Equipment	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Cranes-Accessories & Parts	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Data Processing Equipment	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Dresses-Wholesale & Manufacturers	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Dry Ice	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Duplicating Machines & Supplies	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Electrolysis Equipment & Supplies	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Fiberglass - Fabrication & Repair	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Floor Treatment Compounds	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Football Clubs	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Funeral Directors Equipment & Supplies	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Fur Storage	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Gloves & Mittens - Dress	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Golf Course Construction	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Golf Equipment & Supplies-Wholesale & Manufacturers	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Gymnastic Equipment & Supplies	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Hatcheries-Poultry	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Horseshoe Equipment & Supplies	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Housing Authorities	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Ice Cream Mixes	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Infrared Equipment	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Jewelry Engravers	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Laminated Structural Products	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Lawyers - Trademark	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Leather Goods-Wholesale & Manufacturers	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Linings-Clothing	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Mattresses-Renovating	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Mobile Offices & Commercial Units	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Motel & Hotel Equipment & Supplies	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Mushrooms	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Noise Control Consultants	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Nurses Schools	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Oil Property Management	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Paper Brokers & Mill Reps	3	933	0	0	0	0.0%	0	0.0%	0	0.0%

Canada BBB
2008 Statistics
Sorted by Complaint

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Partitions	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Photography Sales on the Internet	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Physicians & Surgeons-Ophthalmology	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Pins-Common, Safety, Etc	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Poultry-Wholesale	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Pulp & Pulp Products	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Reporters-Court & Convention	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Rest Homes-Info & Placement Bureaus	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Robots	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Rubber Bands	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Sawmills	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Screen Manufacturers Equipment & Supplies	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Senior Specialty Services	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Sewing Machines-Wholesale & Manufacturers	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Stamp Pads	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Steam Bath Equipment & Supplies	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Stock Certificates	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Stress Relief Equipment & Supplies-Industrial	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Sundries Stores	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Television Station Equipment	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Tennis Courts-Public	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Terra Cotta	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Textile Printing Equipment & Supplies	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Thermocouples	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Timber & Timberland Companies	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Tools-Pneumatic	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Tropical Fish	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Valves-Repairing	3	933	0	0	0	0.0%	0	0.0%	0	0.0%
Abrasives	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Accident Reconstruction Service	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Actuaries	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Aerospace Industries	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Aircraft Rebuilding	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Animal Registration & Identification	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Auditory Training Equipment	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Bags-Burlap, Canvas & Cotton	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Barbers Equipment & Supplies	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Beer & Ale-Wholesale	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Blacksmiths	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Bookbinders Equipment & Supplies	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Bowling Instruction	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Brass Products	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Bridal Registries	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Buildings-Pole & Post Frame	2	934	0	0	0	0.0%	0	0.0%	0	0.0%

Canada BBB
2008 Statistics
Sorted by Complaint

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Calligraphers	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Camping Equipment-Renting	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Cardboard	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Cleaning Supplies Direct Door-to-Door	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Clutches	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Commercials-Radio & Television	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Concert Bureaus	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Construction Estimates	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Door Closers & Checks-Repairing	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Druggists-Wholesale	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Drying Equipment-Industrial	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Electronic Testing Equipment	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Embroidery Supplies	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Family Planning - Abortion Alternatives	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Fans-Household	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Fashion Show Producers	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Feed Concentrates & Supplements	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Fireworks	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Fishing Tackle-Repair & Parts	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Food Facilities Consultants	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Furnace Sales & Service	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Furniture Cleaning Equipment & Supplies	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Furniture Stripping	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Government-State	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Gypsum & Gypsum Products	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Insurance-Workers Compensation	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Jewels-Imitation	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Knife Sharpening Devices	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Lawyers-Criminal	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Letters-Sign	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Library Equipment & Supplies	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Liquor Brokers	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Lobbyists	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Metallurgists	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Metals-Clad	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Metals-Precious-Sheet, Wire, Tubing	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Millinery-Retail	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Model Car Race Centers	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Mopeds	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Motion Picture Equipment & Supplies	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
MRI (Magnetic Resonance Imaging)	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Nailing Machinery	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Nursing Home Information & Referral	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Nuts-Edible	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Office Furniture & Equipment - Wholesale & Mfg.	2	934	0	0	0	0.0%	0	0.0%	0	0.0%

Canada BBB
2008 Statistics
Sorted by Complaint

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Photography Sales by Mail	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Physicians & Surgeons-Cardiology Services	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Physicians & Surgeons-Ear	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Picture Hanging Service	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Pipe Line Equipment	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Plastics - Vacuum, Pressure, Thermoform	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Plywood & Veneers	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Pole Line Contractors	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Porcelain Enameling	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Pottery	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Poultry-Retail	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Power Plant Equipment-Repairing	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Preserves, Jams & Jellies	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Psychiatrists & Psychiatric Services	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Radiator Covers & Enclosures	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Radioactivity Instruments, Supplies, Services.	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Railroad Contractors	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Refractories	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Rubbish & Garbage Removal Contractors Equipment	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Savings & Loan Association - Reps	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Screw Machine Products	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Seals-Oil, Grease, Etc	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Sewer Pipe	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Ship Builders & Repair	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Shoe Shining	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Silverware	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Soil Conservation Service	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Spices	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Starters-Engine	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Statistical Service	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Steamship Companies	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Stencils & Stencil Supplies	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Theatrical & Stage Lighting Equipment	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Tool Grinding-Industrial	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Tractor Rent & Lease	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Truck Driver Leasing	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Uniforms-Accessories	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Vaporizers	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Veterinarians Information & Referral	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Video Equipment-Wholesale & Manufacturers	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Washers	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Water Taxi Service	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Water Works Equipment & Supplies	2	934	0	0	0	0.0%	0	0.0%	0	0.0%

Canada BBB
2008 Statistics
Sorted by Complaint

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Waterbeds-Wholesale & Manufacturers	2	934	0	0	0	0.0%	0	0.0%	0	0.0%
Adhesives & Gluing Equipment	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Animal Carcass Removal	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Animal Supplies-Zoo, Circus, Etc.	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Anodizing	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Archaeologists	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Archery Instruction	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Armatures-Service & Sales	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Auto Hand & Foot Controls	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Axles	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Bags-Paper	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Beekeepers Supplies	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Bindings-Bias & Straight	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Bio - Chemicals	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Boards Of Trade	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Boutique Items-Wholesale & Manufacturers	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Bowling Lane Refinish & Repair	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Boxes-Used	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Bronze	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Buffing & Polishing Equipment & Supplies	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Burial Vaults	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Buses-Distributors & Manufacturers	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Buses-Repair & Service	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Buttons-Advertising	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Carburetors	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Carnivals	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Carpet & Rug Weavers	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Cereals	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Check Protection & Signing Machines	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Chemical Milling	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Chemists-Manufacturers	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Chimes & Bells	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Chiropractor Information Bureaus	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Cigar & Cigarette Lighters	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Closures-Industrial-Protective	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Coal Brokers	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Coil Winding	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Concrete Aggregates	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Concrete Patching Compounds	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Contractor - General Green Builder	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Contractor - Low Voltage Systems	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Cosmetic Sales by Internet	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Cosmetic Sales by Mail	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Counterfeit Money Detection Devices	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Covers-Book, Catalog, Etc.	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Cryogenics	1	935	0	0	0	0.0%	0	0.0%	0	0.0%

Canada BBB
2008 Statistics
Sorted by Complaint

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Detective Agencies	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Diamonds-Industrial	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Die Castings	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Doll Houses & Accessories	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Dress Trimmings	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Electronic Mail Service	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Fans-Industrial & Commercial	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Feed-Wholesale & Manufacturers	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Fingerprinting	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Fire Departments	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Fire Hydrants	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Fishing Tackle-Wholesale & Manufacturers	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Flood Control Equipment	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Floor Machines	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Food & Beverage Consultants	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Foster Child Care	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Frozen Food Locker Plants	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Fur Finishers & Liners	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Fur Skin Dealers & Brokers	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Gauges & Gages	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Girls Apparel	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Gloves - Work & Industrial	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Grain Elevators-Equipment & Supplies	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Hampers-Wholesale & Manufacturers	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Heaters-Automotive	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Horse Riding/Horse Trail Rides	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Hosiery-Wholesale & Manufacturers	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Ice Cream Cone Manufacturers & Distributors	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Identity Theft Protection & Prevention Services	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Inspection Devices-Industrial	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Insurance Inspection & Audits	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Laminating Equipment & Supplies	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Leather Clothing-Wholesale & Manufacturers	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Linings-Plastic, Membrane, Etc	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Lithographers	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Lumber Carriers	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Mailing Containers	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Millinery-Wholesale & Manufacturers	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Mortgage Bankers	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Motion Picture Laboratories	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Murals	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
News Dealers	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Opera Companies	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Optical Goods - Wholesale & Manufacturers	1	935	0	0	0	0.0%	0	0.0%	0	0.0%

Canada BBB
2008 Statistics
Sorted by Complaint

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Optical Imaging Equipment & Systems	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Oxygen Producing Equipment	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Oxygen Therapy Equipment	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Package Design & Development	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Photo Finishing-Wholesale	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Physicians & Surgeons-Pediatrics	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Picture Restoring	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Plastics - Rods, Sheets, Etc - Sup Center	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Plastics-Scrap	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Poles	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Potato Chips	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Power Plant Equipment	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Precious, Semi-Precious & Synthetic	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Pressurization Equipment	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Public Speaking Instruction	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Quarries	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Racquetball Courts-Public	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Railroad Equipment & Supplies	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Rails & Accessories	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Rendering Companies	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Retreat Facilities	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Rifle & Pistol Ranges	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Road Oiling & Dust Control	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Sand & Gravel Handling Equipment	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Sanitary Napkins	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
School Information	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Screening - Background & Employment	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Seismograph Equipment & Supplies	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Seminars - Wealth Building & Real Estate	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Septic Tanks & Systems Wholesale & Manufacturers	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Septic Tanks-Treatment Supplies	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Shavers-Electric	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Shipping Masters	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Shoe Dyers	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Shopping Carts & Baskets	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Sound Effect Records	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Souvenirs-Wholesale & Manufacturers	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Square Dance Apparel	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Steam Specialties	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Steam Traps	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Stenographers-Public	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Strapping & Strapping Equipment	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Street Cleaning	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Sugar Refiners	1	935	0	0	0	0.0%	0	0.0%	0	0.0%

Canada BBB
2008 Statistics
Sorted by Complaint

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Surgical Appliances & Supplies	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Tank Cleaning	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Tanks-Used	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Tapes-Industrial	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Telephone Equipment & Systems Wholesale. & Mfg.	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Tennis Courts-Private	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Tennis Instruction	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Thermometers	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Tile Sales	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Tile-Non-Ceramic-Manufacturers & Distributors	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Trademark Agents & Consultants	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Traffic Engineers & Planning Service.	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Training-Video Instruction Tapes	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Transmissions-Truck, Tractor, Etc	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Tube Bending & Fabricating	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Typesetting	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Ultrasonic Equipment & Supplies	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Vacuum Cleaning-Industrial	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Variable Speed Drives	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Variety Store Merchandise-Wholesale	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Wall Coatings	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Washing Machines-Industrial	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Waterbeds-Service & Repair	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Weaving & Mending	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Weighers	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Wire Harnesses-Electrical	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Yarn-Retail	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
Zippers-Repair	1	935	0	0	0	0.0%	0	0.0%	0	0.0%
TOTAL	3,067,564		29,412		18,483		9618		1,311	